

STATEMENT/SUMMARY

4215 (Rev 4/2002)

AGREEMENT NUMBER

AMENDMENT NUMBER

M974710

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

1. CONTRACTOR'S NAME

M Corp

2. FEDERAL I.D. NUMBER

200810267

3. AGENCY TRANSMITTING AGREEMENT

4. DIVISION, BUREAU, OR OTHER UNIT

5. AGENCY BILLING CODE

Employment Development Department

Contract Services Group

23336

6. NAME AND TELEPHONE NUMBER OF CONTRACT ANALYST FOR QUESTIONS REGARDING THIS AGREEMENT

Sheri Larson (916) 653-2337 or slarson@edd.ca.gov

7. HAS YOUR AGENCY CONTRACTED FOR THESE SERVICES BEFORE?

NO YES (If YES, enter prior contractor name and Agreement Number)

8. BRIEF DESCRIPTION OF SERVICES - LIMIT 72 CHARACTERS INCLUDING PUNCTUATION AND SPACES

IT Programming Services

9. AGREEMENT OUTLINE (include reason for Agreement; identify specific problem, administrative requirement, program need or other circumstances making the Agreement necessary; include special or unusual terms and conditions.)

To reimburse the Contractor for augmenting EDD staff with COBOL/IDMS programmers to implement the Federal Extension Project, Electronic Benefit Payment Project. Programmer staff are needed to perform software development including COBOL/IDMS/DB2 programming, Web/Microsoft, Net Programming, COBEL/IDMS/DB2 Testing, Web/Microsoft, Net Testing, and DBA Functions.

10. PAYMENT TERMS (More than one may apply.)

MONTHLY FLAT RATE QUARTERLY ONE-TIME PAYMENT PROGRESS PAYMENT
 ITEMIZED INVOICE WITHHOLD % ADVANCED PAYMENT NOT TO EXCEED
 REIMBURSABLE/REVENUE \$ _____ OR _____ %
 OTHER (Explain) Monthly

11. PROJECTED EXPENDITURES

FUND TITLE	ITEM	F.Y.	CHAPTER	STATUTE	PROJECTED EXPENDITURES
UA	7100-001-0870	2008/2009	268	2008	\$ (See Object Code)
					\$

OBJECT CODE	AMOUNT	AGREEMENT TOTAL	AMOUNT
2008/2009 210/051-04500-833	\$317,177.00		
2008/2009 637/051-04500-833	\$114,623.00		
2009/2010 210/051-04500-833	\$1,874,797.00		
2009/2010 637/051-04500-833	\$716,003.00		
2010/2011 210/051-04500-833	\$1,754,233.00		
		AGREEMENT TOTAL	\$ 4,999,200.00

OPTIONAL USE	AMOUNT ENCUMBERED BY THIS DOCUMENT
2010/2011 637/051 04500 833 \$222,367	\$ 4,999,200.00

I CERTIFY upon my own personal knowledge that the budgeted funds for the current budget year are available for the period and purpose of the expenditure stated above.

ACCOUNTING OFFICER'S SIGNATURE



DATE SIGNED

05/13/09

AMOUNT ENCUMBERED BY THIS DOCUMENT	\$ 4,999,200.00
PRIOR AMOUNT ENCUMBERED FOR THIS AGREEMENT	\$ 0.00
TOTAL AMOUNT ENCUMBERED TO DATE	\$ 4,999,200.00

12. AGREEMENT TERM

AGREEMENT	From	Through	TOTAL COST OF THIS TRANSACTION	BID, SOLE SOURCE, EXEMPT
Original	5/1/2009	6/30/2011	\$ 4,999,200.00	NOT BID - NCB
Amendment No.			\$	
Amendment No.			\$	
Amendment No.			\$	
TOTAL			\$ 4,999,200.00	

(Continue)

AGREEMENT/SUMMARY

STD 215 (Rev 4/2002)

13. BIDDING METHOD USED:

- REQUEST FOR PROPOSAL (RFP)
(Attach justification if secondary method is used)
- INVITATION FOR BID (IFB)
- USE OF MASTER SERVICE AGREEMENT
- SOLE SOURCE CONTRACT
(Attach STD. 821)
- EXEMPT FROM BIDDING
(Give authority for exempt status)
- OTHER *(Explain)*

NOTE: Proof of advertisement in the State Contracts Register or an approved form STD. 821, Contract Advertising Exemption Request, must be attached

14. SUMMARY OF BIDS (List of bidders, bid amount and small business status) (If an amendment, sole source, or exempt, leave blank)

15. IF AWARD OF AGREEMENT IS TO OTHER THAN THE LOWER BIDDER, PLEASE EXPLAIN REASON(S) (If an amendment, sole source, or exempt, leave blank)

Non Competitively Bid (NCB)

16. WHAT IS THE BASIS FOR DETERMINING THAT THE PRICE OR RATE IS REASONABLE?

NCB

17. JUSTIFICATION FOR CONTRACTING OUT (Check one)

- Contracting out is based on cost savings per Government Code 19130(a). The State Personnel Board has been so notified.
- Contracting out is justified based on Government Code 19130(b). Justification for the Agreement is described below.

Justification:

The current economic situation has created unmanageable workloads and existing staffing levels cannot adequately handle the legislated stimulus efforts. Modifications must be made immediately. The Contractor will provide temporary augmentation of the maintraine staffing levels needed to address this short-term emergency need on the following projects: Federal Extension; SCDB Modernization; and Alternate Base Period.

- OR AGREEMENTS IN EXCESS OF \$5000, HAS THE LETTING OF THE AGREEMENT BEEN REPORTED TO THE DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING?
 NO YES N/A
- 19. HAVE CONFLICT OF INTEREST ISSUES BEEN IDENTIFIED AND RESOLVED AS REQUIRED BY THE STATE CONTRACT MANUAL SECTION 7.10?
 NO YES N/A
- 20. FOR CONSULTING AGREEMENTS, DID YOU REVIEW ANY CONTRACTOR EVALUATIONS ON FILE WITH THE DGS LEGAL OFFICE?
 NO YES NONE ON FILE N/A

21. IS A SIGNED COPY OF THE FOLLOWING ON FILE AT YOUR AGENCY FOR THIS CONTRACTOR?

- A. CONTRACTOR CERTIFICATION CLAUSES
 NO YES N/A
- B. STD. 204, VENDOR DATA RECORD
 NO YES N/A

22. REQUIRED RESOLUTIONS ARE ATTACHED

- NO YES N/A

23. ARE DISABLED VETERAN BUSINESS ENTERPRISE GOALS REQUIRED? (If an amendment, explain changes, if any)

- NO (Explain below)
- YES (If YES complete the following)

DISABLED VETERAN BUSINESS ENTERPRISES: _____ % OF AGREEMENT

Explain:

A DE 7406, DVBE Exemption has been approved for this NCB

Good faith effort documentation attached if 3% goal is not reached.

We have determined that the contractor has made a sincere good faith effort to meet the goal.

24. IS THIS A SMALL BUSINESS CERTIFIED BY OSBCR?

SMALL BUSINESS REFERENCE NUMBER

NO YES (Indicate Industry Group)

Personal services

36782

09/30/2009

25. IS THIS AGREEMENT (WITH AMENDMENTS) FOR A PERIOD OF TIME LONGER THAN ONE YEAR? (If YES, provide justification)

NO YES

I certify that all copies of the referenced Agreement will conform to the original Agreement sent to the Department of General Services.

SIGNATURE / TITLE

Shirley Lewis
Contract Analyst

DATE SIGNED

5/13/09

CONTRACT REQUEST

45819
M974710

TO: Contract Services Group, MIC 62-C, Room W2099 Phone (916) 654-9573, FAX (916) 657-4391

FROM: Name Tami D'Agostino (MIC) 58-1A Phone 654-7556 FAX: 319-1328
(Individual who may be contacted for questions)

Check if applicable:

If expedite processing is required, attach letter of justification signed by **Branch Deputy Director**.

1. Type of Contract Request: *Listed below are lead times that are approximations of time it takes to execute a contract.*

- | | | |
|--|--|--|
| <input type="checkbox"/> Standard Agreement (10 – 16 weeks) | <input type="checkbox"/> Request for Proposal (5 ½ to 9 months) | <input type="checkbox"/> Subgrant (12 weeks) |
| <input type="checkbox"/> Interagency Agreement (13 – 18 weeks) | <input type="checkbox"/> Letter of Authorization (5 – 7 days) | <input type="checkbox"/> CMAS (2 – 3 weeks) |
| <input type="checkbox"/> Master Service Agreement (2 – 12 weeks) | <input type="checkbox"/> Purchase Service Authorization (5 – 7 days) | <input checked="" type="checkbox"/> Other <u>NCB</u> |
| <input type="checkbox"/> Invitation for Bid (3 ½ to 6 months) | <input type="checkbox"/> Memorandum of Understanding (7 – 13 weeks) | |

2. New Contract Amendment
Registered Contract Number _____
Prior Year Contract Number _____

3. **Contract Term:** 161,290.32 per
Beg: 5/1/09 End: 12/31/11 *W-2*
Total Contract Amount: Firm Estimated
[including amendment(s)] \$ 5,000,000.00

4. Amendment No. _____ Amendment Amount: \$ _____
 Increase Decrease
Effective Date of Amendment: _____

5. Does total of Amendment(s) increase original contract amount by more than 30%? Yes No
Sole Source approval must be obtained when the amendment: 1) Increases the dollar amount by more than 30%; 2) Significantly changes or significantly increases the Scope of Work; or 3) Increases both the time and dollar amount (Interagency Agreement, Reimbursable, Public Agency, and Subgrant excluded).

