



2020 Colorado Municipal & Special District Water & Wastewater Rate Survey Results

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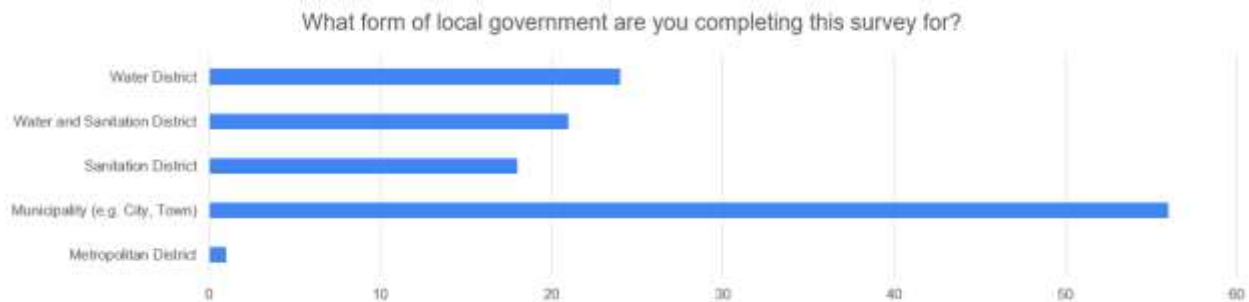
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Overview

The Division of Local Government (DLG) conducted a 32-question survey of local utility practices, which was open for responses in September and October 2020. Responses received from 120 local utilities included 56 municipalities, 24 water districts, 18 sanitation districts, 21 water and sanitation districts, and 1 metropolitan district.



The list of respondents can be found in Attachment A at the back of this report. DLG wants to thank the survey respondents for their contributions to this year’s effort.

Methodology

DLG conducts a water and sewer survey annually. The survey gathers information about water and sewer rates that is not available through other sources. Survey data are compared with an annual report on counties and municipalities produced by DLG. The “Local Government Financial Statistics Report” estimates municipal median water and sewer bills based on revenue reported in audited financial statements and audit exemptions.





The survey also includes questions about an additional topic of interest to water and sewer providers. Past topics have included water conservation measures, tap fees, and in-boundary versus out-of-boundary rates. This year's survey included questions about financial impacts due to the ongoing COVID-19 pandemic.

The online survey was emailed to 513 municipalities, sanitation districts, water districts, water and sanitation districts, and metropolitan districts. The list included all water, sanitation, and water and sanitation districts, municipalities with water and/or sewer enterprises, and metropolitan districts that are known by DLG to have a water and/or sewer enterprise.

At the conclusion of this survey, 120 unique responses were received, for a response rate of 23%. A reminder was sent midway through the open response period and the survey was left open for responses for about a week after the original due date. Duplicate responses were omitted and DLG reached out to respondents for clarification on unclear or atypical answers. Corrections and clarifications were provided by several respondents and are included in the following analysis.

Key Findings

Drinking water rates, (for 10,000 gallons of use), showed a 24.9% increase for municipalities and a 14.15% decrease for special districts between the 2019 and 2020 surveys. When compared to the 3.10% increase in median municipal rates presented in the Local Government Financial Statistics Report, the steep rate changes reflected by the survey are more likely related to the different sample of local governments that responded to the survey this year rather than actual rate increases and decreases. This year's survey included an additional question to capture typical drinking water rates based on typical consumption. The median rate based on typical use was very similar to the rate calculated in the Local Government Financial Statistics report and will be included on future surveys to more accurately track what customers are actually paying on their monthly water bills.

Wastewater rates showed a 3.57% median increase for municipalities and 4.40% median increase for special districts. The Local Government Financial Statistic Report indicated a 2.78% increase in median municipal survey rates, which is much more in line with the survey responses.

Respondents were also asked to provide information about the financial impacts of the COVID-19 pandemic to their utilities, which is summarized below in this report. Overall, most water and wastewater providers indicted minimal to no impact due to the pandemic. However, many utilities have indicated there have been negative impacts to their revenue, ability to maintain and improve their systems, and they worry about the ability to keep up with water quality regulations. The pandemic is not yet over and the number of impacted systems and severity of impacts may increase in coming months, especially when compounded with a historic wildfire season and widespread drought conditions.

Water Service-Typical Water Bills





Of the total 120 responses, 99, or 83%, reported their utility provides drinking water service. The size of these systems varied greatly with number of taps ranging from 43 to 88,800, and populations ranging from 50 to 381,057. The median number of taps among respondents was 629.

