

**Evaluations of President Obama Drop Amid Skepticism about ACA**

November 15-18, 2013

- In the wake of the problematic rollout of the health care law, President Barack Obama’s overall approval rating is now 37% -- the lowest of his presidency. 57% now disapprove of the job he is doing –an all-time high for President Obama in CBS News Polls.
- Only 32% now approve of how the President is handling health care, down eight points from September, and his lowest rating to date on the issue.
- The President has also lost ground on personal qualities like leadership and honesty, and most Americans don’t think he shares their priorities for the country.
- Approval of the Affordable Care Act has dropped to 31% - an all-time low – while disapproval is now at 61%, including 46% who disapprove strongly.
- 67% don’t think the sign up for the new health care exchanges is going well, and 64% don’t think the problems with the Healthcare.gov website will be fixed by the December 1<sup>st</sup> deadline.
- Fixing a broken website may not be enough to mend the loss of confidence in the Affordable Care Act. 63% of Americans think the problems with the website are signs of more widespread problems to come, and 53% are not confident in the ability of the Obama administration to implement the health care law.

**President Obama and the ACA**

Barack Obama’s job approval rating has plunged to the lowest of his presidency. 37% now approve of the job he is doing as president, down from 46% in October -- a nine point drop in just a month. Mr. Obama’s disapproval rating is 57% -- the highest level for this president in CBS News Polls.

	<b>President Obama’s Job Rating</b>					
	Now	10/2013	9/2013	3/2013	2/2013	3/2012
Approve	37%	46%	43%	45%	52%	41%
Disapprove	57	49	49	46	38	47

Most notably, the President has lost support on his handling of health care. Weeks after the fumbled opening of the health care exchanges, just 32% approve of how Mr. Obama is handling the issue of health care, down eight points from September, and the lowest since CBS News began asking the question in 2009.

<b>President Obama’s Handling of Health Care</b>		
	Now	9/2013
Approve	32%	40%
Disapprove	65	54

A rocky beginning to the opening of the new health insurance exchanges has also taken its toll on how Americans perceive the Affordable Care Act. Now, approval of the law has dropped to 31% - the lowest number yet recorded in CBS News Polls, and a drop of 12 points since last month. 61% disapprove (a high for this poll), including 46% who say they disapprove strongly.

		<b>Views of the Health Care Law</b>					
		Now	10/2013	9/2013	7/2013	5/2010	3/2010
Approve	31%	43%	39%	36%	43%	32%	
Disapprove	61	51	51	54	47	53	

Republicans are nearly unanimous in their disapproval of the law, and now more than two-thirds of independents agree. Almost six in ten Democrats continue to support the law, but their support has dropped 16 points from last month – from 74% in October to 58% today. Support has dropped 11 points among independents and five points among Republicans.

		<b>Views of the Health Care Law by Party</b>					
		----- Now -----			----- 10/2013 -----		
		Reps	Dems	Ind	Reps	Dems	Ind
Approve		5%	58%	27%	10%	74%	38%
Disapprove		88	29	67	87	19	55

Most Americans don't have much confidence in the ability of the Obama administration to implement the Affordable Care Act. 45% of Americans are confident, while more than half say they are either not very (22%) or not at all (31%) confident.

		<b>Confidence in Administration Implementing the Health Care Law</b>			
		Total	Reps	Dems	Ind
Confident		45%	17%	76%	40%
Not confident		53	80	22	59

**The Rollout of the Health Care Exchanges**

Just a third of Americans are confident that the federal government's healthcare website – Healthcare.gov – will be fixed by the December 1<sup>st</sup> deadline set by the Obama administration. 34% are at least somewhat confident, while almost two thirds are either not very or not at all confident. 55% of Democrats are at least somewhat confident.

		<b>Confident Healthcare.gov Will Be Fixed By Dec. 1<sup>st</sup></b>			
		Total	Reps	Dems	Ind
Confident		34%	18%	55%	29%
Not confident		64	82	44	68

But fixing a broken website may not be enough to mend the loss of confidence in the Affordable Care Act. While 31% think the issues with the website are simply isolated problems, 63% think they are signs of more widespread problems to come.