6. **Sole Source:** (Must attach the following with request) Secretary's Action Requested (If applicable)
 STD. 821 (Contract Advertising Exemption Request) Sole Source Justification Form

7. Type of Service or Program:	8. Project Code	Activity Code	Cost Center	Expense Code
IT Programming Services	TBD	TBD	TBD	833

9. **EDD Contract Monitor:**
Name Jeff Shevlin
Title Section Chief
Address/MIC 800 Capitol Mall; MIC: 79-5
City/State/Zip Sacramento, CA 95814
Phone 916-657-4153
FAX _____
Branch Information Technology
Div. Application Services

10. **Contractor Information:**
Firm/Org. M-Corp
Address 947 Enterprise Drive, Loft C
City/State/Zip Sacramento, CA 95825
Signatory Authority _____
Title _____
Contact Person Name Chuck Czajkowski
Phone: 916-254-0355 X700 FAX: 801-761-0794
Federal I.D. No. _____

11. **Purpose of New Contract or Amendment:** *(Include purpose of contract, identify program need or other circumstances making the contract necessary. Explain any special or unusual terms or conditions. Attach pages as necessary.)*

Contractor will augment EDD staff with COBOL/IDMS programmers to implement the Federal Extension Project, Electronic Benefit Payment Project, IDMS to DB2 Project and the Alternative Base Period Project. Programmer staff are needed to perform software development including COBOL/IDMS/DB2 Programming, Web/Microsoft .Net Programming, COBOL/IDMS/DB2 Testing, Web/Microsoft .Net Testing, and DBA Functions. The period of performance for this contract begins on the date this contract is executed, and continues through December 31, 2011.

Please provide the following as attachments: Detailed Specifications Budget

-
-
15. If contract is **submitted late**, please provide justification. Contract requests are considered **late** if not received within the time frames listed on the first page (see #1).

Public Contract Code (PCC) §12102(a)(2) i.e., services are needed in cases of emergency where immediate acquisition is necessary for the protection of the public health, welfare, or safety, applies to this acquisition.

-
-
16. State basis for concluding **reasonableness of contract rate or price**. List contract bidders and bid amounts, if applicable. (Interagency Agreement, Reimbursable, Public Agency, and Subgrant excluded.)

The rates are within the ranges of the DGS IT Consulting Services Master Services Agreement which was competitively bid.

-
-
17. If this contract, with amendment(s), is longer than two years, please provide justification.

The contracted period is needed to allow the contractor to complete the various stimulus projects.

-
-
18. If a consultant contract, who will benefit from this contract?

The citizens of the state of CA in need of EDD's expedited services and those most affected by the stimulus legislation would benefit from the execution of this contract.

Standards for Use of Personal Service Contracts

A "Personal Service Contract" is defined as any contract, requisition, Purchase Order, etc. (except Public Works contracts), under which labor or personal services is a significant, separately identifiable element. The business or person performing these contractual services must be an Independent Contractor and does not have status as an employee of the State. A "cost savings-based Personal Service Contract" is any Personal Service Contract proposed to achieve cost savings and subject to the provisions of Government Code, Section 19130(a).

Before deciding to contract for personal services, as a requestor or initiator of a contract, you must meet one of the following criteria and provide justification to support the selection:

- 19130(a): Personal services contracting is permissible to achieve cost savings when specific conditions are met. This would require an 11-Point Analysis as required by law for State Personnel Board approval and union review. (This may add an additional 30-60 days to the contract process.);

OR

19130(b): Personal services contracting also shall be permissible when any of the following conditions can be met:
(Please check the condition that applies)

<input type="checkbox"/>	1. The functions contracted are exempted from civil service by Section 4 of Article VII of the California Constitution, which describes exempt appointments.
<input type="checkbox"/>	2. The contract is for a new state function and the Legislature has specifically mandated or authorized the performance of the work by Independent Contractors.
<input type="checkbox"/>	3. The services contracted are not available within civil service, cannot be performed satisfactorily by civil service employees, or are of such a highly specialized or technical nature that the necessary expert knowledge, experience, and ability are not available through the civil service system.
<input type="checkbox"/>	4. The services are incidental to a contract for the purchase or leases of real or personal property. Contracts under this criterion, known as "service agreements," shall include, but not be limited to, agreements to service or maintain office equipment or computers that are leased or rented.
<input type="checkbox"/>	5. The legislative, administrative, or legal goals and purposes cannot be accomplished through the utilization of persons selected pursuant to the regular civil service system. Contracts are permissible under this criterion to protect against a conflict of interests or to insure independent and unbiased findings in cases where there is a clear need for a different, outside perspective. These contracts shall include, but not be limited to, obtaining expert witnesses in litigation.
<input type="checkbox"/>	6. The nature of the work is such that the Government Code standards for emergency appointments apply. These contracts shall conform with Article 8 (commencing with Section 19888) of Chapter 2.5 of Part 2.6.
<input type="checkbox"/>	7. State agencies need private counsel because a conflict of interest on the part of the Attorney General's office prevents it from representing the agency without compromising its position. These contracts shall require the written consent of the Attorney General, pursuant to Section 11040.
<input type="checkbox"/>	8. The Contractor will provide equipment, materials, facilities, or support services that could not be feasibly be provided by the state in the location where the services are to be performed.
<input type="checkbox"/>	9. The Contractor will conduct training courses for which appropriately qualified civil service instructors are not available, provided that permanent instructor positions in academies or similar settings shall be filled through civil service appointment.
<input checked="" type="checkbox"/>	10. The services are of such of an urgent, temporary, or occasional nature that the delay incumbent in their implementation under civil service would frustrate their very purpose.

Justification Detail Required (Please explain why the above checked condition applies)

Temporary augmentation of Mainframe staffing levels are needed to address this short-term emergency need on the following projects: Federal Extension; SCDB Modernization; and Alternate Base Period.

The current economic situation has created unmanageable workloads and existing staffing levels cannot adequately handle the legislated stimulus efforts.

EDD's UI mainframe processing systems developed in the 1980's cannot accommodate Federal UI benefit extensions without modifications to the mainframe applications. Modifications must be made immediately.

MASTER

STANDARD AGREEMENT
STD. 213www (rev 06/07)

STANDARD AGREEMENT

FOR I.T. GOODS/SERVICES ONLY

REGISTRATION NUMBER

eP1007908

AGREEMENT NUMBER

M974710

PURCHASING AUTHORITY NUMBER

9I-0709-EDD-HQ1

Cleared

CSG - SB

Dist. A 5/13/09

1. This Agreement is entered into between the State Agency and the Contractor named below

STATE AGENCY'S NAME

Employment Development Department (EDD)

CONTRACTOR'S NAME

M Corp

2. The term of this

Agreement is:

May 1, 2009* through June 30, 2011

3. The maximum amount \$ 4,999,200.00

of this Agreement is:

Four Million Nine Hundred Ninety Nine Thousand Two Hundred Dollars and No Cents

4. The parties agree to comply with the terms and conditions of the following exhibits which are by this reference made a part of the Agreement:

Exhibit A, Scope of Work	1 page
Attachment A-1 - Statement of Work	5 pages
Attachment A-2 - Formal Acceptance Form	1 page
Attachment A-3 - Response from M Corp	77 pages
Exhibit B, Budget and Payment Provisions	2 pages
Attachment B-1 - Cost Worksheets	2 pages
**Exhibit C, Information Technology General Provisions, Effective 4/12/07	
** Information Technology Personal Services Special Provisions, Effective 2/8/07	
Exhibit D, Special Terms and Conditions	1 page

INITIAL
SA

*The term of this Agreement is May 1, 2009 or upon State DGS final approval, whichever is later, through June 30, 2011.

**Items shown with an Asterisk (*), are hereby incorporated by reference and made part of this agreement as if attached hereto.

IT General Provisions are located at <http://www.pd.dgs.ca.gov/modellang/ModelContracts.htm>

IT Personal Services Special Provisions are located at http://www.documents.dgs.ca.gov/pd/modellang/Personal_ServiceSpecial020807.pdf

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR

Department of General Services

CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)

M Corp

BY (Authorized Signature)

(DATE SIGNED)

5-1-09

PRINTED NAME AND TITLE OF PERSON SIGNING

Chuck Czajkowski, Managing Partner

ADDRESS

947 Enterprise Drive, Loft C, Sacramento, CA 95825

STATE OF CALIFORNIA

AGENCY NAME

Employment Development Department

BY (Authorized Signature)

DATE SIGNED

5/13/09

PRINTED NAME AND TITLE OF PERSON SIGNING

Sheri S. Huber, Chief, Business Operations Planning & Support Division

ADDRESS

800 Capitol Mall, MIC 83, Sacramento, CA 95814

Per the Governor's Proclamation, dated 4/17/09

Exempt per

EXHIBIT A (Standard Agreement)

SCOPE OF WORK

1. This Agreement is entered into by and between the Employment Development Department, hereinafter referred to as EDD, and M Corp hereinafter referred to as Contractor, for the purpose of augmenting EDD staff with COBOL/IDMS programmers to implement the federal Extension Project. Programmer staff are needed to perform software development including COBOL/IDMS/DB2 Programming, Web/Microsoft .Net Programming, COBOL/IDMS/DB2 Testing, Web Microsoft .Net Testing, and DBA Functions.
2. The project representatives during the term of this agreement will be:

State Agency

Employment Development Department
Attn: Jeff Shevlin
800 Capitol Mall, MIC 79-5
Sacramento, CA 95814
Phone: (916) 657-4153

Contractor:

M Corp
Attn: Chuck Czajkowski
947 Enterprise Drive, Loft C
Sacramento, CA 95825
Phone: (916) 254-0355 ext. 700

3. The current economic situation has created unmanageable workloads and existing staffing levels cannot adequately handle the legislated stimulus efforts. EDD's UI mainframe processing systems developed in the 1980's cannot accommodate federal UI benefit extensions without modifications to the mainframe applications. Modifications must be made immediately. The Contractor will provide temporary augmentation of the mainframe staffing levels needed to address this short-term emergency need on the following projects: Federal Extension; SCDB Modernization; and Alternate Base Period.
4. Contractor resumes are included in Attachment A-3, Response from M Corp, which is incorporated as part of this Agreement.

ATTACHMENT A-1

Statement of Work

This Statement of Work (SOW) reflects the services to be provided by the Contractor.

A. Background

The Employment Development Department (EDD) has identified a need to augment its staff in order to execute a number of pending projects and initiatives, specifically in the area of the Unemployment Insurance (UI) Program. These initiatives include Federal Extension Project; Electronic Benefit Payment Project; IDMS to DB2 Project, and the Alternate Base Period Project ("Initiatives").

EDD is experiencing a shortage of experienced COBOL/IDMS staff caused by natural attrition and a number of current staff are nearing retirement. Based on the number and scope of pending initiatives and issues EDD is experiencing, a quick staffing solution needs to be implemented.

