



Dear \_\_\_\_\_

This winter, our priority is to provide skiers and riders with a safe mountain experience and a key part of that is to allow for physical distancing at our resort. While our snowmakers and mountain operations teams at Breckenridge Ski Resort have been working around the clock to open up more terrain, the reality is that Mother Nature has not helped, and with lower-than-average natural snowfall, we have not been able to open as much of the mountain as we had hoped to by now.

**As we head into the weekend with limited early season terrain and less lifts operating than planned, please be prepared for longer lift wait times than normal, because of the reduced loading capacity we have on our lifts and gondolas due to COVID-19. There are certain steps you can take to help support our safety efforts and guest experience:**

- **Arrive early. Breckenridge Ski Resort will open at 8 a.m. MT this Saturday, Dec. 12 and Sunday, Dec. 13.** The BreckConnect Gondola will start loading guests at 7:45 a.m. MT. So, far this season, we have experienced the shortest wait times to get on the mountain either right at opening or at lunchtime.
- **Be mindful of physical distancing in base areas and lift lines.** Because we are not able to load our lifts and gondolas at full capacity, and because lift lines are spread out to allow for physical distancing, you should anticipate that some lines will certainly look longer and the wait time may be longer. When in line or in a base area, please keep your distance from others.

- **Please wear your face covering in all areas of our operation.** Face coverings should follow CDC guidelines, with two or more layers of fabric that completely cover your nose and mouth and they should not have vents, valves or holes.
- **If your plans have changed, please cancel your reservation.** If you are no longer able to ski or ride at Breckenridge this weekend, or at any point this season, we ask that you log into your account on [EpicPass.com](https://www.epicpass.com) and cancel your reservation.

It will take the compassion, care and personal responsibility of everyone to help us ensure a safe mountain experience this winter. As the season progresses, we look forward to opening more terrain and enjoying more of what Breck has to offer. We greatly appreciate your support.

Thank you,

John Buhler

Chief Operating Officer

Breckenridge Resort