KAMALA D. HARRIS 1 Attorney General of California 2 ARTHUR D. TAGGART Supervising Deputy Attorney General RECEIVED JEFFREY M. PHILLIPS 3 Deputy Attorney General FEB 2 4 2012 State Bar # 154990 4 1300 I Street, Suite 125 OFFICE UF ADMINISTRATIVE HEARING 5 P.O. Box 944255 SACRAMENTO Sacramento, CA 94244-2550 Telephone: (916) 324-6292 6 Facsimile: (916) 327-8643 Attorneys for Petitioner, 7 Dental Board of California 8 BEFORE THE DENTAL BOARD OF CALIFORNIA 9 DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 10 11 DBC Case No. 01 - 2010 - 1305 In the Matter of the Interim Suspension 12 OAH Case No. 2012020853 Order Against: 13 DAVID MILTON LEWIS, D.M.D. MEMORANDUM OF POINTS AND 4350 Marconi Ave # 100 **AUTHORITIES IN SUPPORT OF PETITION** 14 Sacramento, CA 95821 FOR INTERIM SUSPENSION ORDER 15 Dental License No. 31489 February 24, 2012 Date: Time: 1:30 p.m. 16 Respondent. Location: OAH - Sacramento 17 18 Petitioner, Richard DeCuir, Executive Officer of the Dental Board of California, 19 Department of Consumer Affairs, State of California ("Petitioner") hereby submits this 20 Memorandum of Points and Authorities in support of this Petition for an Interim Suspension 21 Order. For all the reasons set forth herein below, the requested Interim Order of Suspension 22 should issue against David Milton Lewis, D.M.D. and California Dental Certificate No. 31489 23 24 (hereinafter "Respondent"). // 25 // 26 // 27 28

Memorandum of Points and Authorities in support of Petition for Interim Suspension Order.

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#### STATEMENT OF FACTS

Respondent David Milton Lewis was issued Dental License No. 31489 by the Dental Board of California ("Board") on July 14, 1983. (Decl. Clanton, Exh. 1). This license will expire on October 31, 2013, unless renewed. (Id.) Respondent was issued Oral Conscious Sedation Certification No. 1548 by the Board on September 16, 2008 and Fictitious Name Permit No. 2130 was issued by the Board on September 28, 1998 (Id.)

On or about December 1, 2010, NR, former Insurance Claims Manager for Respondent's dental practice for about nine (9) years was interviewed by Board Investigator Kyle Clanton and issued a complaint with the Board that Respondent was performing unnecessary and excessive treatment on patients' healthy and natural teeth and subsequently billing insurance companies for the services. (Decl. Clanton, ¶ 2-3). NR explained that around the time the economy started to get worse in 2008, DR. LEWIS began pursuing patients who worked for United Parcel Service (UPS), because their dental insurance (Delta Health Systems) covered 100% of dental treatments, with no maximum dollar limit, and no co-pay. (Decl. Clanton, ¶ 3). NR stated that DR. LEWIS would send his employees to UPS warehouse locations with food and drinks to solicit UPS employees. (Id.) NR explained that DR. LEWIS' employees would pass out referral flyers and food to UPS employees and explain that they could receive \$200.00 for referring a fellow UPS employee for treatment at DR. LEWIS' office. (Id.) Additionally, the patient who was referred for treatment would also receive approximately \$30.00 and a free Sonicare. (Id.) NR stated DR. LEWIS' office maintained a log of the cash referrals given to UPS patients. (Id.) NR explained that DR. LEWIS would use this referral tactic to attract UPS patients to his practice and proceed to conduct excessive and unnecessary treatments on the UPS patients because of their exceptional dental insurance coverage. (Id.)

Investigator Clanton obtained a spreadsheet from Delta Health Systems for the claims paid to DR. LEWIS for each year during the period of 2006 to 2011, that indicates a significant increase in payments starting in 2009, from an average of \$154,000 per year in claims prior to 2009 to a pro-rated average of \$870,000 per year in claims after 2009, which corroborated the statements provided by NR, indicating DR. LEWIS began to solicit UPS patients in 2008 (Decl.

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Clanton, ¶ 4-5). This information was also corroborated by Delta Health Systems that they paid dental claims to DR. LEWIS totaling \$2,738,499.08. (Decl. Clanton, ¶ 5).