The survey asked respondents to calculate the monthly bill for residential users at 10,000 gallons of consumption. While 10,000 gallons per month may not represent typical use in many areas, it serves as a useful tool for comparing rates amongst water providers and illustrating trends.

In order to better compare the survey data to the Local Government Financial Statistics Report and gather more accurate data on typical rates, this year’s survey also asked for the typical monthly bill based on typical consumption.

For all local government types, the median water rate at 10,000 gallons was \$59.53. The median rate based on typical water use was \$48.95. The median rate based on typical use is similar to the 2020 Local Government Financial Statistics Report produced by DLG, which estimated the median water rate at \$50.81.

2020 DOLA Rate Survey (Colorado Water)							
Water Bills	Responses	Based on 10,000 gallons of use			Based on typical use		
		Average	Median	Range	Average	Median	Range
Average monthly residential water bill for municipal customers	55	\$67.93	\$63.00	\$23.20-\$240	\$51.53	\$41.61	\$18.87-\$115
Average monthly residential water bill for special districts (water, sanitation, water & sanitation districts, metropolitan districts)	41	\$75.08	\$59.53	\$25.00-\$240	\$61.78	\$48.99	\$20.00-\$150

Compared to the prior survey, municipal rates increased between 2019 and 2020. Reported special district rates decreased, however it seems unlikely that utilities actually decreased rates from year to year. More special districts filled out the survey in 2020 compared to 2019, which likely accounts for the difference.

2019 DOLA Rate Survey (Colorado Water)				
Based on 10,000 gallons of use				
Water Bills	Responses	Average	Median	Range
Average monthly residential water bill for municipal customers	42	\$59.54	\$50.44	\$24-\$181
Average monthly residential water bill for water, sanitation, or water & sanitation districts	22	\$82.79	\$69.34	\$20.50-\$351.40
Average monthly residential water bill for other local water provider types	16	\$97.18	\$64.73	\$8-600





Sewer Service-Typical Sewer Bills

Of the total 120 responses, 86, or 72%, reported their utility provides sewer service. The size of these systems varied greatly with number of taps ranging from 52 to 87,100, and populations ranging from 67 to 381,057. The median number of taps among respondents was 1,000.

For all local government types, the median sewer rate was \$35.50. The median rate is similar to the 2020 Local Government Financial Statistics Report produced by DLG, which estimated the median sewer rate at \$34.37.

Both municipal and special district sewer providers showed a slight increase in sewer rates from the 2019 to 2020 surveys.

2020 DOLA Rate Survey (Colorado Sewer)				
Sewer Bills	Responses	Average	Median	Range
Average monthly residential sewer bill for municipal customers	46	\$38.04	\$37.10	\$11.50-\$79.90
Average monthly residential sewer bill for special districts (water, sanitation, water & sanitation districts, and metropolitan districts)	40	\$41.46	\$36.07	\$22.50-\$111.55

2019 DOLA Rate Survey (Colorado Sewer)				
Sewer Bills	Responses	Average	Median	Range
Average monthly residential sewer bill for municipal customers	33	\$37.99	\$35.82	\$11.00-\$80.00
Average monthly residential sewer bill for water, sanitation, or water & sanitation districts	18	\$40.47	\$34.55	\$17.97-\$130.67
Average monthly residential sewer bill for other local water provider types	8	\$46.19	\$36.53	\$24.50-\$87.50

COVID-19

A novel strain of the coronavirus (COVID-19) originated in Wuhan, China in December 2019. In March of 2020, the World Health Organization declared a pandemic and COVID-19 has been widespread throughout U.S. and Colorado since then.

On March 20, 2020, Governor Jared Polis signed Executive Order D2020 0212, which prohibits utility disconnections due to nonpayment, and directs the Public Utility Commission (PUC) “to work with all public utilities to waive reconnection fees and suspend accrual of late payment fees for all residential customers and small business customers”. The order also directed the PUC to work with local utilities to develop payment assistance plans.

This executive order has been extended on monthly intervals since the original order and was amended in June. The June 12, 2020, Executive Order allows the resumption of disconnections due





to nonpayment, but the directive to the PUC to continue to work with utilities on the waivers of the accrual of late payment fees and the waiver of reconnection fees continues. The PUC is tracking the measures local utilities are taking in response to the executive order in a spreadsheet that can be accessed here: https://puc.colorado.gov/puc_covid19. Many water and wastewater providers have made the decision to waive late fines and fees, but the discouragement against collecting late fees and charging for reconnections seems to be widely interpreted as a prohibition on charging the fees. DOLA has also heard of water and wastewater providers that have continued to suspend cutoffs of delinquent accounts.