		<b>The Problems With Healthcare.gov Are...</b>			
		Total	Reps	Dems	Ind
Just isolated problems		31%	16%	51%	26%
Signs of widespread problems to come		63	81	42	66

More than a month after the exchanges opened, just one in 10 Americans think the sign-up for the exchanges has been going well. Instead, more than two-thirds think it's not going well – including seven in 10 of those who have looked up information on the exchanges themselves.

### How is the Signup on the Health Care Exchanges Going?

	Now	10/2013
Well	11%	12%
Not well	67	49
Don't know enough	23	38

47% think the initial rollout of the new health care exchanges is going worse than they had expected.

### Rollout of Exchanges Has Been...

	Total	Reps	Dems	Ind
Better than expected	4%	2%	7%	3%
Worse than expected	47	55	42	45
About as expected	45	40	43	49

### “If You Like it, You Can Keep it”

Americans agree about what should happen to those who had coverage that was cancelled because of the implementation of the Affordable Care Act. 69% think these Americans should be able to keep their plans as long as they want, even if they don't meet the requirements set up by the 2010 health care law. 25% think they should be allowed to keep their plans for just a year, the solution currently being proposed by the Obama administration. Just 4% think they should have to give up their plans now.

### What Should Happen to Americans With Non-Compliant Health Care Plans?

	Total	Reps	Dems	Ind
Keep their plans as long as they want	69%	79%	60%	70%
Keep their plans for one year	25	18	30	25
Give up their plans	4	1	8	4

President Obama has taken personal fire for repeatedly claiming that if Americans liked the health insurance plans they were enrolled in, they would be allowed to keep those plans – a claim that proved not to be true for millions of Americans. 46% of Americans think the President was deliberately hiding something when he made these claims, while 48% do not.

### When Obama Said Americans Could Keep Their Insurance, He Was...

	Total	Reps	Dems	Ind
Deliberately hiding something	46%	68%	21%	50%
Not deliberately hiding something	48	27	74	43

A 57% majority think President Obama is making things sound better than they really are when he talks about how the health care system will be once the law is fully implemented.

### Obama Makes the Health Care Law Sound...

	Total	Reps	Dems	Ind
Better than it is	57%	72%	42%	58%
Worse than it is	12	14	8	13
Describing it accurately	25	9	44	22

## The Future of the Affordable Care Act

Just 7% of Americans think the Affordable Care Act is working well and should be kept in place as it is. Instead, 48% think there are some good things in the law, but changes are needed to make it work better, and another 43% think the law needs to be repealed entirely.

### What Should Happen to the Health Care Law?

	Total	Reps	Dems	Ind
Working well, kept as is	7%	3%	12%	5%
Needs some changes	48	28	72	44
Should be repealed	43	68	12	49

There is widespread skepticism about President Obama's assertion that the new health care law will improve the overall health care system in the United States. 30% of Americans think the 2010 health care law will make the health care system better than it was before. More – 44% - think it will make the health care system worse, while 22% don't think it will make a difference.

### The Health Care Law Will Make The Health Care System...

	Total	Reps	Dems	Ind
Better than before	30%	8%	53%	26%
Worse than before	44	74	13	48
No difference	22	15	26	22

Many Americans continue to express concern over what effect the Affordable Care Act will have on them personally. 39% think the law will hurt them, while 43% think it will have no effect, and just 15% think it will help them.

### Personal Impact of Health Care Law

Help	15%
Hurt	39
No effect	43

But many Americans also say they don't understand just how the 2010 health care law will affect them. 48% say they do, while 48% say it is confusing to them.

### Understanding How Health Care Law Will Affect You

	Now	9/2013	7/2013	3/2012	3/2010
Yes, understand	48%	46%	44%	47%	41%
No, it's confusing	48	51	52	48	53

Americans routinely say the government is generally doing too much, but the rocky rollout of Healthcare.gov may have raised added doubts about what government can accomplish. Today 63% say government is doing too many things better left to individuals and private businesses – an increase from the 58% who said so in February.

### In General, the Federal Government....

	Now	2/2013	6/2009	10/2005	10/1994
Should do more to solve problems	33%	35%	34%	38%	30%
Is doing too many things already	63	58	56	56	63

11% of Americans in this poll say they have looked up information about the new exchanges on the healthcare.gov website, and another 7% say they looked up information on the state-run exchanges. Among those who did look up information from either source or who called, 37% said they were able to get the information they needed.