On June 15, 2011, Investigator Clanton obtained a cash referral flyer from the UPS warehouse supervisor that was being distributed by Respondent's employees at the UPS warehouse in West Sacramento. (Decl. Clanton, ¶ 6 and See Exh. 2). This flyer was an exact match of the copy which NR had provided to Investigator Clanton earlier. (Id.)

On October 13, 2011, Investigator Clanton interviewed RF, a former Registered Dental Assistant (RDA) for DR. LEWIS' office during the time period of January 2009 through February 2010. (Decl. Clanton, ¶ 10). RF stated that she had firsthand knowledge of the solicitation of UPS patients by Dr. Lewis' employees. (Id.) They would go to the UPS warehouse located in West Sacramento on a weekly or bi-weekly basis to pass out referral flyers to UPS employees. (Id.) RF also went to the UPS warehouse in West Sacramento to represent DR. LEWIS' office at a UPS Health Fair. (Id.) RF reviewed a copy of the referral flyer provided to Investigator Clanton by the UPS warehouse supervisor and she confirmed it was an exact copy of the flyer Respondent's employees would pass out to UPS employees. (Id.) RF stated that the UPS employees would receive \$30.00 on their first visit to DR. LEWIS' office and \$200.00 on their second visit after receiving treatment. (Id.) RF stated that DR. LEWIS' office typically treated between one (1) and four (4) UPS patients per day. RF stated that UPS patients were the "main focus" of DR. LEWIS' office because they had 100% dental coverage with no maximum limit of coverage, and with such excellent coverage DR. LEWIS' mentality was, why not treat everything in the UPS patients' mouth, thus creating a high number of full-mouth reconstructions. (Id.)

On October 14, 2011, Investigator Clanton interviewed LM, a RDA who worked for DR. LEWIS' office during the time period of March 2010 through April 2010. (Decl. Clanton, ¶11). LM stated during the time period she worked at DR. LEWIS' office, UPS patients were the "target." (Id.) LM explained that DR. LEWIS knew exactly what the UPS patients' dental insurance (Delta Health Systems) covers (such as inlay/onlay versus crowns), and he knows that their insurance does not have an annual maximum dental coverage limit. (Id.) LM stated DR. LEWIS' office typically treated five (5) to six (6) UPS patients per day, and one (1) UPS patient's

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treatment lasted approximately four (4) to five (5) hours. (Id.) LM stated she first discovered DR. LEWIS was soliciting UPS employees during the "Morning Huddle" meeting conducted at the beginning of everyday at DR. LEWIS' office. (Id.) In these meeting DR. LEWIS would also discuss his expectations of the staff in order to increase treatment production and discuss the patient treatments for the day. (Id; See also Exh. 16, p. 2.) LM stated that Respondent's employees would visit UPS warehouses and pass out referral flyers. (Id.) Investigator Clanton showed LM a copy of the referral flyer (See Decl. Clanton, Exhibit 2) and she confirmed it was an exact copy of the flyer that Respondent's employees would pass out to UPS employees. (Id)

On October 7, 2011, Investigator Clanton obtained and executed a Search Warrant (#11SW00964), that authorized the Dental Board to search Respondent's Dental Practice and seize the records of 123 different UPS employees and/or their dependents. (Decl. Clanton, ¶ 7, Exh. 4). These 123 names were based on the names given to Investigator Clanton by Delta Health Systems from dental claims submitted by Respondent. (Id.) The search resulted in the seizure of 11 computers, 1 laptop, patient records (pre-treatment x-rays in the form of the original bite wing and original panoramic x-rays, digital color photographs taken of the patients' mouth, and post-operative x-rays), insurance claims, a binder of UPS patient cash referral receipts, employment records, financial statements and billings, and other documents relating to Respondent's dental practice. (Id.)

A binder of UPS patient cash referral receipts from DR. LEWIS' office indicating patient names and dates of those patients who were reimbursed the \$200.00 cash referral was also seized pursuant to the search warrant executed on October 7, 2011. (Decl. Clanton, ¶ 8, Exh. 4). A flyer entitled "Urgent UPS Employees!!!!" and a business plan entitled "DR. DAVE'S BONUS PLAN FOR EXCEPTIONALLY TALENTED STAFF" was obtained from the computers seized from Respondent's office pursuant to warrant No. 11SW00964. (Decl. Clanton, ¶ 13, Exh. 16).