In order to gauge some of the early impacts of COVID-19 on water and wastewater utility providers in Colorado, respondents were asked to report on several potential COVID-19 related impacts. Some of the questions were adopted from a nation-wide survey performed by the Rural Community Assistance Program earlier in 2020. The questions asked and responses are summarized below.

Delinquency Rate & Revenue Loss

“What was your delinquency rate prior to COVID-19?” and “What is your current delinquency rate?”

Drinking water providers reported an average pre-pandemic delinquency rate of 7.52% and a current average delinquency rate of 8.87%. This 1.35% change accounts for an approximate 17.95% increase in delinquent accounts.

Wastewater providers reported an average pre-pandemic delinquency rate of 6.77% and a current average delinquency rate of 8.13%. This 1.36% change accounts for an approximate 20.08% increase in delinquent accounts.

“For the year to date, what percentage of your revenue have you lost as a result of COVID-19?”

Drinking water providers have reported revenue loss averaging 2.17% and wastewater providers have reported revenue loss averaging 2.47% as a result of the pandemic. For both water and wastewater providers, seven entities reported revenue loss of 10% or greater. The respondents that reported revenue loss of 10% or greater all have 1,000 taps or fewer, and are located in various parts of the state. The highest reported revenue loss was 30% for drinking water and 28% for wastewater. Most providers have reported little to no impact to their revenue, or have even reported increased revenue due to more people staying at home or an increase in sales tax revenue.

Many providers noted the negative impact that waiving late fees or suspending the disconnection of delinquent accounts has made on their revenue. Many utility providers budget for late fees, and waiving these charges is causing negative impacts to the budgets of some. Some of the decisions to waive these fees appear to be based on the perception that the Governor’s Executive Order bans these fees.

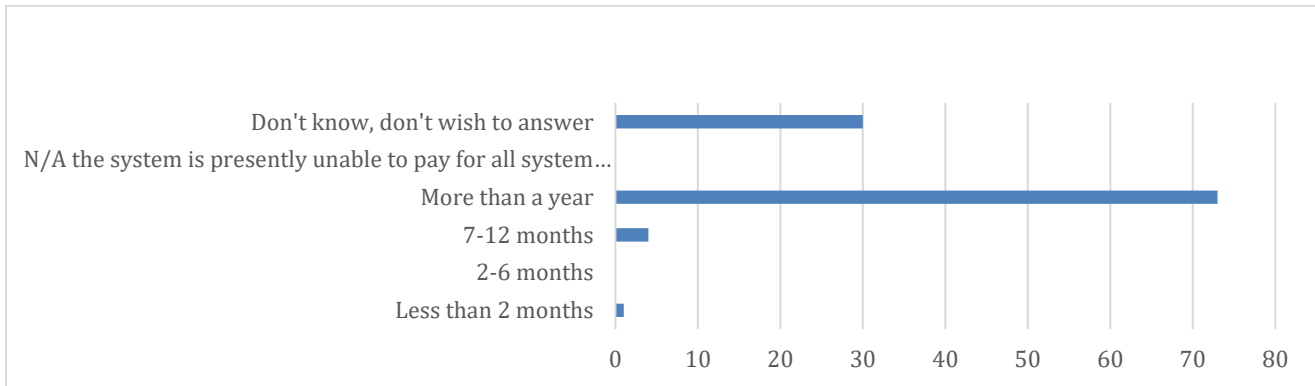
Impact of Revenue Loss and COVID-19 Questions

“How long is the system able to continue to pay for all drinking water and/or wastewater system expenses under the current financial circumstances due to COVID-19?”



