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**911 TRANSCRIPT**  
**CN 13-101-691: Tape 2**  
**Address Lilydale Park**

**Caller1:** Unknown

**Caller2:** Allison Arnold

**911:** Ramsey County Emergency Communication Center - Telecommunicator

**F&M:** Ramsey County Emergency Communication Center – Fire Dispatcher

10  
11 **911:** ...to them.

12  
13 **F&M:** Fire and Medical emergency.

14  
15 **911:** Medics another caller at Lilydale Park.

16  
17 **Caller1:** Hello? I'm sorry, we're trying to send, I haven't even been able to go down but  
18 they...

19  
20 **F&M:** Hello, ma'am.

21  
22 **Caller1:** They said that this child is buried

23  
24 **F&M:** Ma'am.

25  
26 **Caller1:** Yeah, I'm trying to give you directions.

27  
28 **F&M:** Okay.

29  
30 **Caller1:** Hello.

31  
32 **F&M:** Hi, you're talking to a new person I need to know where you're at.

33  
34 **Caller1:** Thank you. We're at the top of the hill closest to the Annapolis Street and  
35 Cherokee Heights Blvd.

36  
37 **F&M:** Annapolis? Where?

38  
39 **Caller1:** We went up the, we went up the hill from the parking lot and we went past the  
40 waterfall so we're gone up above echo cave and the closest way for the vehicles  
41 to come is Cherokee Heights Blvd and Annapolis Street. That's and I can walk  
42 up to that fence but we're once you come in through that, that exit of the park.  
43 We're up at the top, you'll hear us. We're right up there.

44  
45 **F&M:** Ok, so that the closest.

47 **Caller1:** I can send an adult...go on.  
48  
49 **F&M:** The closet is Cherokee Heights Blvd and what cross street, Annapolis?  
50  
51 **Caller1:** Annapolis Street. I'm just going by the map from, from the brick yard gives us.  
52  
53 **Caller1:** Oh, no.  
54  
55 **F&M:** Okay, tell me what happened?  
56  
57 **Caller1:** We heard a loud noise. I was at the top of the hill but I'm afraid that if something  
58 came down, the noise of the cliff, I can't, I can't even tell you what I'm thinking  
59 is happening.  
60  
61 **F&M:** Ma'am. Well I need to have an idea of what happen so I send the right help.  
62  
63 **Caller1:** It's, ok, well I think there's a giant, a cliff on the other side of us so I can't see it.  
64 It collapsed.  
65  
66 **F&M:** Okay.  
67  
68 **Caller1:** And the kids are telling me a boy is under the rock.  
69  
70 **F&M:** Okay, just keep everybody away from the edge. Are you up above?  
71  
72 **Caller1 to unknown person:** Alright but he's alright? He's a...  
73  
74 **Caller1:** Alright do you want me to keep talking to you and I'll go down and try to find the  
75 boy?  
76  
77 **F&M:** I want you to stay on the line.  
78  
79 **Caller1:** Yes, I won't hang up the phone but do you want me to send somebody up the hill  
80 to meet the ambulance?  
81  
82 **F&M:** I need to know exactly what's going on here, okay so...  
83  
84 **Caller1:** I. Okay, okay , I'll try to find...hang on.  
85  
86 **F&M:** Okay, just a moment, we got people on their way there. If you have, how many  
87 adults are there with you right now? Ma'am? Hello!  
88  
89 **Caller1:** Yes.  
90  
91 **F&M:** How many...  
92

93 **Caller1:** Yes?  
94  
95 **F&M:** How many adults are there?  
96  
97 **Caller1:** There is maybe six adults.  
98  
99 **F&M:** Okay I need one to go up by the road to watch for the ambulance to show them  
100 where to go. Ok, and where...  
101  
102 **Caller1:** Go on.  
103  
104 **F&M:** And where do you think this person is right now that may be hurt?  
105  
106 **Caller1:** At the base of our hill so I can't see him.  
107  
108 **F&M:** Okay and would you say the base of the hill is that down by the river or still up  
109 near by the park?  
110  
111 **Caller1:** No, it's in park down at the base of the cliff. If I can put somebody else on the  
112 phone, I will go down and check out the boy. I can put somebody at the and I'll  
113 go check. I'm getting word from all in my group. Hang on just a second.  
114  
115 **F&M:** Okay  
116  
117 **Caller2:** Hi. Thank you. Hello? Hello?  
118  
119 **F&M:** Yeah, can you tell me where the person is? Are they still in the park area or they  
120 way down below the park near the river?  
121  
122 **Caller1:** Ah, we're still at the park area. Everybody's sitting on top, nobody's moved  
123 until we can find out what's going on.  
124  
125 **F&M:** Okay, where's the person that's hurt though? Are they still in the park or are they  
126 way down below?  
127  
128 **Caller2:** Who?  
129  
130 **F&M:** The person that is hurt.  
131  
132 **Caller2:** Oh, they were down kinda down a hill.  
133  
134 **F&M:** How far down the hill? All the way by the river or just a little bit down the hill?  
135  
136 **Caller2:** Ah, somewhere between the hill and the river part. We can't see them from  
137 standing up here  
138