The Board's Expert Witness, David Graham, completed a tooth-by-tooth analysis of 17 of the 123 UPS patients, by reviewing the pre-treatment condition of each tooth, the diagnosis made by Respondent (if any), clinical notes (e.g., progress notes) made by Respondent and his staff, the treatment plan, the dental treatments provided by Respondent, the procedures billed to the

insurance company, and the actual treatment delivered. (See Decl. Graham.) On or about January 30, 2012, Dr. Graham performed dental examinations of several of these 17 patients at the Dental Board's Sacramento Office. (Id., Decl. Clanton, ¶ 7).

In general, Dr. Graham observed many unnecessary procedures, including root canals, to perfectly sound, healthy teeth on most, if not all, of the 17 patients. (Decl. Graham, ¶ 3). Respondent Lewis performed restorative procedures to numerous teeth that had no decay, or incipient decay that did not require any dental restoration work. In addition, Respondent Lewis also billed the dental insurance company (Delta Health Systems) for work or procedures that were not performed, and presented numerous false claims to the insurance company. (Id.) Dr. Graham then presented a detailed tooth-by-tooth analysis of the following five (5) patients selected from these 17 patients: DJ, ER, ER, Jr., MM, and CM: (Decl. Graham, ¶¶ 6-37)

Patient DJ first visited Respondent's practice on December 8, 2008 as a 22 year old male patient employed by UPS for five years. (Decl. Graham, ¶ 6) The records indicate that the patient had no prior dental problems, other than sensitivity to sweets with an upper molar. (Id.) The initial pre-operative bite-wing and panorex x-rays taken by Respondent demonstrate that the patient had no prior restorations, no evidence of decay. (Id.) Over a 23- month period Respondent claimed to have performed 28 restorative procedures to 19 different teeth, billing Delta Health Systems insurance \$19,333 for this patient. (Id.) None of these procedures were necessary. (Decl. Graham ¶ 7-9) Respondent justified many of these procedures on the dental claim form by falsely stating that many teeth had old alloy fillings with decay underneath, when, in fact, these teeth neither had any prior fillings nor any evidence of decay. (Id.) Respondent also claimed to have performed five-surface metal onlay restorations to most of DJ's teech on dental claim forms, however, the review of the patient's mouth revealed that he only actually received a one or two-surface restoration to these teeth. (Id.)

Patient ER first presented to Respondent on June 29, 2009, as a 19-year-old female employee of UPS, with three teeth with decay and two teeth with three pre-existing small amalgam restorations with no recurrent decay or other evidence for the need of further dental restoration. (Decl. Graham, ¶ 10). In an 18 month period, Respondent claimed to have

performed 27 restorative procedures to 18 different teeth, billing Delta Health Systems insurance \$21,516 for this patient. (Id.) All this patient needed was a small one or two surface restoration to three teeth. (Id.) Instead, Respondent performed unnecessary root canals, and a total full-mouth restoration to numerous teeth with no prior cavities that appeared from the radiographic evidence to be perfectly sound and healthy teeth. Respondent justified many of these procedures on the dental claim form by falsely stating that many teeth had old alloy fillings with decay underneath, when, in fact, many of these teeth neither had any prior fillings nor any evidence of decay. (Decl. Graham, ¶ 10-15) Respondent also claimed to have performed five-surface metal onlay restorations or full crowns to most of ER's teeth on dental claim forms, however, the review of the patient's mouth revealed that she only actually received a one, two, or three-surface restoration to these teeth. (Id.) The patient's chart also demonstrates that ER received a cash payment from Respondent in the amount of \$200 for a new patient referral. (Decl. Graham, ¶ 16)

Patient ER, Jr. first presented to Respondent on March 9, 2009, as a 32 year old male employed by UPS for the past 13 years. (Decl. Graham, ¶17) During a 14 month period, Respondent billed for 28 different restorative procedures to 21 different teeth in the amount of \$25,215. Respondent performed unnecessary root canals, and a total full-mouth restoration to perfectly sound and healthy teeth. (Id.) Respondent justified many of these procedures on the dental claim form by falsely stating that many teeth had old alloy fillings with decay underneath, when, in fact, many of these teeth neither had any prior fillings nor any evidence of decay. (Decl. Graham, ¶¶18-23) Respondent also claimed to have performed five-surface metal onlay restorations or full crowns to most of ER, Jr.'s teeth on dental claim forms, however, the review of the patient's mouth revealed that he only actually received a one or two-surface unnecessary restoration to these teeth. (Id.)