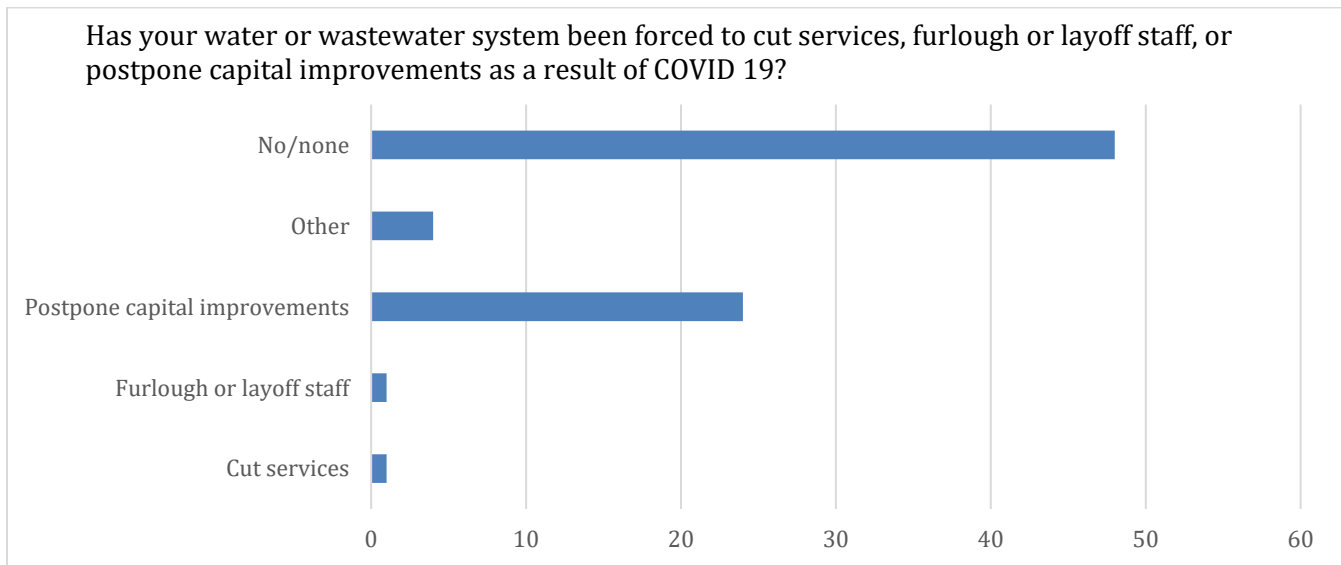


Overall, most drinking water and wastewater providers, 73 respondents, responded that their system has the ability to continue to pay for all system expenses for more than one year. The next most common answer was “don’t know, don’t wish to answer” with 30 responses. Four answered 7-12 months. One system responded that they are able to pay all expenses for less than 2 months. The survey did not ask further questions to determine if the ability to pay for system expenses has changed because of the pandemic.



“Has your water or wastewater system been forced to cut services, furlough or layoff staff, or postpone capital improvements as a result of COVID-19?”

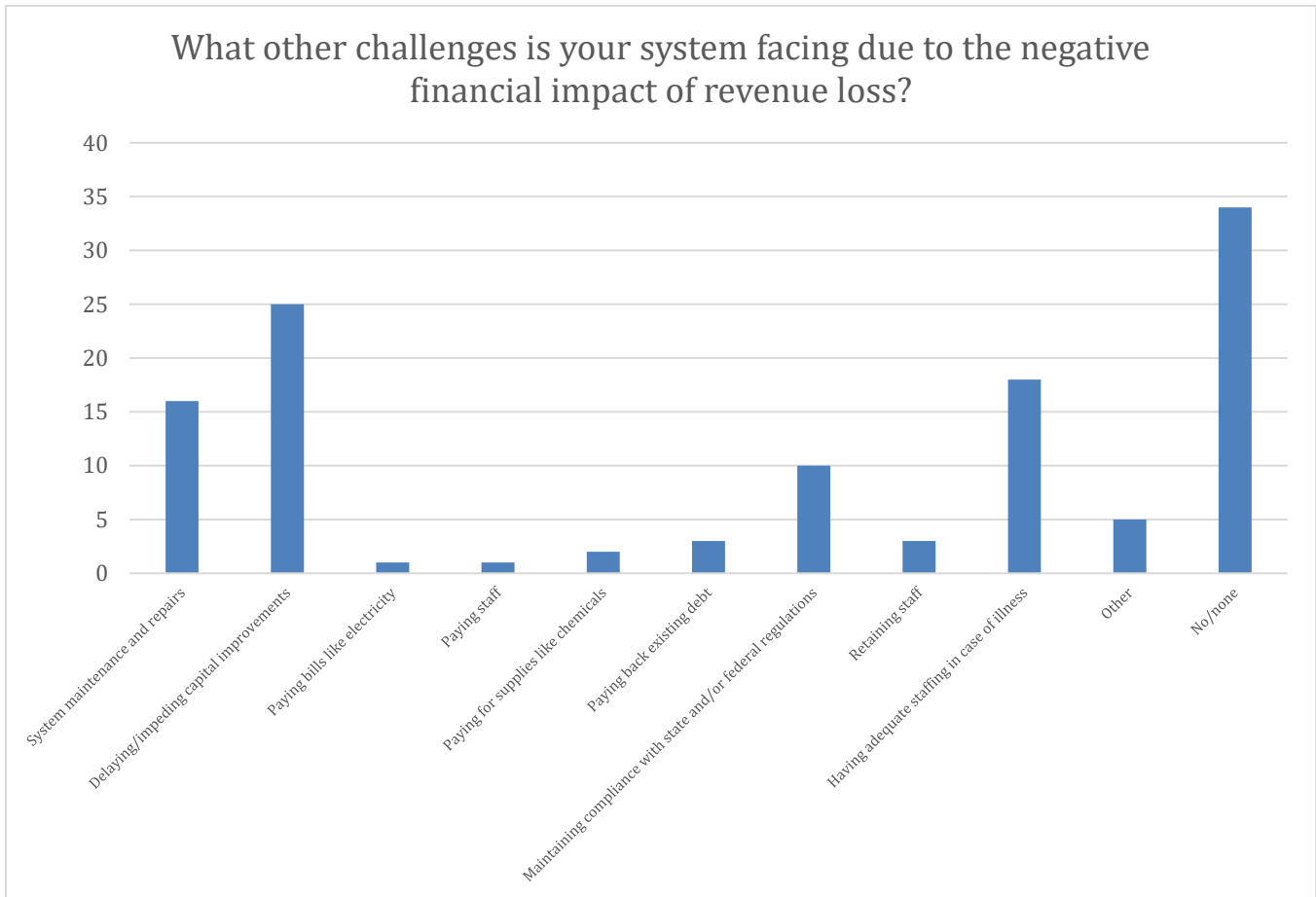
Most respondents indicated that COVID-19 has had no impact on these aspects of their operations. Postponing capital improvements was the most common impact of the pandemic. Some of the “other” impacts included reducing expenses in other areas (supplies, training, etc.), cutting overtime or reducing seasonal employment, postponing capital equipment purchases, and using reserves.





