

# ORR # 14-00351496

## Current Inpursuit Record Management System (RMS) Configuration Request Defects

### Dallas TX City of - Police Department

RMS Open CR-Defects

As Of Tuesday, September 2, 2014

Opened	SR #	Priority	Substatus	ETA	Product	Summary	Description	Notes
08/26/14	1-582299521 1-9CMSPS	2	CR - Patch Requested	12.05.02	RMS	Oracle error while updating a field in Incident Module	An oracle error is displayed while saving the report.	
08/19/14	1-579660321 1-9M6TWW	2	CR - Filed	Accepted v12.08.00	IBR/UCR	TX UCR: UCR application is not reporting the clearances in the correct month	The clearance should only be reported in July's report since it was cleared in July	This is the same as reported on SR 1-560491861

08/14/14	1- 577849399 1-9L32N8	2	CR - Patch Requested	Patch Requested	IBR/UCR	TX UCR: Assault counting issues with Aggravated and Simple	There is an issue when you have an Aggravated Assault and a Simple Assault entered on the same incident. If one victim is tied to the Aggravated Assault and a different victim is tied to the Simple Assault, UCR only counts the Aggravated when it should count both victims here.	
08/07/14	1- 574609511 FBR 1- 9L38CV Address Srvr 1-9L38G0	2	CR - Patch Requested	Patch Requested	FBR	Incident Supplement did not update the incident location; instead deleted the location.	1. The incident supplement did not update the incident location in RMS. 2. Incident supplement deleted the existing location address in RMS.	08/11: We can reproduce in Test with specific addresses. Researching this issue.
08/04/14	1- 570543391 1-9KYN0P	2	CR - Patch Requested	Patch Requested	RMS	FBR import did not link victim to incident	FBR Import did not link the Victim to Incident.	
07/30/14	1- 566822411 1-9L32LF	2	CR - Patch Requested	Patch Requested	RMS	TX UCR: UCR Reporting issues with duplicate offenses	UCR report has errors.	
07/29/14	1- 566609441 1-9JFG30	2	CR - Patch Requested	12.05.02	RMS	Arrest Charges tab - Custom_Text_01 field is not visible	Using the field level restriction capability, we tried to provide the ability to UCR_OFF.  But it removed the ability from all the users including admins. It is not visible to any user. And we are not able to update the field now.	09/02: Patch is ready to be delivered
07/03/14	1- 562970761 1-9DQ5SC	2	CR - Patch Requested	12.05.02	RMS	Occurred At Address is empty in	Occurred At Address is empty in Incident Module.	09/02: Patch is ready to be delivered

						Incident Module.		
06/25/14	1- 561428991 <b>1-9JLBI6</b>	2	CR - Delivered	<b>08/20/14</b>	RMS	FBR allowed duplicate reports to go through	FBR did not stop submitting the report in FBR.	<b>08/20:</b> Patch deployed to Test
06/20/14	1- 560790327 <b>1-99VOQ9</b>	2	Customer Update	<b>RMS Build 84</b>	RMS	Audit trail	Am trying to run an audit trail & get the attached error message.  ORA-12899: value too large for column "RECORDS3"."GTT_AUDIT_SEARCH"."USERNAME" (actual: 35, maximum: 30)	<b>07/21: Patch is currently in Test.</b> <b>08/19: XXXX requesting test case from Marci.</b>
06/20/14	1- 560774161 <b>1-9JLE7J</b>	2	CR - Patch Requested	<b>Patch Requested</b>	RMS	Work Flow Search - GOTO does not work for Stolen Vehicle.	The ability to go directly to the Stolen Vehicle module from Work Flow search does not work.	<b>Fixed in 12.7.0.182</b>
06/18/14	1- 560491861 <b>1-9CMSPS</b>	2	CR - Patch Requested	<b>12.05.02</b>	RMS	Vic-Sus Relationship - Can not be saved in RMS (Oracle Error is displayed.)	Vic-Sus Relationship - Can not be saved in RMS (Oracle Error is displayed.)	Patch accepted for 12.5.2
06/17/14	1- 560327691 <b>1-9BKMB7</b>	2	CR - Patch Requested	<b>12.05.02</b>	RMS	Reported ON and Occurred Dates are deleted from the system	Last week we found that reported on and occurred dates were deleted from many incidents. The audit trail showed that some users had updated these fields.	Patch accepted for 12.5.2