B. State Responsibilities

EDD is the Project Sponsor and is responsible for program and policy. EDD staff will oversee the Initiatives and be responsible for the projects. The following are areas of responsibility for EDD staff:

Project Oversight. Oversee all aspects of the Initiatives using the EDD Project Management Office's (PMO) Project Management Methodology (PMM).

Contract Management. Oversee planning, solicitation, acquisition, contract monitoring, change management, and contract amendments.

Communication and Change Management. Ensure communication among EDD, Contractor personnel, and other Initiative stakeholders; develop and manage change management processes.

Administrative Support. Complete administrative tasks and support project management.

EDD shall be responsible for project management and oversight of development and implementation activities, ensuring compliance with the Office of the State Chief Information Officer (OCIO) standards, stakeholder management, budgetary approvals, contract management, and procurement.

C. Performance Period

This Contract shall begin on the later of the date indicated in the Standard Agreement (STD 213) or when the Contract is signed and approved. The contract shall terminate on June 30, 2011, unless otherwise extended by an amendment to this Contract.

ATTACHMENT A-1

The Contractor shall not deliver or commence performance of services under this Agreement until it has received written direction to do so from EDD. Service provided prior to direction from EDD shall be considered voluntary on the part of the Contractor.

D. Description of Services

The purpose of this contract is to acquire services to perform software development and project management, including COBOL/IDMS/DB2 Programming, COBOL/IDMS/DB2 Testing, Web/Microsoft .NET Testing, Database Administrator (DBA) Functions and Project Management. All tasks and activities shall be performed in accordance with applicable Institute of Electrical and Electronics Engineers (IEEE) standards (or equivalent standard that is substantially similar). At a minimum, IEEE Standards 1012 (Software Verification and Validation) and IEEE 12207 (Software Life Cycle Processes) shall be applied.

EDD shall designate a Single Point of Contact (DSPOC) who shall give direction to the Contractor concerning the Initiative projects. The DSPOC will work with EDD project and functional managers to ensure that all tasks are satisfactorily completed. The DSPOC shall be the contract monitor and shall ensure that all contract activities are conducted in accordance with State law and regulations; oversee processes and procedures; monitor contractor compliance with the contract; and timely resolve issues.

E. Requirements

The Contractor shall:

1. Prepare a monthly status report by the 5th business day of each month that documents accomplishments for the previous month, work planned for the coming month, currently assigned projects and activities, and explanations for task and/or schedule slippages.
2. Provide reports, diagrams, tables, and analysis as required.
3. Maintain online and paper documentation on all software and hardware currently supported by the Contractor, which includes installation, configuration, administration manuals/papers, issues listing, project management plans and task lists, training materials, inventory, user manuals, and architecture diagrams.
4. Attend meetings to obtain approval of projects assigned to the Contractor.
5. Attend meetings with EDD personnel to discuss project status.
6. Prepare plans and schedules using EDD ITPMM templates.

ATTACHMENT A-1

F. Document Requirements

The Contractor shall provide all electronic documents to EDD in a format compatible with EDD's standard applications (i.e., Microsoft Office). EDD's current standard applications include Microsoft (MS) Windows XP, MS Office Professional (includes Outlook) 2003, Visio 2000, MS Project 2000, and Symantec Anti-Virus, version 8.1. The Contractor shall verify that its applications are compatible prior to delivery of any electronic documents to EDD. EDD shall approve in writing any other format to be used by the Contractor. The Contractor agrees to upgrade versions of its software, if needed, at no cost to the State in order to remain compatible with EDD's standard office applications.

Paper deliverables shall be printed on 8½" x 11" paper, to the extent practicable. The Contractor shall post electronic documents to an EDD designated electronic repository, i.e. a Sharepoint site. The electronic document format and media shall be compatible with EDD storage devices.

Unless otherwise notified, the Contractor shall provide one electronic copy of each deliverable with the Formal Acceptance Form, provided at Attachment A-2 to this agreement.

G. Special Terms and Conditions

1. Responsibilities of Parties

The Contractor shall:

- designate a person to whom all project communications may be addressed.
- be available to meet with EDD personnel to discuss project activities.
- comply with all applicable EDD policies and procedures, including, but not limited to, EDD and industry project management guidelines.
- return all EDD property, including security badges, prior to termination of the Agreement.

EDD shall provide Contractor personnel with:

- Access to applicable information, including, but not limited to: technical documentation and project work plans.
- Work space including desks, chairs, telephones, personal computers, printer access, Internet connections, Microsoft Office, and Microsoft Project (if applicable). Contractor staff shall perform their duties at EDD's offices generally located at 800 Capitol Mall, Sacramento, CA 95814.

ATTACHMENT A-1

- All applicable policies and procedures regarding access to and use of EDD facilities, provide information as required by the Contractor to perform their responsibilities.
- Review all Contractor work submitted to the DSPOC for completeness, accuracy, and adherence to standards.
- Make EDD personnel available for assistance as required by the Contractor.

2. Contractor Staff Changes

The Contractor reserves the sole right to determine the assignment of its employees. The Contractor agrees to notify EDD in writing of all changes in personnel assigned to this Contract as soon as is practicable.

The Contractor agrees that if EDD determines that Contractor personnel are failing to adequately performing services, the Contractor shall provide substitute personnel that meet all minimum qualifications as stated in this Contract.

The Contractor agrees that if Contractor personnel assigned to the project are unable to perform their duties due to illness, resignation, or other factors beyond the Contractor's control, the Contractor shall provide substitute personnel that meet all minimum qualifications as stated in this Contract.

EDD reserves the right to direct the Contractor to remove Contractor personnel from for this contract for good cause, including but not limited to a breach of security, unacceptable conduct, or failure to follow EDD policies. If EDD directs the Contractor to remove Contractor personnel from this contract for good cause, the Contractor agrees to promptly remove such personnel and promptly provide substitute personnel that meet all minimum qualifications as stated in this Contract.

3. Security

The Contractor shall supply EDD with the names of Contractor personnel who are assigned to this project and will need access to EDD facilities. The Contractor shall notify the EDD Security Administrator of all personnel changes as soon as is practicable.

EDD shall issue identification badges to Contractor personnel which will allow them access to those areas of the facility where they will be performing services. These identification badges are the property of EDD and Contractor staff must surrender them at the end of the contract or when they leave the project.

ATTACHMENT A-1

EDD shall issue computer user accounts to Contractor personnel as needed and for no longer than the duration of the contract. A DE 7411 shall be completed for all such accounts and shall reflect the account ID and the anticipated account expiration date.

The EDD DSPOC may ask the EDD Security Administrator to extend user account ID expiration dates by sending a request with a new anticipated account expiration date. EDD shall cancel user account access *as soon as there is no longer a business need for such access*, or when Contractor personnel leave the project.

4. Standards of Conduct

The Contractor shall maintain satisfactory standards of employee competency, conduct, appearance, and integrity. The Contractor shall ensure that its employees do not disturb papers on desks, open desk drawers or cabinets, or use State equipment except as authorized.

5. Notices

All notices relating to this Agreement shall be in writing and shall be sent to the respective Contract Managers set forth in this Agreement. All such notices shall be deemed delivered if deposited, postage prepaid, in the United States mail and sent to the parties' last know address.

6. Work Acceptance

The EDD shall be the sole judge of the acceptability of all work performed and all work products produced by the Contractor as a result of the Agreement.

7. Contract Approval

The Agreement is of no force and effect until approved by the Department of General Services. Contractor may not commence performance until such approval has been obtained.



ATTACHMENT A-2

Formal Acceptance Form

General Information

Information to be provided in this section gives a specific name to the project as well as pertinent information about the personnel involved. (See IT PMM Section 5.4 for more detail)

Project ID _____	Date _____
Project Name _____	Project Criticality Rating <u>High</u>
Controlling IT Division <u>ITB</u>	Project Sponsor _____
Program Branch <u>ASD</u>	Project Manager _____
	Author _____

- Phase or major deliverable acceptance
- Final product acceptance

Deliverable(s)

List the deliverable(s)

Deliverable	Planned Due Date	Actual Date	Variance

Comments

Identify and describe the reason(s) for variances from the scope and/or schedule baselines

APPROVAL SIGNATURE(S)	SIGNATURE DUE DATE _____
This <u><insert deliverable name(s)></u> is: <input type="checkbox"/> Approved as is. <input type="checkbox"/> Approved with changes <i>(Please describe the proposed/required changes below.)</i> <input type="checkbox"/> Denied - Does not meet expectations <i>(Please explain the reason for denial.)</i>	
Signature	Date Signed
Printed Name:	



ATTACHMENT A-3

M CORP RESPONSE

April 27, 2009

Jenny Williams
Contracting Services Group, MIC 62-C
Employment Development Department
800 Capitol Mall, Room 2029
Sacramento, CA 95814

Subject: Response to Unemployment Insurance Stimulus Request for Quote

Ms. Williams,

M Corp is pleased to respond to Unemployment Insurance Stimulus Request for Quote for Staffing Services to augment staffing shortages for upcoming Unemployment Insurance enhancements and new development projects.

M Corp feels it has assembled a highly qualified staff to help the Employment Development Department meet its project goals in the timeframe indicated. A number of the proposed staff has worked with EDD in the past and all have extensive mainframe backgrounds. We have the willingness and ability to perform the work as described in the RFQ.

On behalf of the M Corp team, we look forward to meeting you and your project team. If you have any questions regarding our proposal or M Corp, please feel free to contact me at (916) 254-0355 x700 or chuckc@the-mcorp.com.

