

## Dameron Occupational Health Response to CBS13 Questions

"Why was Ms. Lantz initially denied access to her medical exam record?"

The medical examine for Ms. Lantz (which resulted in medical records) was ordered and contracted through MV Transportation, not Ms. Lantz the individual. Ms. Lantz was referred to MV Transport for her records, and they were provided to her through MV Transport. This is standard policy. Nothing was withheld or denied.

"Was she given wrong information?"

Ms. Lantz was given the correct information by Dameron Occupational Health at each step of the process to retrieve her records. The Dameron Occupational Health employee working with Ms. Lantz took copious notes throughout out her entire dialog trying to assist Ms. Lantz in the simple path of communication that would achieve the results she was requesting. Dameron Occupational Health procedure was followed to the letter in this incident- she needed to contact MV Transportation.

"Can you email me an official statement explaining what happened here?"

Corky Hull, M.D. Medical Associates operates Dameron Occupational Health. Dameron Hospital Occupational Health (not Dameron Hospital) is the entity that the former MV employee had a grievance with. Since MV Transportation ordered, paid-for and took possession of Mrs. Lantz's medical records for this specific work-related accreditation medical exam, Mrs. Lantz needed to contact MV Transportation for the release of those records to her. Our Records show she was advised by Dameron Occupational Health to contact MV Transportation. Ms.Lantz apparently did contact her past employer (MV Transportation) and was given her records.

-- Craig Younnel, Public Relations