06/12/14	1- 559684851 1-9984AK	3	CR - Targeted	12.07.02 MR1	RMS	Clear button clears quick fill drop down in Case Management Search	On the Case Management search window, the clear button clears the date quick fill drop down. Closing and reopening the search re- populates the list.	Fixed in 12.7 MR1
05/04/14	1- 553688661 1-96GRXF	2	CR - Delivered	12.05.02	IBR/UCR	TX UCR: Return A -"Property Stolen By Classification"- Line #4 "Assault (Not Applicable)" is missing	UCR Report - Form - "Property Stolen By Classification" - Line #4 "Assault (Not Applicable)" - missing.	
03/24/14	1- 546364061 1-91FOJX	2	CR - Delivered	12.05.02	IBR/UCR	TX UCR: Form change in 2014 - TX had changed a few things in the UCR form called "Age, Sex and Race	UCR form change in 2014 - Texas had changed a few things in the UCR form called "Age, Sex and Race of Persons Arrested 18 years of Age and Over".	Fixed in 12.5.2
01/13/14	1- 534895799 1-8V66AG	3	CR - Filed	Accepted v12.08.00	RMS	Hover over in the lock type field	When we select a value in the Lock Type field in RMS, it shows that the "Value is not in the look up table".	
07/19/13	1- 486919152 1-91PZPQ	2	CR - Delivered	12.05.02 Build 80	RMS	Report Server not showing all scheduled reports	Even with the permission to manage all scheduled reports the report server does not show all the scheduled reports. When you select "All Scheduled Reports" nothing is displayed. When you select "My Scheduled Reports" a window opens displaying your scheduled reports.	Fixed in 12.5.2.80  Failed

11/14/12	1- 424892091 1-96GRN5	2	CR - Delivered	12.05.02 Build 80	RMS	Issue with stored proc and RMS workflow search.	The stored proc is attempting to plug in the name of the person who initially logged the workflow into the temp table. The DULS_USERS table allows for user names up to 40 characters, but the variable in the stored proc itself is only set at 30. One of the names the procedure was struggling with was XXXXX which contains a whopping 31 characters. My guess is that the USER_NAME field in the DULS_USERS table was expanded to 40 characters some time ago, but the change never made it down to the workflow search. The temporary workaround here is to make sure user names don't exceed 30 characters, but for a long term fix a CR and a patch request would need to be added to modify the search to extend the variables.	Fixed in 12.5.2.80
10/10/12	1- 415110681 1-8Z232S	3	CR - Delivered	12.05.02 Build 74	RMS	Incident Data Sheet not including Arrest data.	The Incident Data sheet is not including arrest info for conversion data only. New records are including the arrest data.	Fixed in 12.5.2.74
08/15/12	1- 401436921 1-95983E	2	CR - Delivered	07.04.01 Build 231	FBR	Issue with Associated offenses in FBR	Create an Incident FBR form and add an offense or two. Then delete those offenses and add one or two more offense. The associated offense section of the suspect and victim will now display the deleted offenses as well as the new offenses.	Fixed in 7.4.1.231

06/06/12	1- 387591705 <b>1-95981W</b>	2	CR - Delivered	<b>12.05.02</b> <b>Build 78</b>	RMS	Audit Trail Not Functioning Correctly	Court Documents Number CD100000001 - Open record and added a serve attempt. Saved record then deleted the serve attempt. Audit Trail only showed that I had examined the record.	<b>Fixed in 12.5.2.78</b>
03/27/12	1- 377197141 <b>1-68KN7A</b>	3	Waiting on Customer	<b>Deferred</b>	FBR	Dallas needs Arrest only form	Dallas needs Arrest only form	
03/20/12	1- 376072554 <b>1-68FZMP</b>	3	CR - Filed	<b>Deferred</b>	FBR	Method of Theft field is text in FBR but a dropdown field in RMS	Under the Vehicle section, the Method of Theft field is text however the corresponding field in RMS Stolen/Recovered Vehicle module, Recovery Information tab, How Vehicle Take field is a dropdown field. FBR field needs to match RMS field type.	
03/20/12	1- 376072531 <b>1-68C1MH</b>	3	CR - Filed	<b>Deferred</b>	RMS	Info did not populate in the Arrest module	FBR Incident Supplemental Form - Section: Suspect. Field: Suffix. Populated the Suffix for the Master Name Index module but did not populate the Suffix for for the Arrest Module.	