Sincerely,

Chuck Czajkowski
Managing Partner and Primary Contact, M Corp
Office: (916) 254-0355 x700
Cell: (916) 508-2479
Fax: (801) 761-0794
Email: chuckc@the-mcorp.com
www.the-mcorp.com

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	Arun Durairaj	14	
	Nam Le	16	
	Liz Grainger	18	
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Mardell Hall

Position: Project Manager Proposed Individual's Name: Mardell Hall		
Mandatory Qualifications	Description of specific experience/duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
<p>a. Experience in defining, estimating and scheduling projects, as well as tracking efforts in progress to identify variance from schedule, scope or resource projections.</p>	<p>Applying and refining her project management (PM) skills over the last 20+ years, Mardell has assisted technical and business project teams achieve enterprise objectives. Two longer-term projects are reviewed in this response to provide an explanation of how her experience demonstrates the specific qualifications requested here.</p> <p>EDD/Y2K, 1998-2000. Subcontracting with IBM, Mardell managed a team of contract programmers augmented by several client programmer leads to analyze the application portfolio for the Employment Development Department (EDD). This work effort focused on identifying and modifying date-related processing to mitigate Y2K-related risks. In the PM capacity, Mardell:</p> <ul style="list-style-type: none"> • Further developed, maintained and monitored the project schedule and work plan; • Worked with development Technical 	<p>EDD/Y2K: IBM (IBM Global Services, State of CA Government) Sacramento, CA Nancy Kastell, CSE Quality and Communications Manager (Senior Project Manager) [IBM engagement manager for EDD Y2K] 916-290-8739 nikastel@us.ibm.com May 1998 through May 2000 (EDD/Y2K)</p> <p>CDE-CSIS: California Department of Education Sacramento, CA Lynn Baugher, Educational Demographics Administrator and CDE-CSIS Project Executive (retired) Home phone: 916- 354-2108 (Cell: 916-801-9624) baugher@ranchomurieta.org June 2000 through June 2002 (CSIS)</p>

	<p>Leads to define, estimate, and schedule emerging tasks and to identify, prioritize, assign, and discuss problems and issues;</p> <ul style="list-style-type: none"> • Worked with team members to evaluate the cause for any detected variance, identify impact, and integrate into work plan; and, • Monitored, tracked and reported status, problems and issues formally and informally in scheduled and ad hoc meetings and reports. <p>CDE-CSIS, 2000-2002. Assisted the California Department of Education (CDE) justify, define, plan, assess risk, and manage the Department's portion of the data collection, management, and verification components of a statewide student information system. (CDE-CSIS).</p> <ul style="list-style-type: none"> • Define and plan the scope, approach, schedule and resources needed for data collection/verification / management; • Perform and monitor the planned work, identify variance, remediate causes (if possible) and integrate impact on remaining project work/schedule; • Advise management on risk management, developing contingency plans and responding to external delays and problems; and, • Perform project management support activities including: routine and on request status reporting; on-going plan/schedule revision; project team 	
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<p>b. Experience ensuring the technical and business solutions address project objective and business goals.</p>	<p>meetings; and change/issue management activities.</p> <p>As standard practice, Mardell ensures that her development projects include some kind of a "traceability matrix" to ensure that a solution's requirements, design, implementation, and test components can be traced back to business goals.</p> <p>When project team members or others identify opportunities for additional or enhanced functionality or recommend a revised approach, Mardell ensures that these are evaluated against the project's business goals and objectives (which is often a standard component of any project change management process).</p> <p>The two projects referenced in response to the first question (above) also drew upon Mardell's ability to evaluate how defined and implemented technical and business solutions address the original and revised project objectives and business goals. On the EDD/Y2K project, these skills were primarily exercised by balancing the approved (and urgent) purpose of the work (to ensure Y2K compliance of all program code by the deadline) against any other "opportunities." Mardell worked with the Technical Leads, the test team PM, the IBM engagement manager, the State Project Manager (Virginia Sturdevant) and, when appropriate, the State Y2K Director (Ken King) to make evaluate cost/benefit of emerging opportunities that did not align with business goals or project objective.</p>	<p>Please see immediately previous response for reference contact information for the EDD/Y2K and CDE-CSIS projects.</p>
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	<p>In the CDE/CSIS project, these skills were called upon first and more proactively when Mardell worked to ensure the project objectives and business goals were clearly identified, documented, and accepted by all stakeholders at the beginning of the project. Whenever problems, opportunities or feedback from control agencies, the many stakeholders, or the service provider encouraged the team to adopt a change to scope or approach that deviated from the approved business goals and business objectives, Mardell worked with management and representative stakeholders to ensure the cost/benefit (including risk) of proposed changes were well understood. If changes were ultimately warranted and required, Mardell ensured that business goals and objective statements were revised appropriately.</p>	
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Julie Vu

Position: COBOL/IDMS/DB2 Programmer Proposed Individual's Name: JULIE VU		
Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
a. Experience coding in COBOL / IDMS / DB2	21 years in COBOL (design, code, test). 16 years in IDMS (database design and analysis; design, code, test and document online and batch many programs.	Brooke Aday - Project Manager EDS Systems Group/Denti-Cal Account 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-2784
b. Experience on large scale projects developing in COBOL	20 years of experience on large scale projects developing in COBOL.	Sheila Scognamiglio – Project Manager EDS Systems Group/Denti-Cal Account 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-2509
Desirable Qualifications		
a. Experience with CLISTS	Minimum experience. Less than 1 year.	Mardell Hall – Manager/Owner Catalysis Group 374 Santa Ynez Way Sacramento, CA 95816
b. Experience with ChangeMan.	15 years of experience in ChangeMan.	Rebecca Gray – Senior System Analyst Manager EDS Systems Group/Denti-Cal Account 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-2469
c. Previous Experience working at EDD	1998 – 1999 Technical Team Lead for Y2K Project for EDD TAS. 1999-2000 Senior Analyst for Y2K Project for Recovery and Backup	

	Planning. 2002 – 2004 Technical Lead for UI Project.	
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Lynn Clancy

Position: COBOL/IDMS/DB2 Programmer Proposed Individual's Name: Lynn Clancy		
Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
a. Experience coding in COBOL / IDMS / DB2	COBOL: 30 years financial apps, retail, transportation, Child Support IDMS: 2 yrs 6 mos CA Child Support, EDD Auto Coder DB2: ROLM, minor projects over the last 20 years and the AutoCoder project at EDD	Melinda Bigelow Application Manager Informatix, Inc. 1740 Creekside Oaks Dr, Suite 175 Sacramento, CA 95833 916-830-1431
b. Experience on large scale projects developing in COBOL	VISA Base I Billing System – 3 years GAP Payroll System – 3 years CALFED – Y2K mods, upgrade to ZOS – 3 yrs	
Desirable Qualifications		
a. Experience with CLISTS	GAP – TSO interface for their original 401K project 6 months	
b. Experience with ChangeMan.	CALFED – Everything going into production was moved via Changeman – 5 yrs EDD AutoCoder Project – 6 months	
c. Previous Experience working at EDD	AutoCoder project – performed the analysis of the changes required to the UI system (both batch and online); programmed all changes; prepared for the production move – 1 year 3 months	Diana Cossey, Senior Programmer Analyst, EDD, 722 Capitol Mall, 916-654-8496 cell 916-342-3470

Steven Hart

Position: COBOL/IDMS/DB2 Programmer Proposed Individual's Name: Steven Hart		
Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
a. Experience coding in COBOL / IDMS / DB2	Programming in COBOL since 1985. Working with IDMS since 1981. Familiar with DB2 and using SQL statement. The last 11 years worked for DELTA Dental on the Dental program using COBOL and IDMS in an IBM Mainframe environment.	Sheila Scognamiglio – Project Manager EDS Systems Group/Denti-Cal Account 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-2509
b. Experience on large scale projects developing in COBOL	Involved with many large scale projects regarding the Delta Dental Dental program since 1998. All these projects the development is in COBOL and IDMS.	Jeff Seybold - Department Director, Delta Dental 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-2506
Desirable Qualifications		
a. Experience with CLISTS	Familiar with CLIST.	
b. Experience with ChangeMan.	Experienced with Changeman. Delta Dental has used Changeman since 2001. All the projects worked on since then have used Changeman	
c. Previous Experience working at EDD		

Rod Dwyer

Position: COBOL/IDMS/DB2 Programmer Proposed Individual's Name: Rod Dwyre		Reference Contact Information (Provide name, title, company, address, and phone number)
Mandatory Qualifications	Description of specific experience/Duration (years and months)	
a. Experience coding in COBOL / IDMS / DB2	COBOL – over 20 years, including 4-5 years with CICS; DB2 – 2-3 years at 3 locations, access mostly by batch COBOL and SAS; and IDMS – 1-2 years at 2 locations.	Dan Peery, Mgr, Coders Online, 6141 Grant Ave, Carmichael, CA 95608 (916)425-1506; email: dan@codersonline.com And Mark Mignot, see below.
b. Experience on large scale projects developing in COBOL	19 yrs in Sacto area, plus 3 more in Bay Area, where over 90% has been on medium to large projects in IBM mainframe shops: state government (including EDS for Medi-Cal), telecom, and manufacturing companies – on a variety of business applications: batch, online, and distributed (e.g. CalPOS for Medi-Cal).	Mark Mignot, co-worker together at DHCS in 2007. He's now at Bull Services, Inc. Phones: 916-288-5554, off. Or 510-872-8834, cell. Email: mark.mignot@bull.com Rufa Arellano, Sr Bus. Analyst, DHCS, Capitol Mall, Sacramento. 916-552-9647, off. 916-284-4290, cell. Email: rufa.arellano@dhcs.ca.gov
Desirable Qualifications		
a. Experience with CLISTs	Familiar with CLISTs	
b. Experience with ChangeMan.	For around 15 years worked with either ChangeMan, Parvalet or CA-Librarian checking out/in members and using to coordinate change control with other.	Last used at DHCS Wendy Louie, Supervisor, DHCS, Sacramento. 552-9962, off. Email: wendy.louie@dhcs.ca.gov
c. Previous Experience working at EDD	Ending in 2000, Feb – worked on contract thru IBM Global for 5 months, on the Y2K testing effort. Worked at the main EDD bldg in Sacramento.	EDD Y2K Project: Dick Henry, IBM; Phil Winters, IBM; Pat Ledesma; Mack McCallum; Lora Sneed.

