Mario Peloquin

Chief Operating Officer

Metropolitan Transportation Authority

2, Broadway

New York City NY

Thursday, January 23, 2020

Notice of resignation

Dear Mario

This letter will confirm our conversation that, regretfully, I resign my post of President, New York City Transit (NYCT). My last day of service will be Friday, February 21, 2020.

The Alix Partners MTA Transformation plan called for the centralization of projects and an expanded HQ, leaving Agency Presidents to focus solely on the day-to-day running of service. I have built an excellent team and there are many capable individuals in Transit and others within the MTA family, who could perform this important, but reduced, service delivery role.

On the subject of transformation, I am very proud of *Fast Forward*, the blueprint that my team created for implementing the changes required to bring NYCT back into the top echelon of public transit systems. Now, with funding for the plan secured and with the new Chiefs of Innovation, Technology, Transformation etc., on board to implement it, I am confident that you have the tools to succeed.

It has been my honor to serve the people of New York for the past two years and to do so alongside the wonderful men and women of NYCT that keep our city moving. I am very proud of them and the way that, together, we have delivered a sustained turn-round in performance, using innovative methods to improve all aspects of our service.

I am particularly proud that our *Fast Forward* plan - with its focus on bus and subway system renewal, full accessibility and customer service - has secured unprecedented funding from Governor Cuomo and Legislature to proceed and to give New Yorkers the world class transit that they deserve.

Best wishes and good luck

Andy Byford