**President Obama: Qualities**

The President has also taken a hit on a number of personal qualities as well. Just half of Americans think he has strong qualities of leadership, down eight points from September and the lowest of his presidency. During the presidential campaign last fall, 60% of voters said Mr. Obama was honest and trustworthy, but just 49% of Americans think that today. Most also do not think the President shares their priorities for the country.

<b>President Obama: Characteristics and Qualities</b>		
	Now	Before
Strong leader?		
Yes	50%	58% (9/2013)
No	48	39
Is honest and trustworthy?		
Yes	49%	60% (9/2012)*
No	48	35
Shares your priorities?		
Yes	38%	45% (2/2013)
No	59	50

\*trend is among registered voters

In addition, a slim majority (53%) have little or no confidence in Mr. Obama’s ability to manage the federal government effectively. 47% express at least some confidence.

**Obama’s Ability to Manage Federal Gov’t Effectively**

Confident	47%
Not confident	53

Empathy continues to be one of the President’s strongest areas, but the percentage of Americans who says he cares a lot or some about the problems of people like themselves has declined from 62% in September to 53% today.

<b>President Obama Cares About People Like You...</b>						
	Now	9/2013	2/2013	9/2011	1/2011	2/2009
A lot/some	53%	62%	66%	69%	71%	83%
Not much/not at all	45	37	33	29	27	14

The President’s overall job approval rating has declined among many demographic groups since last month, including independents (a 12-point drop), men (down 9 points), and women (a 10 point drop). More women now disapprove than approve of the job Mr. Obama is doing as president. Approval has dropped across all age groups, including among Americans under age 30 – historically some of Mr. Obama’s strongest supporters.

### President Obama's Approval Rating

	----- Now -----		----- October-----	
	Approve	Disapprove	Approve	Disapprove
Total	37%	57	46%	49
Men	34%	59	43%	53
Women	39%	54	49%	46
Republicans	6%	90	10%	87
Democrats	73%	19	81%	14
Independents	29%	63	41%	54

When compared to recent two-term presidents, President Obama's approval rating is similar to that of George W. Bush at this point in his presidency, but lower than the ratings of both Bill Clinton and Ronald Reagan. In November 2005, 35% of Americans approved of the job President Bush was doing. That number mostly declined over the rest of his term, hitting a low of 20% in October 2008.

### President Obama vs. Past Presidents

	Approve	Disapprove	
Obama	37%	57	(Now)
G.W. Bush	35%	57	(11/2005)
Clinton	58%	29	(11/1997)
Reagan	65%	26	(11/1985)

In addition to the drop on handling health care, fewer also now approve of President Obama's handling of the economy and the budget deficit than did so earlier this fall. Terrorism is the only issue asked about in the poll on which more Americans approve than disapprove of the president's job performance.

### President Obama's Job Ratings on Issues

	----- Now -----		----- Before -----	
	Approve	Disapprove	Approve	Disapprove
Terrorism	51%	41	49%	43 (9/2013)
Economy	37%	60	42%	52 (10/2013)
Foreign policy	38%	50	40%	49 (9/2013)
Health care	32%	65	40%	54 (9/2013)
Budget deficit	28%	67	35%	54 (9/2013)

### The Economy and Country's Direction

By a two to one margin, Americans continue to view the condition of the national economy negatively. Two thirds think it is in bad shape; just 33% think it is good. These figures are unchanged since last month.

### Condition of the Economy

	Now	10/2013	9/2013	1/2013	10/2012	12/2011
Good	33%	32%	35%	32%	32%	13%
Bad	65	66	63	66	67	86

At 25%, economic optimism has improved slightly since last month, but is still below levels found earlier in the year. 33% now think the economy is getting worse, down five points since October.

<b>Direction of the Economy</b>						
	Now	10/2013	9/2013	1/2013	10/2012	12/2011
Better	25%	21%	29%	33%	38%	21%
Worse	33	38	27	30	27	39
Same	41	41	44	36	34	40

The economy and jobs remain the top concern for Americans, but the percentage that volunteers health care as the most important problem facing the country has about doubled since last month.