Judy Burns

Position: COBOL/IDMS/DB2 Programmer

Proposed Individual's Name: Judy Burns

Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
<p>a. Experience coding in COBOL / IDMS / DB2</p>	<p>About 30 years of COBOL experience and 25 years of IDMS experience. IDMS experience includes providing leadership in technical system design, as well as minor involvement in gathering business requirements for specific functional design. COBOL and IDMS experience covers both maintenance and development projects. Technical IDMS tools include IBM 370, 390 MVS, MVS/XA, DB/DC COBOL/COBOL II, ADSA, ADSO, MAPC, ADSC, IDD, ADSBATCH, SQL (including OCF and BCF), DML0, OLQ, and ADSALIVE.</p>	<p>Sheila Scognamiglio - Manager EDS Systems Group/Denti-Cal Account 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-2509</p>
<p>b. Experience on large scale projects developing in COBOL</p>	<p>About 30 years of experience providing technical analysis, design, implementation, and documentation of software requirements for both maintenance and development projects. Technical tools include TSO, SPF/ISPF, VSAM, IBM Utilities, Librarian Master, Panvalet, JCL, JCL procedures and one-time conversion programs.</p>	<p>Rebecca Gray – Senior System Analyst EDS Systems Group/Denti-Cal Account 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-2469</p>
<p>Desirable Qualifications</p>		
<p>a. Experience with CLISTS</p>	<p>Familiar with CLISTS</p>	
<p>b. Experience with ChangeMan.</p>	<p>About 7 years and 5 months of experience adding, modifying, compiling and promoting DB/DC COBOL programs.</p>	

c. Previous Experience working at EDD		
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Arun Durairaj

Position: COBOL/IDMS/DB2 Programmer Proposed Individual's Name: Arun Durairaj		
Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
a. Experience coding in COBOL / IDMS / DB2	11+ Years of coding COBOL application using IDMS and DB2 as the Database at the back end, experience specifically analyzing the codes and do the modification for requirement changes, maintenance of the application and integrating the newly developed system in to the existing systems Experience COBOL 11 Years Experience IDMS 4 Years Experience DB2 6 Years	Brooke Aday - Project Manager EDS Systems Group/Denti-Cal Account 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-2784
b. Experience on large scale projects developing in COBOL	Did Development of the Large legacy applications using COBOL for application systems using Insurance, Medical and Telecommunications. Did application coding right from Scratch from the Business requirements to implementation and Participated on all the phases of the project.	Renee Rose - HR Manager EDS Systems Group/Denti-Cal Account 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-1912
Desirable Qualifications		
a. Experience with CLISTS	Used CLIST as a programming tools for executing the day to day activities of the Job Experienced using CLIST 5 Years	
b. Experience with ChangeMan.	Used Change man as a Change Control software for moving the codes from Development to Production Experience using the Change man is 5 Years	

c. Previous Experience working at EDD		
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Nam Le

Position: COBOL/IDMS/DB2 Programmer Proposed Individual's Name: Nam Le		
Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
a. Experience coding in COBOL / IDMS / DB2	Develop Cobol/MQ/DB2/SQL programs to process Credit Card/EFT/Pinless Debit Card payments to DMV via the Web-based applications (4 months) Developed COBOL/CICS/DB2/SQL programs, common routines/subprograms for state welfare applications (6 months) Developed CICS/DB2-based programs/user exits/subroutines for Insurance, Financial, and Manufacturing applications (5+ years) Developed a large number of batch COBOL/SQL programs to extract data from DB2-based Health Care Professional Billing database for generation of numerous reports (1 year) Developed COBOL/IDMS/ADSO/CICS batch & online programs and subroutines/called programs for Manufacturing, Health Care, Financial, and Insurance applications (20+ years)	Art Paschke - Project Manager Delta Dental Rancho Cordova, CA 916-861-2498
b. Experience on large scale projects developing in COBOL	Develop Functional & Technical System Designs (20+ years) IDMS Database Design (20+ years) DB2 Database (Tables) Design (5+ years) Develop Technical Program Specifications & Test Plans (20+ years) Code, unit test, system test, support acceptance	Debby Childs - Senior Analyst Department of Motor Vehicles State of California Sacramento, CA 916-657-6409

	test (20+ years) Develop JCLs for batch applications (20+ years) Support post-production (20+ years)	
Desirable Qualifications		
a. Experience with CLISTS	Familiar with CLISTS	
b. Experience with ChangeMan.	Have been working with ChangeMan for more than 20 years	
c. Previous Experience working at EDD		

Liz Grainger

Position: COBOL/IDMS/DB2 Programmer Proposed Individual's Name: Liz Grainger		
Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
a. Experience coding in COBOL / IDMS / DB2	9 Years IDMS at Delta Dental, 3 years IDMS at CalSTRS, 28 years COBOL, 3 years DB2 at DHS	CalSTRS 7667 Folsom Boulevard Sacramento, CA (916) 229-3870 Tom Richwine California Department of Health Care Services 1615 Capital Avenue Sacramento, CA (916)442-7246 Darlene Little
b. Experience on large scale projects developing in COBOL	25 Years on various systems such as Standard Oil of Ohio, CitiBank, IBM, First Interstate Bank of California, Delta Dental, DHS, City of Sacramento and Department of Health Services	Tina Lyon, 916/795-9234 CALPERS Jackie Jones, 916/440-7135 DHS Darlene Little, 916/440-7246 DHS Dana Gerow, 916/709-3262 California State Controller's Office

Desirable Qualifications		
a. Experience with CLISTs	10 years experience working with CLISTs at various companies to automate the acceptance of imported files and initiate batch processes.	Darlene Little, 916/440-7246 DHS
b. Experience with ChangeMan.	6 years experience at DHS and Delta Dental	Jackie Jones, 916/440-7135 DHS
c. Previous Experience working at EDD		

Fred Winter

Position: COBOL/IDMS/DB2 Programmer Proposed Individual's Name: Fred Winter		
Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
a. Experience coding in COBOL / IDMS / DB2	Cobol – 31 years, IDMS – 15 years	Ed O'Farrell Associate Programmer Analyst Information Support Services Department of Rehabilitation 916-558-5623
b. Experience on large scale projects developing in COBOL	31 years	Sheila Scognamiglio – Project Manager EDS Systems Group/Denti-Cal Account 11155 International Dr. Bldg C Rancho Cordova, CA 95670 (916) 861-2509
Desirable Qualifications		
a. Experience with CLISTS	4 years	Leonard (Len) Street EDD ACES Technology Group 800 Capitol Mall, MIC:36 Sacramento, CA 95834 (916) 664-7378
b. Experience with ChangeMan.	8 years	
c. Previous Experience working at EDD	Jan 2004 – May 2004	

Karen Miyagishima

Position: System Tester Proposed Individual's Name: Karen Miyagishima		
Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
<p>a. Experience creating manual and automated test scripts and performing test execution.</p>	<p>Worked executing test scripts for NPI SDN project for Denti-Cal, completed over 50 cases of system testing, and capturing test images for documentation. Worked with the business analyst setting up new test cases that were relevant to claim/TAR processing and provider master files.</p>	<p>Renee Rose, HR Manager EDS Systems Group/Denti-Cal Account 11155 International Drive Rancho Cordova, CA 95670 916-861-1912</p>
<p>b. Experience creating test data and executing test cases for new application features. Testing may also encompass regression, usability, performance and integration testing.</p>	<p>As a Quality Assurance analyst, wrote several problem statements, created test cases, and performed system and acceptance testing in which validated fixes and re-tested existing functionality. In addition, Executed test cases for miscellaneous projects (hygienist, routing codes) and SDNs (BIC, University providers). Worked for EDS and Deltanet as a QA analyst for a combined 4 years.</p>	<p>Sandy Eisner, HR Manager Delta Dental (Deltanet) Human Resource Dept. 916-853-7373</p>
<p>c. Knowledge of Microsoft .NET development technologies</p>	<p>Mainframe tester not .Net tester</p>	<p>Rebecca Gray – Senior System Analyst EDS Systems Group/Denti-Cal Account 11155 International Drive Rancho Cordova, CA 95670 916-861-2469</p>
<p>Desirable Qualifications</p>		
<p>a. Strong knowledge of Automated test tools such as Microsoft Visual Studio Team System Test Edition and Mercury LoadRunner.</p>		
<p>b. Experience with ChangeMan.</p>	<p>Used to test changes in different CVs (central versions), and change tracking migrations.</p>	

c. Previous Experience working at EDD		
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Peter Searle

Position: System Tester Proposed Individual's Name: Peter Searle	Reference Contact Information (Provide name, title, company, address, and phone number)
<p>Mandatory Qualifications</p> <p>a. Experience creating manual and automated test scripts and performing test execution.</p> <p>b. Experience creating test data and executing test cases for new application features. Testing may also encompass regression, usability, performance and integration testing.</p>	<p>Dana Gerow, Team Lead at DHS, (916) 709-3262</p>
<p>Description of specific experience/Duration (years and months)</p> <p>Department of Health Services (2 years): MMA Part D project Created manual tests for testing MMA and Medical online transactions, and tested. Created hyperscripts for testing online transactions, and tested.</p> <p>Department of the Secretary of State (1 year) Created manual tests for testing system components and documentation.</p> <p>Testing and documentation for all projects (10 years): In order to write all user and administrator documents, created manual tests to test all applications to verify that they did perform the tasks specified in the requirements documents.</p>	<p>Dana Gerow, Team Lead at DHS, (916) 709-3262</p>
<p>Department of Health Services (2 years): MMA Part D project Found existing production data that could be disguised, i.e. using PPH information, to produce test cases to ensure the changes were accurate. Ran existing test cases for regression testing to ensure that the changes did not impact other programs. Wrote test plans that addressed each part of the</p>	<p>Dana Gerow, Team Lead at DHS, (916) 709-3262</p>

<p>c. Knowledge of Microsoft .NET development technologies</p>	<p>design and pinpointed each part of the change, and tested.</p> <p>Testing and documentation for all projects (10 years): Usability testing on all final documentation, and regression testing on documentation in progress as changes were made to applications to discover how those changes affected the document set.</p>	
<p>c. Knowledge of Microsoft .NET development technologies</p>	<p>VeriSign (9 months): Worked with developers on VeriSign's Access for Mobile application using .NET technologies. Documented how third party developers can use the .NET environment to write test drive applications.</p>	<p>Frank Shaw, Documentation Manager, VeriSign, 487 E Middlefield Rd, Mountain View, CA 94043-4047 (650) 426-5161</p>
<p>Desirable Qualifications</p>		
<p>a. Strong knowledge of Automated test tools such as Microsoft Visual Studio Team System Test Edition and Mercury LoadRunner.</p>	<p>Familiarity with LoadRunner for automated performance testing.</p>	
<p>b. Experience with ChangeMan.</p>	<p>Department of Health Services (2 years): Used ChangeMan for code version control and to provide developers with different environments in which code could be tested.</p>	<p>Dana Gerow, Team Lead at DHS, (916) 709-3262</p>
<p>c. Previous Experience working at EDD</p>		