139 **F&M:** Okay  
140  
141 **Caller2:** So she went down to check.  
142  
143 **F&M:** Okay. I'll just keep you on the phone until we get somebody out there with you.  
144  
145 **Caller2:** Okay, thank you. She's walking to see what she can find and so we're gonna stay  
146 on the phone and try and rally our troops. We have about two classes of school  
147 kids here. Alright, so she's going down, she's trying to find out. Excuse me?  
148  
149 **F&M:** I was talking to somebody on the radio.  
150  
151 **Caller2:** Oh, okay thank you.  
152  
153 **F&M:** Do we know yet how far down this person is or not?  
154  
155 **Caller2:** We do not know but she's looking, she's checking and finding out.  
156  
157 **F&M:** Okay.  
158  
159 **F&M:** I'm going to have to put you on hold. I'll be back in a minute okay?  
160  
161 **Caller2:** Okay, thank you.  
162  
163 **Caller2 to unknown person:** You can stay here Patrick. Are you okay? Um, Okay.  
164  
165 **F&M:** Okay, we've got people coming out there. Just keep somebody watching for the,  
166 the ambulance and show em where it's at, okay?  
167  
168 **Caller2:** Okay I think I think somebody's gone down to wait for the bus or the ambulance  
169 or something.  
170  
171 **F&M:** Okay  
172  
173 **F&M:** And is the person that, that slid down there are they with your group or not?  
174  
175 **Caller2:** Yes.  
176  
177 **F&M:** Okay, what school was it?  
178  
179 **Caller2:** Peter Hobart Elementary.  
180  
181 **F&M:** I'm sorry, Peter...  
182  
183 **Caller2:** I said Peter, P as in Paul...  
184

185 **F&M:** Yep.  
186  
187 **Caller2:** E-T-E-R  
188  
189 **F&M:** Okay  
190  
191 **Caller2:** Hobart, H-O-B-A-R-T Elementary we're from St. Louis Park.  
192  
193 **F&M:** Okay, okay. And is it just one person that might be injured?  
194  
195 **Caller2:** Yes.  
196  
197 **F&M:** Okay you have everybody else accounted for correct?  
198  
199 **Caller2:** Yes.  
200  
201 **F&M:** Okay.  
202  
203 **Caller2 to unknown person:** Javon! Now!  
204  
205 **F&M:** Is there anyone from the fire department there with you yet?  
206  
207 **Caller2:** No.  
208  
209 **F&M:** Okay, we've got people that are on scene but I think they're going in a different  
210 way so just stay on the phone.  
211  
212 **Caller2:** Okay we have, we have a lady at at the bottom of the area.  
213  
214 **Caller2 to unknown person:** Oh stay back!  
215  
216 **Caller2:** We have two kids that are missing now.  
217  
218 **F&M:** Okay are all the rest accounted for?  
219  
220 **Caller2:** Yes.  
221  
222 **F&M:** Okay  
223  
224 **Caller2 to unknown person:** Yes, you're with your mother, that's fine. You need to stay  
225 this way.  
226  
227 **Caller2:** Okay, I can hear the sirens.  
228  
229 **F&M:** Okay.  
230

231 **Caller2 to unknown person:** Come here, now. I want you standing by Jordon. Okay.  
232 She's okay so she's down there with them? Okay we have  
233 he said the fire department is on their way they're coming  
234 up, go back there. Okay, just stay where you are  
235 (inaudible).  
236  
237 **Caller2:** Okay, can you hear me?  
238  
239 **F&M:** Yes, I can.  
240  
241 **Caller2:** Okay.  
242  
243 **F&M:** There are paramedics that are with the police officer going down the trail in a  
244 squad car right now to check okay?  
245  
246 **Caller2:** Alright great thank you so much.  
247  
248 **Caller2 to unknown person:** Yep. (inaudible) We're not fossil hunting anymore.  
249  
250 **F&M:** Hey can I get your last name?  
251  
252 **Caller2:** My last name?  
253  
254 **F&M:** Yes.  
255  
256 **Caller2:** Arnold, A-R-N-O-L-D.  
257  
258 **F&M:** First name?  
259  
260 **Caller2:** Allison, A-L-L-I-S-O-N.  
261  
262 **F&M:** Okay and what's, the what's the phone number you're calling from?  
263  
264 **Caller2:** ~~XXXXXXXXXX~~  
265  
266 **F&M:** Okay.  
267  
268 **Caller2 to unknown person:** Um, I think they're calling the school. Um hum (inaudible)  
269 he-probably, it wouldn't be the worst thing. Molly, did we  
270 hear like any other information? Did we hear any  
271 information? Okay.  
272  
273 **Caller2 to unknown person:** Okay (inaudible)  
274  
275 **Caller2:** Hello?  
276

277 **F&M:** Yes, I'm still with you.  
278  
279 **Caller2:** Alright. Yep.  
280  
281 **F&M:** Hang on just a minute.  
282  
283 **Caller2:** I was going to say the fire department has just come.  
284  
285 **F&M:** Okay are they with you right now?  
286  
287 **Caller2:** We see two firemen here yes.  
288  
289 **F&M:** Okay I'll let you talk to them okay?  
290  
291 **Caller2:** Alright great thank you so much.  
292  
293 **F&M:** You welcome. You're welcome bye bye.  
294  
295 [End of Call]