<b>Most Important Problem</b>				
	Now	10/2013	9/2013	5/2013
Economy & Jobs	31%	26%	34%	34%
Health care	15	8	8	5
Budget deficit/debt	7	12	6	6
Partisan politics	5	8	4	3

Nearly seven in 10 Americans support an increase in the federal minimum wage which is currently \$7.25 an hour. This includes 33% who would like to see the rate changed to \$9.00 an hour and 36% who support a larger increase to \$10.10 an hour. A quarter of Americans would like the federal minimum wage to remain at \$7.25.

<b>Raise Federal Minimum Wage?</b>		
Yes		<u>69%</u>
Raise to \$9.00	33%	
Raise to \$10.10	36	
No		<u>25</u>

27% of Americans say the country is headed in the right direction now; more than twice as many, 68%, say it is off on the wrong track.

<b>Direction of the Country</b>							
	Now	10/2013	9/2013	7/2013	1/2013	10/2012	12/2011
Right direction	27%	23%	29%	35%	38%	40%	21%
Wrong track	68	72	66	60	57	53	75

## **Congress**

Congress continues to receive dismal job ratings from the American public. Only 11% approve, while 85% disapprove. Opinions are virtually unchanged from last month, just after the government shutdown.

<b>Job Rating of Congress</b>					
	Now	10/2013	9/2013	12/2012	10/2011
Approve	11%	9%	14%	11%	9%
Disapprove	85	85	80	81	84

Both major parties in Congress are viewed negatively. Just 26% of Americans approve of how the Democrats in Congress are doing their job, down five points from last month and the party's lowest approval measure since January 2012. At the same time, only 21% approve of the job Congressional Republicans are doing, and 73% now disapprove -- a slight drop from last month.

**Job Rating of the Parties in Congress**

	Republicans in Congress		Democrats in Congress	
	Now	10/2013	Now	10/2013
Approve	21%	18%	26%	31%
Disapprove	73	78	68	65

**Foreign Policy**

Amid recent negotiations over Iran's nuclear capabilities, Americans continue to see Iran as a threat that can be contained, not one requiring military action. One fifth doesn't see it as a threat. Views on this have not changed in recent months.

	Iran is...	
	Now	5/2013
A threat requiring military action	14%	15%
A threat that can be contained	58	59
Not a threat	20	21

Americans split on whether the U.S. government's counter-terrorism efforts have gone too far in infringing on peoples' privacy, or have struck the right balance between privacy and identifying terror threats. But more Americans now say these efforts have gone too far than did so in June, when more felt the U.S. was striking the right balance.

**Have U.S. Counter-Terrorism Efforts...**

	Now	6/2013
Gone too far infringing on privacy	43%	36%
Struck right balance	42	46
Not gone far enough	10	13

Americans are divided on whether it's acceptable for the government to listen in on the phone calls of allied leaders.

**NSA Listening To Foreign Leaders' Phone Calls Is...**

Acceptable	45%
Unacceptable	48

However, there is wider agreement on the political price of doing so: most Americans feel this has hurt U.S. relations with its allies.

**Listening to Leaders' Phone Calls Has...**

Hurt relations with allies	62%
Have no impact	33

And most, 59%, feel that whatever information the N.S.A. may be gathering is not worth the harm to U.S. relations with allies. 34% say the trade off is worth it.



Edward Snowden's leaking of sensitive information about U.S. surveillance meets with disapproval from Americans.

**Was Edward Snowden's Leak of Information...**

Approve	28%
Disapprove	59

44% worry that revelations about the U.S. surveillance programs will weaken the nation's ability to prevent future terror attacks. Slightly more, 49%, think making them public will have no impact.

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This poll was conducted by telephone November 15-18, 2013 among 1,010 adults nationwide. Data collection was conducted on behalf of CBS News by Social Science Research Solutions of Media, PA. Phone numbers were dialed from samples of both standard land-line and cell phones. The error due to sampling for results based on the entire sample could be plus or minus three percentage points. The error for subgroups may be higher. Interviews were conducted in English and Spanish. This poll release conforms to the Standards of Disclosure of the National Council on Public Polls.