Patient MM first presented to Respondent on April 30, 2009, as a 46 year old male patient, employed by UPS for seven years. (Decl. Graham, ¶ 24) During the course of a 20-month time period, Respondent billed the insurance company for 30 restorative procedures to 24 different teeth, claiming \$25,153.11 in dental procedures. (Id.) In fact, Respondent signed an insurance claim form under the penalty of perjury for services allegedly provided on June 29, 2010, for two

porcelain-baked-to-metal (PBM) crowns on teeth # 5 and # 12, at a cost of \$1,042 each for teeth that did not exist in the patient's mouth. (Decl. Graham, ¶ 29) With regard to many teeth that did exist, Respondent performed unnecessary single-surface composite resin fillings, then one year later, removed these single-surface composite fillings, and replaced them with full gold crowns, without any evidence of any decay or other justification for either procedure. (Decl. Graham, ¶¶ 25-29.) Respondent justified many of these procedures on the dental claim form by falsely stating that many teeth had old alloy fillings with decay underneath, when, in fact, many of these teeth neither had any prior fillings nor any evidence of decay. (Id.) Respondent also claimed to have performed five-surface metal onlay restorations or full crowns to most of MM's teeth on dental claim forms, however, Respondent only provided a one or two-surface unnecessary restoration to these teeth. (Id.) Respondent also submitted two different claims for two crowns on the same tooth (# 10) which the initial x-rays demonstrated that it had no decay and no evidence to support any dental restoration work. (Decl. Graham, ¶ 29.)

Patient CM first visited Respondent's practice on June 25, 2009, as a 24-year old male dependent of a UPS employee who first presented for teeth cleaning and an examination, with no prior dental problems. (Decl. Graham, ¶30) A review of the patient's dental chart and x-rays indicate there was no need for any restorative dental treatments to this patient on June 25, 2009, except possibly to one tooth. (Id.) During a two-year period, Respondent claimed to have performed 19 restorative procedures to 14 different teeth, billing Delta Health Systems insurance \$15,877 for this patient. (Id.) In doing so, Respondent performed unnecessary dental restoration to sound, healthy teeth. (Id.) Respondent submitted false dental claim forms by falsely stating that many teeth had decay, when, in fact, there was no evidence of decay in the pre-operative x-rays. (Decl. Graham, ¶¶31-37) Respondent also claimed to have performed five-surface metal onlay restorations or full crowns to most of CM's teeth on dental claim forms, when, in fact, the patient only actually received a one or two-surface restoration to these teeth, which restorations were unnecessary. (Id.)

### I. THIS COURT HAS AUTHORITY TO ISSUE THE REQUESTED ORDER

Business and Professions Code section 494 states, in relevant part:

- (a) A board or an administrative law judge sitting alone, as provided in subdivision (h), may, upon petition, issue an interim order suspending any licentiate or imposing license restrictions, including, but not limited to, mandatory biological fluid testing, supervision, or remedial training. The petition shall include affidavits that demonstrate, to the satisfaction of the board, both of the following:
  - (1) The licentiate has engaged in acts or omissions constituting a violation of this code or has been convicted of a crime substantially related to the licensed activity.
- (2) Permitting the licentiate to continue to engage in the licensed activity, or permitting the licentiate to continue in the licensed activity without restrictions, would endanger the public health, safety, or welfare.

This court may issue an interim suspension on an ex parte basis, without prior notice to respondent, pursuant to section 494 (b), which states: "No interim order provided for in this section shall be issued without notice to the licentiate unless it appears from the petition and supporting documents that serious injury would result to the public before the matter could be heard on notice." The standard of proof required for issuance of an interim suspension order pursuant to Code section 494 is preponderance of the evidence. (Code section 494, subd. (e))

# II. RESPONDENT IS SUBJECT TO DISCIPLINE FOR UNPROFESSIONAL CONDUCT IN VIOLATION OF THE BUSINESS AND PROFESSIONS CODE

The first element that must be proven in order to issue an ISO is that Respondent has engaged in acts or omissions constituting a violation of this code or has been convicted of a crime substantially related to the licensed activity. Based on the declarations and exhibits attached thereto in support of this petition, Petitioner has clearly shown that Respondent has engaged in a pattern of acts and omissions that constitute violations of the Business and Professions Code. Respondent has violated Business and Professions Code sections 650, 810(a), 1670, and 1680(a).