“What other challenges is your system facing due to the negative financial impact of revenue loss?”

While most water and wastewater providers indicated their systems are not facing challenges at this time, other systems are delaying capital improvements, having staffing shortages in cases of illness, and struggling to afford system maintenance and repairs. Far fewer utilities identified concerns with meeting their operating expenses such as paying bills, staff, supplies, or existing debt.



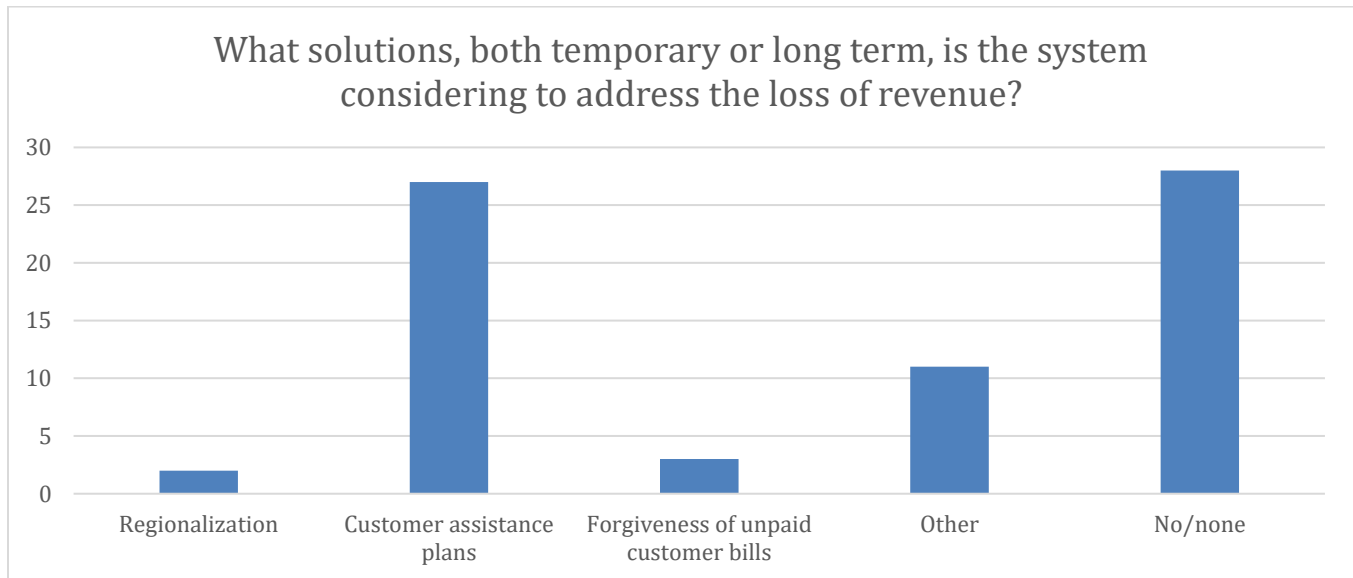
“What solutions, both temporary or long term, is the system considering to address the loss of revenue?”