**CBS NEWS POLL**  
**Evaluations of President Obama Drop Amid Skepticism about ACA**  
**November 15-18, 2013**

Q1. Do you approve or disapprove of the way Barack Obama is handling his job as President?

	TOTAL RESPONDENTS					Oct13d
	Total %	Rep %	Dem %	Ind %		
Approve	37	6	73	29		46
Disapprove	57	90	19	63		49
Don't know/No answer		7	4	7	7	4

Q2. Do you feel things in this country are generally going in the right direction or do you feel things have pretty seriously gotten off on the wrong track?

Right direction		27	8	55	20		23
Wrong track	68	86	42	75		72	
Don't know/No answer		5	6	4	4		4

Q3. What do you think is the most important problem facing this country today?

Economy & Jobs	31	25	32	32		26	
Healthcare	15	20	13	13		8	
Budget		7	9	5	8		12
Partisan Politics		5	3	7	4		8
President /Barack Obama	4	8	1	4		3	
Miscellaneous Govt Issues		3	3	3	3		5
Family Values/Moral Values		3	4	2	2		1
Education	2	1	3	3		2	
Big Government/Bureaucracy		2	4	1	1		2
Poverty/Homelessness/Hunger		2	1	3	3		1
Miscellaneous Economic Issues		2	1	1	2		1
Other	20	18	27	20		29	
Don't know/No answer		4	3	2	5		2

Q4. Do you approve or disapprove of the way Barack Obama is handling foreign policy?

						Sep13d
Approve	38	14	68	32		40
Disapprove	50	75	22	54		49
Don't know/No answer		12	11	10	14	11

Q5. Do you approve or disapprove of the way Barack Obama is handling the economy?

	TOTAL RESPONDENTS					Oct13d %
	Total %	Rep %	Dem %	Ind %		
Approve	37	9	74	28		42
Disapprove	60	90	24	68		52
Don't know/No answer		3	1	3	3	7

Q6. Do you approve or disapprove of the way Barack Obama is handling the threat of terrorism?

	Total %	Rep %	Dem %	Ind %		Sep13a
						%
Approve	51	25	75	48		49
Disapprove	41	64	19	43		43
Don't know/No answer		8	10	7	9	8

Q7. Do you approve or disapprove of the way Barack Obama is handling the federal budget deficit?

	Total %	Rep %	Dem %	Ind %		Sep13d^
						%
Approve	28	6	58	20		35
Disapprove	67	92	34	74		54
Don't know/No answer		5	2	8	5	11

^Question was asked without the word 'federal'

Q8. Do you approve or disapprove of the way Barack Obama is handling health care?

	Total %	Rep %	Dem %	Ind %		Sep13d
						%
Approve	32	5	59	29		40
Disapprove	65	94	36	68		54
Don't know/No answer		3	1	6	3	5

Q9. Do you approve or disapprove of the way Congress is handling its job?

	Total %	Rep %	Dem %	Ind %		Oct13d
						%
Approve	11	16	8	9		9
Disapprove	85	79	87	86		85
Don't know/No answer		5	4	4	5	6

Q10. Do you approve or disapprove of the way the Republicans in Congress are handling their job?

	Total %	Rep %	Dem %	Ind %		
Disapprove	73	53	89	74		78
Don't know/No answer		6	6	3	8	4

Q11. Do you approve or disapprove of the way the Democrats in Congress are handling their job?

	Total %	Rep %	Dem %	Ind %		
Disapprove	68	91	41	73		65

Don't know/No answer	6	4	3	8	4
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Q12. How would you rate the condition of the national economy these days? Is it very good, fairly good, fairly bad, or very bad?

	TOTAL RESPONDENTS					Oct13d
	Total %	Rep %	Dem %	Ind %		
Very good	2	2	4	1		2
Fairly good	31	19	45	30		30
Fairly bad	37	40	34	38		37
Very bad	28	38	16	30		29
Don't know/No answer		2	2	2	2	1

Q13. Do you think the economy is getting better, getting worse, or staying about the same?