The payment of money to patients, staff, or the public for patient referrals by Respondent and/or his staff is a violation of section 650. The issuance of insurance claims by Respondent for services for procedures that were not performed, or for services that were performed only in part, such as billing for a five-surface onlay, but providing only one, two, or three-surface onlay/inlay restorations, is a false insurance claim in violation of Business and Professions Code section 810(a). The restoration to teeth that had no evidence of any need for dental restoration work by

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Respondent is an extreme departure from the standard of care, and constitutes gross negligence, in violation of Code section 1670. The issuance of insurance claims for services for procedures that were not performed, or for services that were performed only in part, such as billing for a five-surface onlay, but providing only one, two, or three-surface onlay/inlay restorations, is a false insurance claim in violation of Business and Professions Code section 1680(a).

# III. PERMITTING RESPONDENT TO CONTINUE TO ENGAGE IN THE LICENSED ACTIVITY WOULD ENDANGER THE PUBLIC HEALTH, SAFETY, OR WELFARE.

Turning to the second factor, Petitioner must show that permitting the licentiate to continue to engage in the licensed activity, or permitting the licentiate to continue in the licensed activity without restrictions, would endanger the public health, safety, or welfare. Based on the above facts and the evidence presented with this Petition, it is clear that Respondent is performing unnecessary and excessive treatment on patients' healthy and natural teeth and issuing false dental claims for payment of these services, some of which were never performed or were only performed in part. Respondent has clearly engaged and continues to engage in a pattern of mayhem to perfectly sound and healthly teeth and fraud by making false and/or misleading statements on dental claim forms, and other wrongful conduct by targeting UPS employees with offers of cash payments for referrals. This conduct is not mere negligence or oversight, but intentional acts of physical injury to his patients and fraud. There is no evidence that this pattern will stop without the immediate intervention by this court. Petitioner's paramount duty is to protect the People of California. (Bus. & Prof. Code section 1601.2). Petitioner is not required to wait until patients or the public are actually harmed, or further harm is incurred, before taking action. (Griffiths v. Superior Court (2002) 96 Cal.App.4th 757, 772) In that Respondent has demonstrated an unwillingness or inability to comply with the laws relating to professional conduct, he must be suspended from the practice of dentistry now, or further serious injury will result.

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### SERIOUS INJURY WILL RESULT TO THE PUBLIC IF RESPONDENT'S LICENSE IS NOT IMMEDIATELY SUSPENDED

Finally, suspension of Respondent's license on an ex part basis is appropriate since serious injury to the public will result if Respondent's license is not immediately suspended. The issue is not the speed within which governmental bureaucratic agencies can gather the necessary evidence to present to this court. The standard is whether, based on Respondent's past conduct, serious injury to the public will result if Respondent's license is not immediately suspended. This court should look to the gravity of the harm in order to determine whether to grant this Petition on an ex parte basis. In this case, Respondent's conduct has violated his most sacred trust - harm to his patients. Respondent's conduct demonstrates a careless disregard to the sound healthy teeth of his patients that justifies the immediate suspension of Respondent's license on an ex parte basis.

#### CONCLUSION

Respondent poses a real and immanent threat to the safety of the public based on his careless acts of mayhem and harm to his patients and fraud perpetrated against Delta Health Systems. Performing unnecessary dental procedures to sound healthy teeth, and then submitting fraudulent dental claims under the penalty of perjury is the worst kind of evil a dentist can engage in. Respondent's license must be immediately suspended until an administrative action can be held to determine whether he should be allowed to ever practice dentistry again. For these and all other reasons stated above, and in furtherance of Petitioner's legislative mandate to protect the public, Petitioner respectfully requests that an interim order be issued immediately suspending California Dental Certificate No. 31489 issued to David Milton Lewis.

1 2 3 4 5	Dated: February 24, 2012  KAMALA D. HARRIS Attorney General of California ARTHUR D. TAGGART Supervising Deputy Attorney General  JEFFREY M. PHILLIPS Deputy Attorney General	
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