James Phillips

Position: System Tester Proposed Individual's Name: James Phillips		
Mandatory Qualifications	Description of specific experience/Duration (years and months)	Reference Contact Information (Provide name, title, company, address, and phone number)
a. Experience creating manual and automated test scripts and performing test execution.	Created new test environments for System, Integration and Performance testing. Responsible for converting all JCL, CLISTS, and other application components to execute specific to each test environment. Automated DB2 binds and grants process while improving the testing procedures.	Timothy Phipps Project Manager Blue Cross El Dorado Hills, CA 916-849-9666
b. Experience creating test data and executing test cases for new application features. Testing may also encompass regression, usability, performance and integration testing.	QA/Testing lead for Serena Software and was responsible for all new releases of ChangeMan and other Serena Products. Wrote CLIST test scripts to automate end to end testing for each phase in the application lifecycle. Lead technical analyst for Beta software releases and went onsite to successfully perform the conversions.	Tim Bunch Operations Analyst Delta Dental Rancho Cordova, CA 916-852-7330 Sheila Scognamiglio Systems Analyst Delta Dental Rancho Cordova, CA 916-852-7330
c. Knowledge of Microsoft .NET development technologies	Utilized XML services to generate multiple reports for the Business Analysts which were made available to users on our intranet.	
Desirable Qualifications		
a. Strong knowledge of Automated test tools such as Microsoft Visual Studio Team System Test Edition and Mercury LoadRunner.	Used CA Unicenter and Mercury LoadRunner in previous positions to test application functionality.	
b. Experience with ChangeMan.	Used and customized ChangeMan for over 15 years. I have done complex implementations at	

	such companies as Burlington Northern Sante Fe, Northrop Grumman and Martin Marietta.	
c. Previous Experience working at EDD	I performed the original implementation of Changeman at CA/EDD and customized the product for IDMS pre-compiles and promotions.	

Staff Resumes

Mardell Hall

RANGE OF EXPERIENCE

Ms. Hall's project management, organizational, and technical skills have been developed and demonstrated over the past 25 years in a variety of business and technical environments on projects ranging from implementing accounting systems to rolling out project management offices and methodologies; from specifying the requirements for a renewable energy generation tracking and registry system to implementing a legal case management system. Her technical experience includes all phases of the software development life cycle. She has experience in project planning and management of both technical and non-technical development and support efforts and has helped clients establish and re-engineer business processes, build functional teams, develop project management practices, and establish service processes and standards. Combining her communication skills and professional experience with education in organizational development and information processing, Mardell has worked with organizations in both the public and private sector to successfully implement business solutions.

PROFESSIONAL AND BUSINESS HISTORY

- Catalysis Group, Inc., Consulting Project Manager & Systems Analyst, 1993 - present
- Western Farm Credit Bank, AVP, PC/LAN Technologies & User Support Services, 1988 - 1993
- Telos Consulting Agency, Systems Analyst, 1987-1988
- RD Labs, Inc., Software Engineer/Project Manager, 1984 - 1987
- University of California Davis, School of Medicine, Curriculum Coordinator, 1981 - 1984

PROFESSIONAL AND BUSINESS EXPERIENCE

Catalysis Group

Since joining Catalysis Group as a founding member in early 1993, Ms. Hall has provided the following types of consulting services to Catalysis Group's clients:

- Project management;
- Project management methodology and practice development;
- Organizational development and management;
- Business process analysis, design, and engineering;
- Systems analysis and definition;
- Requirements identification, specification, and testing;
- Quality assurance.

Project management services have included defining, estimating and scheduling projects, as well as tracking efforts in progress to identify variance from schedule, scope or resource projections. Additional project management services have included assisting and mentoring companies in the developing their own project management practices and expertise. Mardell has also helped to develop the project management and related training curriculum offered by her company and assisted in planning and staging training sessions. Organizational development services have included formal definition of functional team member roles, responsibilities and recruitment criteria as well as workflow and job descriptions. Process and systems analysis work has included assisting clients to define "as is" and establish refined business and technical processes, define requirements, and evaluate and select among potential solutions.

Ms. Hall's consulting engagements have included:

- Performing a brief analysis of performance problems and emerging requirements for an enterprise critical system used by a state law enforcement test/accrediting agency and reporting on findings and recommended "next steps." In addition to reviewing materials, this work included conducting facilitated working sessions for and interviews of client's executive, business and technical staff and of software vendor representatives.
- Conducting a business process analysis for a customer-facing EDI support unit within a national insurance company and reporting findings. Publishing business and technical improvements recommended for streamlining operations and achieving staff efficiencies.
- Conducting requirements and design review sessions for an emerging loan accounting system to develop wider in-house understanding of usage and policy implications and to identify issues for a national mortgage

- lender. This work included drafting a system user guide as a means of recording implied business rules and previously undocumented requirements in order to provide some basis for system user acceptance testing.
- Providing project management support and assisting a state commission to plan, define, specify, and procure a renewable energy generation tracking system for the western United States and to establish a regional program to provide central administrative support to the diverse set of stakeholders expected to use the tracking system to meet regulatory and energy industry market place needs (Western Renewable Energy Generation Information System, WREGIS). Work began with leading the effort to develop a Feasibility Study Report (FSR) and continued with developing and issuing the Request for Proposal (RFP) for a vendor to provide the tracking system and its continuing technical operations and maintenance and the Non-Competitive Bid (NCB) procurement for the vendor to provide the system's administrative operations.
 - Assisting a global leader in retail management systems develop a program to certify and assure its employees and business partners (VARs) established and demonstrated requisite proficiencies and performance standards in configuring, implementing, testing, and supporting the company's software products.
 - Assisting a quasi-judicial organization to define case management workflow, process and requirements and select a software tool to support those.
 - Providing technical and process analysis on a business process review project for state public health laboratory services.
 - Assisting a state department of education define, plan, execute, and manage the department's portion of a statewide school and student information project (including contributing to requirements for data collection transition and verification).
 - Managing a multi-year Y2K application remediation project for one of the largest state departments and leading a team comprised of approximately 15 programmers and analysts. At closeout of this engagement, documenting recommendations on transitioning project management practices to the department.
 - Assisting a technical project management team within a national insurance company charter, specify, and implement a project management methodology to manage cross-functional teams on technical projects within the organization.
 - Assessing, defining and implementing project management practices, job descriptions, and processes for cross-functional teams comprised of sales, product development, QA, and project management staff within a telecommunications software firm.
 - Providing project management consulting services, test support services, and mentoring client staff in applied project management on a project to deploy web- and email-based interfaces to customer call tracking application within a telecommunications software company.
 - Assisting a systems integration organization define, refine, and document their product-specific SDLC methodology.
 - Providing project management consulting services and mentoring client staff in applied project management on a project to implement an operational test laboratory within a telecommunications software company.
 - Defining, developing and documenting standard practices to guide project/engagement management and professional services practices within a telecommunications software company.
 - Providing interim independent quality assurance representing the state's interests on a project to implement one of the nation's largest automated child support systems, a \$50+ million system integration effort. Serving as the lead QA application analyst until final QA vendor contract issues were resolved and then working with the contracted QA vendor. Work included: review and assessment of technical deliverables with respect to meeting state requirements, contract and existing plans; and, reporting and escalating findings, issues and concerns to state management.

Western Farm Credit Bank

As Assistant Vice-President, PC/LAN Technologies & User Support Services team for Western Farm Credit Bank, Ms. Hall was responsible for administrative, personnel, and project management direction of a 25 person group performing technical and business processing support and application development projects in a loosely coupled WAN including 1100 PCs and 80 LANs spanning 7 western states. In addition to personnel selection, development, and appraisal, Ms. Hall's duties included:

- Defining, estimating, budgeting, scheduling, and monitoring technical and business projects and reporting status to senior bank management.
- Planning, scheduling and managing operational support and training services and establishing standards, procedures, and service level agreements.
- Developing and managing a \$2.5 million budget and participating in long term business planning.

Ms. Hall also managed the project to define, plan, document and test PC & LAN based telephony, software, and hardware disaster recovery for the production environment comprised of 1100 PCs, 80 LANs and mainframe interface. In positions preceding her AVP appointment, Ms. Hall also lead several projects to implement and train to new mainframe and LAN-based financial applications within the distributed organization and upgrade commercial and custom software and hardware.

Telos Consulting

As a Systems Analyst for Telos Consulting Agency Ms. Hall performed analysis, design, implementation, and test of modified interface to State payroll system.

RD Labs, Inc.

As a Software Engineer and Project Manager for RD Labs, Inc., a small software development company, Ms. Hall participated with increasing levels of responsibility in the entire software development life cycle, managed projects with six software engineers and established structured testing methodologies and verification procedures which became company standard.

Other Professional Experience

Ms. Hall served as a Curriculum Coordinator at the University of California, Davis, School of Medicine where she produced the curriculum and testing materials for a medical practitioner training program. That role required familiarity with health services and medical terminology to support faculty, lecturers and students.

Ms. Hall was a member of a three-person organizational psychology team studying a pedestrian underpass for the Sacramento Housing and Redevelopment Agency.

Ms. Hall completed clinical internships at CPC Heritage Oaks Hospital in Clinical Services for partial and inpatient adult hospitalization; a private clinical practice performing Social Security mental health disability evaluations; and a therapy clinic providing individual and marital counseling services.

EDUCATION

- Ph.D., Organizational Development & Clinical Psychology, Professional School of Psychology, Sacramento, California, in progress
- Certificate in Business Computer Studies, University of California, Davis, California
- B.A., Literature and Composition, California State University, Sacramento California
- A.A., Math & Science, Sacramento City College, Sacramento California

PROGRAMMING LANGUAGES

- PL/1
- Pascal
- COBOL
- REXX

OFFICE AUTOMATION TOOLS

- Microsoft Office suite of office automation tools (Access, Word, Excel, PowerPoint, Outlook)
- ProLaw (features and functions; capabilities)

PROJECT MANAGEMENT REPOSITORIES & TOOLS

- MS Project
- ABT Programmer's Workbench
- Oracle Projects Database

Julie Vu

Summary

- Twenty-one years experience in complex business and Information Technology (IT) projects.
- Experience in all phases of the Software Development Life Cycle (SDLC).
- Excellent requirement analysis skills, attention to details, accuracy and timeliness.
- Excellent interface with users, staff and management.
- Excellent in project planning, scheduling, risk analysis.
- Ability to effectively manage resources and create a team-oriented environment.
- Extensive IT background including: management of technical resources, mainframe system development, custom interfaces, and testing methodology, enterprise-level software migrations, continuity planning, database design, technical documentation and the conversion of functional specs to program specs.
- Ability to quickly learn new systems, programming languages and tools.
- Adaptable to changing priorities, independent performer, team player and highly motivated.