Better	25	13	39	21		21
Worse	33	45	20	35		38
Same	41	41	39	43		41
Don't know/No answer		1	1	1	1	1

Q14. Which comes closer to your view: 1. Government should do more to solve national problems; or 2. government is doing too many things better left to businesses and individuals?

						Feb13a
Gov't do more	33	14	55	29		35
Gov't doing too much	63	84	42	65		58
Don't know/No answer	4	2	3	6		7

Q15. How much of the time do you think you can trust the government in Washington to do what is right - just about always, most of the time, or only some of the time?

						May13b
Just about always	3	2	5	2		3
Most of the time	14	6	25	10		17
Only some of the time		73	80	63	75	70
Never (Vol.)	9	10	5	12		8
Don't know/No answer		1	1	2	1	1

Q16-27 HELD FOR FUTURE RELEASE

Q28. How much do you think Barack Obama cares about the needs and problems of people like yourself--a lot, some, not much, or not at all?

						Sep13d
A lot	29	7	56	23		30
Some	24	17	27	25		32
Not much	19	25	12	21		16
Not at all	26	48	4	29		21
Don't know/No answer		1	2	*	1	*

\* = less than .5%

Q29. Do you think Barack Obama has strong qualities of leadership, or not?

	TOTAL RESPONDENTS					Sep13d %
	Total %	Rep %	Dem %	Ind %		
Has	50	21	83	45		58
Doesn't have		48	78	16	53	39
Don't know/No answer		2	1	1	2	3

Q30. Do you think Barack Obama has the same priorities for the country as you have, or doesn't he?

						Feb13a
Yes	38	9	72	31		45
No	59	89	25	66		50
Don't know/No answer		3	2	3	3	5

Q30a. Do you think Barack Obama is honest and trustworthy, or not?

						Sep12a
Is honest and trustworthy	49	18	84	43		60
Is not	48	77	15	53		35
Don't know/No answer		3	4	1	4	5

Q31. In general, how confident are you in Barack Obama's ability to manage the federal government effectively - very confident, somewhat confident, not very confident, or not at all confident?

Very confident		18	5	43	8
Somewhat confident		29	11	39	31
Not very confident	22	26	10	26	
Not at all confident	31	57	6	33	
Don't know/No answer		1	1	2	1

Q63a. As you may know, the federal minimum wage is currently \$7.25 an hour. Do you think the minimum wage should be raised or should it remain at \$7.25 an hour?

IF RAISED, ask: Do you think the minimum wage should be raised to \$9 an hour as some people have suggested or should it be raised to \$10.10 an hour as others have suggested?

Raised to \$9	33	31	33	34	
Raised to \$10.10	36	26	51	33	
Remain at \$7.25	25	38	11	26	
Lowered/Abolished (vol.)	*	1	-	1	
Don't know/No answer		6	4	6	7

Q33. From what you've heard or read, do you approve or disapprove of the health care law that was enacted in 2010?

(IF APPROVE, ask:) Do you strongly approve or somewhat approve?

(IF DISAPPROVE, ask:) Do you somewhat disapprove or strongly disapprove?

	TOTAL RESPONDENTS					Oct13d %
	Total %	Rep %	Dem %	Ind %		
Strongly approve	15	1	31	12		23
Somewhat approve	16	4	27	15		20
Somewhat disapprove		15	13	16	15	14
Strongly disapprove		46	75	13	52	37
Don't know/ No answer		8	6	12	6	6

Q34. Does the 2010 health care law go too far in changing the U.S. health care system, not far enough, or is it about right?

Too far		45	74	17	48	43
Not far enough		24	13	35	22	22
About right	25	9	39	24		29
Don't know/No answer		6	4	8	5	5

Q34a. Which comes closest to your view about the 2010 health care law? 1. The law is working well and should be kept in place as is. 2. There are some good things in the law, but some changes are needed to make it work better, or 3. The law has so much wrong with it that it needs to be repealed entirely.

Working well and kept in place		7	3	12	5
Good things, but changes needed		48	28	72	44
Needs to be repealed entirely		43	68	12	49
Don't know/No answer		2	1	3	2

Q35. In the long run, do you think the 2010 health care law will make the health care system in the U.S. better than it was before, worse than it was before, or don't you think there will be much of a difference either way?

