



Linda Leduff

March 22, 2016

Re: Customer Number:

Dear Linda Leduff:

Thank you for taking the time to speak with me today, in regards to the cancellation request on the account. Per our conversation, we have agreed to cancel the account. The cancel process can take up to 30 days to complete. The auto drafts have been stopped as of today so that no more drafts are made. Please let this letter serve as formal confirmation that there is no further financial or contractual obligation to Monitronics. The account has a zero balance, so you may disregard any current or past due statements.

As always, we regret losing a long time valued customer. If I may be of further assistance, I am available Monday through Friday from 8:00 a.m. - 4:30 p.m. CST.

Sincerely,

A handwritten signature in black ink that reads 'Marisol Romo'.

Marisol Romo

Executive Response Team

888.758.5900, ext. 70253