Many respondents indicated that they are providing some sort of customer assistance plan during the pandemic. These assistance plans include allowing customers to set up payment plans, waiving late fees, and allowing additional time for payments on delinquent accounts. A number of the respondents indicated their utility would be increasing rates or levying property tax to offset lost revenue. Others indicated they would eventually reinstate late fees. A couple of utilities indicated





they would be pursuing grants and loans to pay for capital improvements that they were originally intending to self-fund.



“What additional resources or help does your system need?” and “What other information would you like us to know about the circumstances your system or community are facing?”

Respondents identified a number of areas of concern where additional assistance is needed:

- Easier or increased access to grants, loans, and loan forgiveness or better loan terms.
- Financial assistance to backfill lost revenues due to COVID-19.
- Assistance programs for customers in need.
- Staffing assistance in case of illness.
- The cost of compliance with drinking and clean water regulations are expensive and now is a difficult time for many water and wastewater providers to complete compliance projects. Some providers indicate that an extension or delay for coming into compliance with regulations would be helpful.

Several responses identified significant concerns unrelated the pandemic. There are several areas where the closure of coal-powered plants or mines, or the closure of a prison could significantly affect the economy of a region and cause a detrimental decrease in revenue. Other providers stated they were more worried about drought than lingering impacts of the pandemic.

There were some positive stories from some providers as well. Many reported that revenue was up due to the hot, dry weather, or because their areas were able to remain busy. Smaller towns and areas that are more rural also reported a boost in revenue due to an increased customer base, as many urbanites purchased homes outside of the city. Some communities reported record sales tax collections over the summer.





Future Surveys

The survey asked for suggestions for areas of focus for future surveys. Respondents proposed topics including compliance with regulations, drought restrictions, economic development, length of service lines compared to system cost, and a salary survey. To make suggestions for topics for future surveys, please email desiree.santerre@state.co.us for consideration and potential inclusion in future surveys.

Attachment List:

Attachment A - Alpha Roster

Attachment B - Raw Data





COLORADO
Department of Local Affairs
Division of Local Government

Attachment A- Alpha Roster





Alpha Roster

Akron, Town of
Allenspark Water and Sanitation District
Arvada, City of
Aurora, City of
Basalt Sanitation District
Basalt, Town of
Baseline Water District
Bennett, Town of
Blanca, Town of
Bone Mesa Domestic Water District
Boulder, City of
Boxelder Sanitation District
Brookside, Town of
Buena Vista Sanitation District
Buffalo Mountain Metropolitan District
Byers Water & Sanitation District
Calhan, Town of
Canon City, City of
Cedaredge, Town of
Central Weld County Water District
Chicago Creek Sanitation District
Chipeta Water District
Clifton Sanitation District
Cokedale, Town of
Columbine Lake Water District
Cortez Sanitation District
COTTONWOOD WATER AND SANITATION DISTRICT
Craig, City of
Crested Butte, Town of
Crook, Town of
Cuchara Sanitation Water District
Dacono, City of
Devonshire Heights Water and Sanitation
Dinosaur, Town of
Eagle River Water & Sanitation District
East Alamosa Water & Sanitation District
East Boulder County Water District
East Cherry Creek Valley Water & Sanitation
District
Eaton, Town of
Eckley, Town of
Federal Heights, City of
Fleming, Town of
Florissant Water & Sanitation District
Fort Lupton, City of
Fountain Sanitation District
Fowler, Town of
Fremont Sanitation District
Fruita, City of
Fruitdale Sanitation District
Georgetown, Town of
Glendale, City of
Granby SSA, Town of
Grand County Water & Sanitation District #1
Greeley, City of
Hazeltine Heights Water
Heeney Water District
Hermosa Sanitation District
Hillrose, Town of
Idaho Springs, City of
Ignacio, Town of
Indian Hills Water District
Jamestown, Town of
Johnstown, Town of
Kremmling Sanitation District
La Jara, Town of
Las Animas, City of
Leadville Sanitation District
Left Hand Water District
Louisville, City of
MANITOU SPRINGS, CITY OF
Meeker Sanitation District
Minturn, Town of
Morgan County Quality Water District
Morrison, Town of
Naturita, Town of
Nederland, Town of
Niwt Sanitation District
North Carter Lake Water District
North La Junta Sanitation District
North Pecos Water & Sanitation District
North Shore Water District
North Table Mountain Water and Sanitation District
Nucla, Town of
Ovid, Town of
Pagosa Area Water and Sanitation District
Petz, Town of
Penrose Sanitation District
Penrose Water District
PINE BROOK WATER DISTRICT
Pioneer Lookout Water District
Pueblo Board of Water Works
Rico, Town of
Rifle, City of
Rock Creek Mesa Water District
Roxborough Water and Sanitation District
Rye, Town of
San Luis Water & Sanitation District