Better than before	30	8	53	26	
Worse than before	44	74	13	48	
No difference		22	15	26	22
Don't know/No answer		5	2	7	4

Q36. From what you've heard or read, do you think the 2010 health care law will mostly help you personally, will mostly hurt you personally, or don't you think it will have much of an effect on you personally?

					Sep13d
Help	15	4	29	12	18
Hurt	39	57	20	42	39
No effect	43	35	47	44	40
Don't know/No answer		3	4	3	2

Q37. Do you feel you have a good understanding of how the 2010 health care law will affect you and your family, or is it confusing to you?

	TOTAL RESPONDENTS					Sep13d %
	Total %	Rep %	Dem %	Ind %		
Understand	48	46	46	50		46
Confusing	48	49	49	46		51
Don't know/No Answer		4	5	5	4	3

Q38. Regardless of your overall opinion of the 2010 health care law, how confident are you in the Obama Administration's ability to implement the law - very confident, somewhat confident, not very confident, or not at all confident?

Very confident		13	3	28	9
Somewhat confident		32	14	48	31
Not very confident	22	22	14	27	
Not at all confident	31	58	8	32	
Don't know/No answer		2	2	1	1

Q40. When you think about the initial rollout of the new health care exchanges, would you say that it has been better than you expected, worse than you expected, or about what you expected?

Better than expected		4	2	7	3
Worse than expected		47	55	42	45
About as expected	45	40	43	49	
Don't know/No Answer		4	3	8	3

Q41. When Barack Obama talks about how the health care system will be once the 2010 health care law is fully implemented, do you think he makes things sound (better than they really will be), (worse than they really will be), or do you think he accurately describes how the health care system will be?

Sound better	57	72	42	58	
Sound worse	12	14	8	13	
Describing accurately		25	9	44	22
Don't know/No answer		6	5	6	7

Q42. Previously, when Barack Obama has talked about the health care law he has often said if Americans like the health insurance they have they could keep it. However, some Americans have learned that they will not be able to keep the health insurance they now have. When Barack Obama said Americans could keep the health insurance they have, do you think he was deliberately hiding something, or not?

Deliberately hiding something		46	68	21	50
Or not	48	27	74	43	
Don't know/No answer		6	5	5	7

Q42a. Under the 2010 health care law, health insurance plans need to meet minimum standards of health care coverage. If a person's current health care plan doesn't meet those minimum standards, (should they be allowed to keep their plan as long as they want to), should they be allowed to keep their plan only for a year until they can get a plan that meets the minimum standards required, or (should they not be allowed to keep their current plan)?

	TOTAL RESPONDENTS				
	Total %	Rep %	Dem %	Ind %	
Allowed to keep plans		69	79	60	70
Keep plan only for a year	25	18	30	25	
Not keep plans		4	1	8	4
Don't know/No answer		2	2	2	1

Q39. As you may know, as part of the 2010 health care law, health insurance exchanges have opened up so people can sign up for health insurance. Based on what you've heard or read, has the sign-up for the health care exchanges been going very well, somewhat well, not very well, not at all well, or don't you know enough to say?

					Oct13d %
Very well	3	*	6	2	4
Somewhat well		8	2	16	6
Not very well		26	18	35	24
Not at all well		41	56	18	47
Don't know enough to say		23	22	25	21
Don't know/No Answer		*	1	*	*

\* = less than .5%

Q43. How much have you heard or read about the technical problems with the federal government's health care website where people can shop for health insurance - have you heard a lot, some, or not much?

A lot	54	60	49	53
Some	22	21	22	23
Not much	23	17	29	23
Don't know/No answer		*	2	* *

Q44. How confident are you that the federal government's health care website will be fixed by the December 1st deadline set by the Obama administration? Are you very confident, somewhat confident, not very confident, or not at all confident?

Very confident		6	5	10	3
Somewhat confident		28	13	45	26
Not very confident	27	24	29	27	
Not at all confident	37	58	15	41	
Don't know/No answer		2	*	1	3



Q45. Which comes closest to your opinion about the problems affecting the federal government's health care website? 1. (They are isolated problems), or 2. (They are signs of more widespread problems to come.)