Education

- Bachelor of Science in Management Information Systems, California State University, Sacramento, May 1987.
- Project Management Introduction Certificate, 2005

Technical

Hardware: IBM 30xx (MVS/ESA, MVS/XA, OS/390 and DOS/VM)

Software: IDMS, ADSO, ADSC, MAPC, IDD, DMLO, OLQ, IDCAMS, JCL, VSAM, CICS, TSO/ISPF, Panvalet, ChangeMan, ADSA live, File-Aid, Xpediter, Smart-Test, Playback, Quikjob, Script, Comparex, SyncSort, MS Word, MS Excel, MS Access, MS Scheduler, MS Visio, MS Powerpoint, HTML, Window, Windows NT

Language: COBOL/COBOL II/ COBOL 370, COBOL 390, EZTRIEVE, Dyl280

Professional Experience

Electronic Data Systems (EDS) / Denti-Cal Systems Group January 2006 – Present **Consultant – Project Technical Lead**

Provide project and technical lead services to assist the Denti-Cal Systems Group. This was to complete software changes required by the California Legislature and Delta Dental of California to the California Dental – Medicaid Management Information System (CD-MMIS) automated data system. The CD-MMIS system utilizes a complex IDMS, COBOL, MVS and CICS application environment. The primary data store is the on-line, multi-environment database, containing close to over twenty-eight million processed claims, twelve million eligible beneficiaries and twelve thousand rendering providers records.

System failures can seriously impede Delta's ability to file, pay, adjudicate or fiscally account for dental claims. The primary responsibilities and duties included technical/project lead activities, requirements gathering/analysis, system analysis/design/develop, technical support, programming, coordination of changes, implementation, development of system solutions, unit testing, support of system testing/migrations, and documentation of software modifications throughout the system.

Produce the Functional System Design (FSD), Technical System Design (TSD), Work Plan, Test Plan and Post Implementation Report (PIR) documents, facilitate State and customer project weekly meetings, walkthrough reviews, programming and coding standards, review and provide quality assurance on all programming changes made by team members to ensure compliance with EDS IT standards. Coordinate project implementation, resource allocation and support customer in testing for system and production readiness tests.

Delta Dental of California
Consultant – Technical Lead

November 2004 – December 2005

Provided technical lead services related to the takeover, operation, and enhancement of the California Dental-Medicaid Management Information System (CD-MMIS). CD-MMIS is critical and utilize a complex MVS, IDMS, COBOL on-line and batch application environment, and PC software development. Team lead for up to five programmers for multiple projects, conducted system requirement analysis, designed and produced the System Functional Design (SFD) and Technical System Design (TSD) documents, attended State walkthrough reviews, programming and coding standards, reviewed and provided quality assurance on all programming changes made by team members to ensure compliance with Delta standards. Accountable for coordinate project implementation, resource allocation and supported the client in testing for system and production readiness tests. Provided updates for the system and user manuals documentation.

Employment Development Department (EDD)**October 2003 – June 2004****Consultant – Technical Lead**

Provided Information Technology (IT) services for the California Unemployment Insurance (UI) system. The UI Automated system uses a complex MVS, IDMS, COBOL, and CICS application environment. Provided technical support, application enhancements and modifications due to legislative mandates. Duties included conducting requirements analysis, project planning, creating program designs, coding, testing, debugging, providing documentation, and production supports. Perform quality system analysis and technical assessment to provide risk reduction solutions for the client. Verify systems and processes interfaces to ensure modifications will not interrupt or break current business application. Work simultaneously with the system users to define system change requirements; recommend solutions for the identified issues; develop test plans; coordinate production schedule, implementations and support. Present and participate in programming designs walk-thru to ensure compliance with EDD IT standards.

DeltaNet, Inc.**August 2003 – October 2003****Consultant – Senior Analyst**

Provided systems documentation for IDMS and COBOL for Provider, Recipient, Eligibility, and Beneficiary Services sub-systems of the Medical Dental system for the State of California.

Employment Development Department (EDD)**May 2002 – January 2003****Consultant – Technical Lead**

Provided Information Technology (IT) services for the California Unemployment Insurance (UI) system. The UI Automated system uses a complex MVS, IDMS, COBOL, and CICS application environment. Supported the business applications that enable EDD to file and pay UI claim extensions. Provided technical support, application enhancements and modifications due to legislative mandates. Duties included conducting requirements analysis, project planning, creating program designs, coding, testing, debugging, providing documentation, and production supports. Performed quality system analysis and technical assessment to provide risk reduction solutions for the client. Verified systems and processes interfaces to ensure modifications will not interrupt or break current business application. Worked simultaneously with the system users to define system change requirements; recommended solutions for the identified issues; developed test plans; coordinated production schedule, implementations and support. Presented and participated in programming designs walk-thru to ensure compliance with EDD IT standards.

Vision Service Plan (VSP)**March 2000 – March 2002****Consultant – Senior Programmer/Analyst**

Worked on IDMS to VSAM file conversion project. Converted a five-million membership cross-reference records file and the 'Commission Check Queue Number' file. Created and designed an extract process to feed legacy Clients and Memberships data into our new web-based Online Eligibility Management system. Duties included research, analysis, programming, testing, documentation, implementation, training, and production support. Provided daily technical services; implement functional enhancements and create user-friendly screen navigation for the mission-critical Membership and Client Services mainframe applications.

Employment Development Department (EDD)**July 1999 – March 2000****Consultant – Senior Analyst**

Worked on the Year 2000 (Y2K) Project. Planned rollover weekend and contingency processes. Worked closely with client to devise testing standards for recovery and backup planning for various branches within the department. Verified and documented the resolution of all Y2K issues. Completed and finalized additional Y2K testing for various systems.

Public Employees' Retirement System (CalPERS)**March 1999 – July 1999**

Consultant – Senior Programmer/Analyst

Provided technical analysis and design document for the Member Backbridge process. The backbridge process is critical to provide data from COMET system to the legacy Member database. Duties included: requirements analysis, system analysis and design, creation of supporting technical documents.

Employment Development Department (EDD)**June 1998 – March 1999****Consultant – Technical Team Lead**

Accomplished on the Year 2000 (Y2K) Project for EDD Tax Accounting System (TAS) and Unemployment Insurance (UI) System. Both systems are critical and utilize a complex MVS, IDMS, COBOL, CICS on-line and batch application environment. Supervised up to ten programmers, conducted Y2K system requirement analysis, designed conversion standards, reviewed and provided quality assurance on all programming changes made by team members to ensure compliance with EDD Y2k standards. Accountable for coordinate project implementation, resource allocation and supported the client in baseline and future dates testing for system and production readiness tests.

State Controller's Office (SCO)**March 1998 – July 1998****Consultant – Senior Programmer/Analyst**

Completed on the Year 2000 (Y2K) project for the statewide IDMS on-line and batch Leave Accounting System (LAS). Designed, installed and tested the Y2K solutions. Performed system assessment and analysis for over 1500 programs. Coded and tested programs using files expansion and date windowing logic methods. Created the system analysis, solution, test scripts and test plans to support the regression testing. Utilization of Hourglass to forward system date for testing. Provided production and on-call support.

California State Teachers' Retirement System (CalSTRS) January 1997 – March 1998**Consultant – Senior Programmer/Analyst**

Provided daily operations support and installed system enhancements required by legislative bills for the statewide IDMS Teachers' Retirement system. Duties included system and requirements analysis, design, programming, unit and system testing, migration and production on-call support. Provided assistance to system users to define testing procedures, test plans and system documentation.

CalFarm Insurance Company**July 1995 – January 1997****Consultant – Senior Programmer/Analyst**

Developed new system process, SINGLEPOINT, to interface with the ERISCO insurance package, GroupFacts. Worked with the business partners to define and implement the system requirements. Designed and coded programs to extract data from the mainframe system and download to the PC system – Entrendex. Created extensive financial reports for accounting and programs to support the General Ledger system.

Vision Service Plan (VSP)**April 1992 – July 1995****Consultant – Senior Programmer/Analyst**

Analyzed and designed numerous on-line and batch COBOL, CICS, VSAM programs to sustain the ERISCO insurance package, GroupFacts. Developed new batch process to interface GroupFacts with the existing Claims Pricing and General Ledger (GL) systems. Modified packaged code to meet specific business requirements and designed a detailed process to support the GL interface. Primary responsibilities included requirements analysis, program design, code, unit and system test, documentation, implementation, production support, and on-call availability.

DeltaNet, Inc.**October 1989 – April 1992****Consultant – Senior Programmer/Analyst**

Developed enhancements for the IDMS Provider, Recipient, Eligibility, and Beneficiary Services sub-systems of the Medical Dental system for the State of California. Produced the functional and technical design documents, program specifications, test plans, and user training manuals. Performed on-line and batch programming in COBOL and IDMS, testing, debugging and production support. Conducted code walkthroughs, customer training and structured system testing.

McDonnell Douglas Network Company**December 1988 – October 1989****Senior Programmer/Analyst**

Responsible for the design and implementation of an intricate Month-End Billing system in an IDMS environment. Assisted define system requirements and develop detailed program design documents. Coded, tested and debugged on-line and batch programs. Prepared system documentation and test plans.

Kaiser Electronics Company**July 1987 – December 1988****Programmer/Analyst**

Participated in system design, including requirements definition, development of schemas, subschemas, Bachman diagrams, and records. Developed detail program specifications, coded, unit tested, debugged, documented, and implemented the Order Entry Scheduling system in an IDMS environment. Analyzed and effectively processed all system change requests in a timely manner.