COLORADO
Department of Local Affairs
Division of Local Government

Sedalia Water and Sanitation District
Silt, Town of
Silver Creek Water and Sanitation District
Silver Heights Water & Sanitation District
South Fork Water & Sanitation District
Spring Canyon Water & Sanitation District
Springfield, Town of
St. Mary's Glacier Water & Sanitation District
Starkville, Town of
Sterling, City of
Three Lakes Water and Sanitation District
Timbers Water and Sanitation District

Town of Crowley
Town of Lochbuie
Walden, Town of
West Glenwood Springs Sanitation District
Westcreek Lakes Water District
Westminster, City of
Wheat Ridge Water District
Wiley, Town of
Williamsburg, Town of
Willows Water District
Woodmoor Water and Sanitation District No 1





COLORADO
Department of Local Affairs
Division of Local Government

Attachment B- Raw Data



What is the name of the local government you're completing the survey on behalf of?	What form of local government are you completing this survey for?	If you selected "other" type of drinking water or wastewater provider in the question above, what type of organization are you completing this survey for?	Does your system provide drinking water service?	What is your system's PWSID?	How many taps does your system serve?	What is the population of your service area?	For residential customers, what is the average monthly bill for 10,000 gallons of use? (Getting this rate at 10,000 gallons of use allows us to compare water rates from system to system).	For residential customers, what is the average monthly bill based on your customers' average monthly consumption?	Does your system provide wastewater services?	What is your system's NPDES permit number?	How many taps does your system serve?	What is the population of the service area?	For residential customers, what is the average monthly bill?
Akron, Town of	Municipality (e.g. City, Town)		Yes	CO0161001	910	1,700	35.5		Yes	COG589061	780	1,700	29
Allenspark Water and Sanitation District	Water District		Yes	Co 0107115	120	250	Flat rate \$46 for 6,000gals. \$96 for 10,000gals	\$46	No				
Arvada, City of	Municipality (e.g. City, Town)		Yes	CO 0130001	38,000	146743 - includes residents, workers and visitors	36.3	44.22	Yes		38000	146743 (residents + workers + visitors)	21.75
Aurora, City of	Municipality (e.g. City, Town)		Yes	CO0103005	88,800	381,057	69.11	52.22	Yes	CO0026611	87100	381,057	21.22
Basalt Sanitation District	Sanitation District		No						Yes	COG588000	1750	2300	44
Basalt, Town of	Municipality (e.g. City, Town)		Yes	CO0119134	908	2270	\$34.95 We bill quarterly this is \$104.86/3	\$88.00 per month averaging non-irrigation months with irrigation months	No				
Baseline Water District	Water District		Yes	07002	137	1000	76.48	74.65	No				
Bennett, Town of	Municipality (e.g. City, Town)	Town of Bennett	Yes	CO0101020	1162	2512	\$60.00	115	Yes	COG589069	1000	2512	70
Blanca, Town of	Municipality (e.g. City, Town)		Yes	CO0112100	182	432	\$45	\$45	Yes		182	432	\$11.50
Bone Mesa Domestic Water District	Water District		Yes	CO0115152	155	400	55	62.41	No				
Boulder, City of	Municipality (e.g. City, Town)		Yes	CO0107152	30,018	107000	\$75.82	Average Indoor use is 3k gal, cost would be \$34.43	Yes	CO-0024147	25546	107000	\$40.37
Boxelder Sanitation District	Sanitation District	Boxelder Sanitation District	No						Yes	CO0020478	7500	18000	45
Brookside, Town of	Municipality (e.g. City, Town)		Yes	CO 0122050	90	240	88.36	68.81	No				
Buena Vista Sanitation District	Sanitation District	Buena Vista Sanitation	No						Yes	CO0045748	1900	6000	\$39.00
Buffalo Mountain Metropolitan District	Metropolitan District	Buffalo Mountain Metropolitan District	Yes	CO0159025	2500	7000	25	20	Yes		2500	7000	34
Byers Water & Sanitation District	Water and Sanitation District		Yes	CO0103010	500	1000	45	30	Yes	COG589033	500	1000	30
Calhan, Town of	Municipality (e.g. City, Town)		Yes	CO0121675	375	900	64.4	52	Yes	COG589018	370	900	38
Canon City, City of	Municipality (e.g. City, Town)	City of Canon City	Yes	CO0122100	8828	34800	37.05	18.87	No				
Cedaredge, Town of	Municipality (e.g. City, Town)		Yes	CO-0115171	1381	2300	\$65.91	\$48.09	Yes	CO-0031984	1302	2300	\$44.72
Central Weld County Water District	Water District		Yes	CO 0162122	2200	7000	32.06	40.96	No				
Chicago Creek Sanitation District	Sanitation District	Chicago Creek Sanitation Distr	No						Yes		99	120	111.55
Chipeta Water District	Water District		Yes	CO0143176	1650	3600	40	25.6	No				
Clifton Sanitation District	Sanitation District	Clifton Sanitation District	No						Yes	CO0033791	5533	21000	30.75
Cokedale, Town of	Municipality (e.g. City, Town)		Yes	CO0136185	87	150	93.58	32.69	Yes	CO0048461	87	150	32.32
Columbine Lake Water District	Water District		Yes		286			48.1	No				
Cortez Sanitation District	Sanitation District		No						Yes	CO-0027545	4640	9900	39