**TOTAL RESPONDENTS**

	Total %	Rep %	Dem %	Ind %	
Isolated problems	31	16	51	26	
Signs of widespread problems		63	81	42	66
Don't know/No answer		7	3	7	8

Q46. Have you personally looked up information about applying for health insurance under the new exchanges that opened up this past October under the 2010 health care law?

Yes	22	17	19	26	
No	78	83	80	74	
Don't know/No answer		*	-	1	*

Q47. When you looked up information about applying for health insurance, did you visit the federal government's health care website Healthcare.gov, or did you visit a state-run website that offered health insurance exchanges, or did you call by phone?

Healthcare.gov		11	7	10	13
State-run agency	7	8	5	7	
Phone	4	1	4	5	
Visited website - not sure which (vol.)		*	*	-	1
In person (vol.)		-	-	-	-
None of these (vol.)		1	*	1	1
Something else (vol.)		*	1	*	*
Did not look up info		78	83	80	74
Don't know/No answer		*	-	1	*

**Multiple responses allowed for this question**

Q48. When you looked up information about applying for health insurance under the new exchanges, were you able to get the information that you needed, or not?

**AMONG THOSE WHO LOOKED UP INFO IN Q26**

Yes	37	23	60	32	
No	62	76	40	67	
Don't know/No answer		1	1	-	1

Q49. HELD FOR FUTURE RELEASE

Q50. Overall, in its efforts to fight terrorism, do you think the US government has gone too far in infringing on people's privacy, has it not gone far enough, or has the balance been about right?

	<b>TOTAL RESPONDENTS</b>					Jun13a %
	Total %	Rep %	Dem %	Ind %		
Too far		43	50	32	46	36
Not far enough		10	12	11	9	13
About right	42	34	54	40		46
Don't know/No answer		5	5	4	5	5

Q51. It has been recently disclosed that the U.S. National Security Agency monitored the phone calls of some foreign leaders who are allies of the U.S. - do you think it is acceptable or not acceptable for the U.S. to monitor the phone activities of foreign leaders who are allies of the U.S.?

Acceptable	45	40	52	44	
Not acceptable		48	52	44	48
Don't know/No answer		7	8	4	8

Q52. Do you think monitoring the phone calls of some foreign leaders who are allies of the U.S. has hurt relations with those countries, or don't you think it has had much of an impact?

Hurt relations		62	69	55	63
No impact	33	27	40	32	
Don't know/No answer		5	4	5	5

Q53. Do you think the information the U.S. National Security Agency gathers from monitoring the phone calls of foreign leaders who are allies of the U.S. is worth the possible harm to relations with those countries, or not?

Worth it	34	29	34	37	
Not worth it	59	66	58	55	
Don't know/No answer		7	5	7	8

Q54. As you may know, American Edward Snowden leaked information about a government program to help find terrorists that involved collecting phone and internet records in the United States and in foreign countries. From what you have heard or read, do you approve or disapprove of Edward Snowden's actions in leaking information about this government program?

Approve	28	25	29	30	
Disapprove	59	62	61	57	
Don't know/No answer		12	14	10	13

Q55. Do you think the fact that the program of collecting phone and internet records has been made public will weaken the United States' ability to prevent future terrorist attacks, or will this have no impact on the United States' ability to prevent future terrorist attacks?

	<b>TOTAL RESPONDENTS</b>					Jun13a %
	Total %	Rep %	Dem %	Ind %		
Will weaken U.S.'s ability	44	53	41	41		30
No impact	49	40	52	51		57
Will strengthen (vol.)		1	2	1	1	3
Don't know/No answer		6	4	7	6	10

Q56. Which of these comes closest to your opinion? 1. Iran is a threat to the United States that requires military action now. 2. Iran is a threat that can be contained for now. 3. Iran is not a threat to the United States at this time.

					May13b
Threat requiring action now	14	19	7	16	15
Threat that can be contained	58	59	58	57	59
Not a threat at this time	20	15	27	18	21
Don't know/No answer	8	7	8	9	5

\* = less than .5%

	<b><u>Unweighted</u></b>	<b><u>Weighted</u></b>
Total Respondents	1,010	
Total Republicans	281	237
Total Democrats	299	293
Total Independents	430	480