Lynn Clancy

CAREER SUMMARY

- Over 15 years of IT experience in industries such as Banking, Finance, Retail, Telecommunications, and Transportation
- 10 years as a consultant performing Analysis, Programming, and Testing on mainframe and distributed systems utilizing the principals of SDLC, Structured Analysis and Structured Programming.
- 7 years as a Project Manager/Team Lead on financial applications supervising regular staff and consultants
- 1.5 years as a Production Support Analyst

TECHNICAL ENVIRONMENTS

- Programming Languages -- COBOL, CICS, SQL, MF COBOL, EZTRIEVE Plus, IDMS, ADSO
- IBM mainframe and Client Server
- OS390, MVS, UNIX, Windows 95, 98, and XP operating systems
- Tools and Utilities -- TSO, ISPF, JCL, SORT (CA and Sync), CLISTS, DIALOG MANAGEMENT, FILEAID, ABENDAID, CHANGEMAN, ENDEAVOR, FTP, TEST DIRECTOR
- Databases and File Structures -- Sequential, VSAM, DB2, Informix, MS-Access
- Applications -- Payroll, Accounts Payable, Billing, General Ledger, Large Cash Reporting, Escheats, Retirement, IRS Reporting, and Student Loan Processing

EXPERIENCE

Informatix, Inc

March 2006 – September 2008

Programmer Analyst

Programmer for CASES Child Support System used by the state of California. Wrote numerous adhoc programs using both COBOL and EZTRIEVE Plus to read and update the IDMS database. Designed a process using EZTRIEVE Plus for adding headers to reports so that they could be distributed via Informatix's COSTAR application. Used ADSO for maintenance of online programs.

Worked on the CASES to CCSAS conversion team. Supported and enhanced COBOL/IDMS programs that created conversion files. Updated JCL as each group of counties came up for conversion.

Programmer for EDD's DOT to SOC conversion effort using COBOL and CICS. The databases affected were IDMS and DB2.

Gap, Inc. Consultant

September 2004 – August 31, 2005

Support Analyst for the Testing Group. Replicated the Production Environment in several test regions and supported testing in the various regions. This was done by converting and validating JCL and verifying the existence and content of requested files. Tracked requests and problems using Test Director. Modified and enhanced a JCL converter using REXX.

**July 2001 - November 2001
December 2002 - July 2003**

Production Support analyst for both mainframe and network problems. Coordinated problem resolutions with Programmers, Operations, Managers, and the global user community. ESP, UCC11, JCL, and CICS commands were among the most used tools.

MCI (WORLDCOM) Consultant

**November 2001 - May 2002
October 2000 - February 2001**

Trouble Management analyst coordinating resolutions of Billing trouble tickets. Consulted with various WORLDCOM groups to determine the presentation of plans and promotions on actual invoices. Performed ad-hoc research into issues using EZTRIEVE Plus. Programmed audits in COBOL.

CALIFORNIA FEDERAL BANK / 1st NATIONWIDE BANK Consultant

October 1997 – January 2000

Participated in the Y2K programming effort. Converted vendor supplied and in-house code to OS390 COBOL. Installed new vendor releases of compliance systems for Escheats, Internal Revenue Reporting, Large Cash Reporting, and Retirement Reporting. Tested all systems for current dates, 2000's dates, and 2028 dates. Testing tools included DataAger, Hourglass 2000, and Fileaid compares. All systems utilized COBOL, CICS, and VSAM. Changes to any programs, JCL, and PROCS were tracked using CHANGEMAN.

**1st NATIONWIDE BANK
Consultant****November 1993 - February 1994
September 1992 - March 1993
July 1991 - March 1992**

Installed and maintained releases of DISC Products: IRS, Large Cash Reporting, Retirement Reporting, and Escheats Reporting. Created customer statements, government tapes, and management reports. Also responsible for retrofitting in-house code to each new release and making custom modifications to address particular user requirements.

**EDUCAID / THE MONEY STORE, INC.
Team Leader****February 1996 – October 1997**

Supervised 3 programmers in the areas of Accounting and Data Warehousing. Populated an INFORMIX based Data Warehouse using MF COBOL and ESQL. Programmed third party servicer interface to the Data Warehouse. Provided ad-hoc queries using ISQL and MS ACCESS. Supervised the maintenance of Accounting functions using MS COBOL/ESQL and INFORMIX 4GL.
Consultant (October 95 - February 96)
Tested and enhanced the INFORMIX based Data Warehouse.

**FOUNDATION HEALTH
Consultant****April 1993 - November 1993**

Participated in the implementation of the Base Reorganization and Closure (BRAC) CHAMPUS contract and the conversion of the existing CHAMPUS system from EDS to Foundation Health. The majority of my work was done in the areas of claims processing and financial applications. Major efforts included tracking claims from initiation to paid status and monthly summarization of financial data, specifically check issues for payment of claims.

**SOUTHERN PACIFIC
Consultant****April 1992 - June 1992**

Performed maintenance activities in the Mechanical and Engineering areas. Utilized TSO, ROSCOE, JCL, and COBOL.

(December 90 - May 91)

Worked on various year-end payroll activities including creation of W2 tapes for state and federal agencies. Performed maintenance activities on the Payroll system. Utilized TSO, ROSCOE, JCL, and COBOL.

**ROLM, INC.
Consultant****February 1990 - December 1990**

Performed development and maintenance activities on the in-house developed Order Entry/Plant Order Control System utilizing DB2, QMF, SQL, IMS, CICS, and COBOL2. Maintaining a CICS update program, loaded data from IMS to DB2 tables, and provided users with reports and files that were downloaded to a PC.

**VISA U.S.A.
Project Leader****August 1987 - October 1989**

Supervised 5 programmers in financial areas. Oversaw the implementation of a Billing System using CICS and batch COBOL/VSAM. Provided support and ad-hoc reporting for Payroll, Benefits, Billing and General Ledger. Participated in converting the BASE II Edit Package from sequential to keyed access on various machine types for member banks.

Steven Hart**SUMMARY**

Software Development Life Cycle (SDLC), Analysis, Programming, Database Design, Q/A, Testing, Technical Writing, COBOL, COBOL 2, COBOL 390, IDMS, ADSO, ADSA, ADSC, IDD, MAPC, OLQ, DMLO, OS390, MVS/ESA, CICS, VSAM, TSO ISPF, JCL, VM/VSE, CMS, Panvalet, Changeman, Windows XP, Windows NT, Windows 98, 95, 3.X, Microsoft Word, Excel, Power Point, Access, Outlook, Project, Visio, Programming in Visual Basic (VB), C, JAVA, Basic, PVCS Version Manager, SQA Team Test, QA Partner, Lotus Notes, Lotus SmartSuite, Novell Netware, Network, Servers, Informix SQL, SQL Server, Access SQL, Data Warehouse using Metaphor - IBM RS6000 AIX.

EDUCATION

Tulane University, New Orleans, Louisiana

WORK HISTORY**Delta Dental Corporation****May 2004 - October 2005****Contractor Programmer Analyst**

Involved in the SDLC for many projects associated with The State of California's Denti-Cal program. Analyze, design, code, test, implement, and document programs and systems. The environment is: IBM mainframe, COBOL390, IDMS, ADSO, CICS, OS390, MVS, TSO, ISPF, JCL.

Deltanet Corporation**May 1999 - June 2002****Programmer Analyst III**

Involved in the SDLC for many projects associated with The State of California's Denti-Cal program. Analyze, design, code, test, implement, and document programs and systems. The environment is: IBM mainframe, COBOL390, IDMS, ADSO, CICS, OS390, MVS, TSO, ISPF, JCL.

Deltanet Corporation**March 1998 - November 1998****Contractor Programmer Analyst**

Involved in the SDLC for many projects associated with The State of California's Denti-Cal program. Analyze, design, code, test, implement, and document programs and systems. The environment is: IBM mainframe, COBOL390, IDMS, ADSO, CICS, OS390, MVS, TSO, ISPF, JCL.

Innovative DP Designs Inc.**May 1997 - January 1998****Technical Support Specialist / Regression Test Engineer**

Provided technical support for software development company specializing in IBM mainframe IMS database tools. Participated in analysis, setup, and execution of regression testing for the various database tools.

Providian Bancorp**September 1996 - May 1997****Software Quality Assurance / Configuration Management Engineer**

Participated as a member of the Software Quality Assurance Group. Designated PVCS Version Control Administrator. Implemented a configuration management process.

The Doctor's Company

May 1993 - July 1996

Quality Assurance / Testing Engineer / Senior Programmer Analyst

Participated in application development using COBOL, IDMS and ADSO in an IBM MVS/ESA, TSO ISPF mainframe environment. Instrumental in setting up a quality assurance and testing environment including setting up a test lab, installing hardware, installing software, writing test plans and setting up testing procedures.

Kwikset Corporation

September 1989 - April 1993

Senior Programmer Analyst

Involved in project management, analysis, coding, testing, documenting, and implementing programs and systems using COBOL, IDMS and ADSO in an IBM VM/VSE, CMS mainframe environment.

City Of Anaheim

June 1981 - August 1989

Data Control Specialist / Computer Programmer

Learned computer operations functions and participated in analysis, coding, testing, documenting, and implementing programs and systems using COBOL, IDMS and ADSO in an IBM VM/VSE, CMS mainframe environment.

The Gap Stores, Inc.

June 1984 - February 1987

Project Leader

Supervised 5 programmers in the areas of Payroll, Human Resources, Accounts Payable and General Ledger. Planned and implemented major enhancements to the CICS Employee Data System. Created ad-hoc reports for Payroll and Human Resources using COBOL, DL/I, and EASYTRIEVE PLUS. Designed, coded, and implemented a system to maintain 401K retirement information using COBOL, VSAM, Dialog Management, and EASYTRIEVE PLUS. Completed installation of DDA's Accounts Payable Package with customized purchase order and receiving interfaces.

Greyhound Lines, Inc.

February 1983 - June 1984

Manager of Application Support

Supervised 5 programmers in support of installed applications. Projected DASD and tape growth in the role of Client Support Coordinator. Insured that adequate training was conducted for support personnel in conjunction with applications being moved to the production environment. Utilized TSO, COBOL, SAS, EASYTRIEVE PLUS, and VSAM.

(May 82 - February 83)

Used structured techniques to analyze current methods of calculating and distributing fare information. Analyzed and programmed the on-line Information Retrieval/Handy Reference Guide System on a Datapoint platform using Datapoint's version of Basic.

EDUCATION

Sierra College, Rocklin, CA -- (UNIX, SQL, Visual Basic, Java, C++, HTML, and ColdFusion)

Heald Institute of Technology (April 94 - October 95) -- Associate of Applied Science (G.P.A. 4.0)

Eastern Michigan University, Ypsilanti, Michigan -- B.S. Degree Major - Speech and Theater Arts

Minor - English Literature and Education