

**SUNSCAPE BÁVARO BEACH PUNTA CANA STATEMENT
STATEMENT TO BE ATTRIBUTED TO DANIEL HERNANDEZ, VP OF OPERATIONS, DOMINICAN REPUBLIC
JUNE 21, 2019**

We were very sorry to learn of the death of Donette Edge Cannon. It is our understanding that she died over a year ago in May 2018, was on dialysis and passed away as a result of health complications. We know her death is difficult for her family and friends and our hearts go out to them.

Of the 30 million tourists who visited the Dominican Republic in the past five years, the reported cases of death total far less than one percent. In a press conference on June 21, the Ministry of Tourism in the Dominican Republic said that – despite recent media coverage – there has not been an increase in the number of American deaths in the country and, in fact, there has been a significant reduction in the number of American deaths in the past three years. This was reinforced by the U.S. State Department, which has said it does not have reports indicating an increase in U.S. citizen deaths in the Dominican Republic.

Sunscape Bávaro Beach Punta Cana is no longer a Sunscape branded property, having changed management in January 2019. However, at the time it was a Sunscape branded property, it would have had a range of safety, security and quality control protocols in place, including an on-site physician. Sunscape takes the safety and security of every guest seriously, providing industry best practices and extensive staff training to manage the needs of guests. Security agents are trained in emergency protocols, and there are clear procedures for addressing health issues. This includes training to recognize and respond to a range of health situations and support for guests delivered quickly and with compassion.

We welcome thousands of visitors a year and proudly celebrate a high repeat guest ratio. We attribute our strong track record for guest satisfaction to our strict guidelines and standards, and the trained staff's commitment to compassion, superior quality and service.

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