



TUFTS UNIVERSITY
 Foster Hospital for Small Animals
 200 Westboro Road
 North Grafton, MA 01536-1895
 1-508-839-5395

Document Case Summary
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Status: ARCHIVE

| Client Information | Patient Information |
|--------------------|--|
| | Case#: 227880 Name: Queenie Species: CANINE Breed: LAB/X Sex: SF DOB: 10/01/2011 RVet: EAST BRIDGEWATER V. C. 302 NORTH BEDFORD STREET East Bridgewater, MA 02333 (508) 378-2700 |

Dates (approved by: sborns01 on 10/31/2013)

| Description | Date |
|-------------|------------|
| Admission | 10/31/2013 |
| Discharge | 10/31/2013 |

Veterinary Medical Team (approved by: sborns01 on 10/31/2013)

| Name | Title |
|--------------------------|-------------------|
| Dr. Stephanie Borns-Weil | Primary Clinician |

Diagnoses (approved by: sborns01 on 10/31/2013)

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|---|
| Final diagnoses : Fear aggression to strangers, over activity, separation anxiety |
| Differential diagnoses : |
| Outcomes : |
| Procedures : |
| Recommendations : |
| Provisional diagnoses : |
| No evidence of : |
| Adverse events : |

To Our Client (approved by: sborns01 on 10/31/2013)

Dear Christine,

Client Report (approved by: sborns01 on 10/31/2013)

Thank you for contacting Tufts Behavior Service about Queenie. She was acquired by you from Angel Service Dogs to be a peanut and tree nut allergy sniffing service dog for your sons. She was to accompany your children to school and after school activities. To purchase Queenie, you were required to participate in an intensive training program at the organization's headquarters in Colorado. At the time, you sensed that Queenie was not going to be appropriate for these service duties, however, you continued the program out of fear that the she would be taken away by the organization directors, as threatened. The full extent of Queenie's unsuitability became apparent when you brought her to your home. Her training was substandard. She jumped on people, nipped hands, barked aggressively at certain individuals, became overwhelmed in crowds, and showed separation anxiety. Additionally, Queenie showed no aptitude for or interest in allergen detection. At this time, you are interested in helping Queenie become a suitable pet for your family. Below is a summary of the recommendations we discussed to address her behavioral issues.

Patient Care Instructions (approved by: sborns01 on 10/31/2013)

1. Rule out any possible hypothyroidism. While Queenie does not show signs of frank hypothyroidism, borderline low thyroid levels can contribute to anxiety and irritability. Next time Queenie needs blood drawn for her heartworm test, please

- ask her regular veterinarian to submit a total T4 thyroid test. Please have him or her send me the results.
2. Continue to have her get regular aerobic exercise. You have been doing wonderfully so far meeting her high exercise needs!
 3. Give Queenie a job! She may enjoy Noseworks recreational scent tracking (www.noseworks.com), agility training, fly ball or other dog sports. Additionally, Queenie may appreciate having food puzzle toys to stimulate her brain. You can even turn her meals into cognitively stimulating activities by moistening her food, stuffing it into a kong and freezing it. Kibble can also be fed from a Kong Wobbler, which I think that you have already.
 4. Chew toys can help to relieve her stress. Some indestructable toys are made by the Kong and Nylabone companies. Wubba is a relatively indestructable Kong cloth toy that can be treated with interesting scents such as hunting dog training scents or even kitchen scents such as vanilla or anise to make them more interesting.
 5. Structure and consistency: For a dog like Queenie, who has been through difficult experiences and multiple homes, consistency is absolutely essential. All commands should be brief (one or two words) and specific (mean only one thing, for example down means lay down, off means get down off of someone or something, etc.). Everyone in the family should generate a list of mutually agreed upon commands and use them. Everyone should participate in positive reinforcement training. It need take no more than 5-10 minutes per day. Each command should be said once. The behavior should be made to happen (either with the aid of a Gentle Leader or by luring with a treat, etc.) and once the behavior is accomplished, she should be praised liberally. During the learning phase of training, she should be rewarded each time. Once the behavior is established, intermittent food rewards should be used. Praise should always happen every time.
 6. No nip rule: No nipping should be tolerated in play or for any other reason. When Queenie nips, a no bite command should be given and all play should stop. Ther person being nipped should walk away or turn his or her back.
 7. Feed a lower protein diet. The ideal protein content should be 18-20%. Please consult the list that I left you with.
 8. Separation Anxiety protocol. A. Independence training: When you are home and available, gradually encourage Queenie not to follow you but rather to spend increasingly long amounts of time in a different room from you. Start with only 15 seconds and build from there. B. When you go out or are going upstairs to settle into work, dramatically enrich Queenie's environment. Add a birdfeeder outside of the window to attract birds and rodents for her to watch. Consider DogTV if you have Direct TV. Play classical music on the radio. Place delicious food in Kong toys, place food puzzle toys, hide food treats around the area she will be in and put out special chew toys (deer antlers, everlasting treatballs, or what ever she can safely work on without biting off potentially obstructive chunks of). C. When you come home or back down stairs, pick up all special treats and put them away, even if they are untouched. D. All departures and greetings should be low key. When leaving, Say you wait in a cheerful upbeat voice. When you return, keep the greeting quiet and brief until she calms down. Please see the attached handout.

Medications and Treatments (approved by: sborns01 on 10/31/2013)

None at this time.

Follow Up Instructions (approved by: sborns01 on 10/31/2013)

Please contact me via email or phone weekly, anytime with questions or concerns.

Please Note (approved by: sborns01 on 10/31/2013)

Your referring veterinarian will receive a written report regarding your animal's hospitalization.

Clinical trials are research efforts in which veterinarians investigate the value of promising new tests or treatments in a series of patients. For information about clinical trials that could benefit your animal, please see our website: http://www.tufts.edu/vet/clinical_trials/