What is the name of the local government you're completing the survey on behalf of?	What form of local government are you completing this survey for?	If you selected "other" type of drinking water or wastewater provider in the question above, what type of organization are you completing this survey for?	Does your system provide drinking water service?	What is your system's PWSID?	How many taps does your system serve?	What is the population of your service area?	For residential customers, what is the average monthly bill for 10,000 gallons of use? (Getting this rate at 10,000 gallons of use allows us to compare water rates from system to system).	For residential customers, what is the average monthly bill based on your customers' average monthly consumption?	Does your system provide wastewater services?	What is your system's NPDES permit number?	How many taps does your system serve?	What is the population of the service area?	For residential customers, what is the average monthly bill?
COTTONWOOD WATER AND SANITATION DISTRICT	Water and Sanitation District		Yes	CO0118020	2142	8,000	BILLING FOR WATER SERVICES ONLY WITH 10,000 GALLONS IS \$64.00	AVERAGE WINTER CONSUMPTION IS 3,500 GALLONS, BILLING FOR WATER SERVICES ONLY WOULD BE \$36.31	Yes	WE PROVIDE COLLECTION SERVICES, TREATMENT IS DONE THROUGH CONTRACT	2074	8000	BASED ON AVERAGE WINTER CONSUMPTION OF 3,500 GALLONS, BILLING FOR WW SERVICES ONLY WOULD BE \$43.37
Craig, City of	Municipality (e.g. City, Town)	City of Craig	Yes	CO 0141188	3,848 which includes Residential in and out of City, Senior in and out of City, Commercial in and out of City and City Taps.	8972 in City	\$59.70	\$60.65	Yes	CO0040037 001	3753	8972 in City	\$32.95
Crested Butte, Town of	Municipality (e.g. City, Town)		Yes	CO0126188	1633 EQR	1541	\$36.00 per month per EQR	\$36.00 per month	Yes	CO0020443	1633	1541	38.50 per EQR
Crook, Town of	Municipality (e.g. City, Town)		Yes	Co-138005	71	110	Flat Rate	\$43.00	Yes		71	110	\$45.00
Cuchara Sanitation Water District	Water and Sanitation District		Yes	CO0128100	600	150 in winter 1000 in summer	Our residence pay flat rate of \$45 for water \$35 for sewer	\$80	Yes	CO0043745	600	150 in winter 1000 in summer	\$45 for water \$35 for sewer
Dacono, City of	Municipality (e.g. City, Town)		Yes	CO0162200	2319	5400	\$43.00	8,000 gallons	No				
Devonshire Heights Water and Sanitation	Water and Sanitation District		No						Yes	?	52	129.48	\$45.83
Dinosaur, Town of	Municipality (e.g. City, Town)		Yes	141210	180	350	36.39	30.15	Yes	cox-632096	180	350	25.23
Eagle River Water & Sanitation District	Water and Sanitation District		Yes	CO0119802	3173	5434	\$59.36	\$59.36	Yes		9743	15,498	\$37.42
East Alamosa Water & Sanitation District	Water and Sanitation District	East Alamosa Water & Sanitation	Yes		397	1700	37	43	Yes		479	1700	35
East Boulder County Water District	Water District		Yes	07071	142	500	78.73	101.92	No				
East Cherry Creek Valley Water & Sanitation District	Water and Sanitation District	N/A	Yes	CO 0103035	20,703	63,250	131	123	Yes	NONE - water treated by Metro Wastewater	20217	66.7	36
Eaton, Town of	Municipality (e.g. City, Town)		Yes	CO0162233	2000	5800	72.9	8000	Yes	CO0047414	2000	5800	26.5
Eckley, Town of	Municipality (e.g. City, Town)		Yes	Co163001	167	235	32	42	Yes		167	235	33
Federal Heights, City of	Municipality (e.g. City, Town)	N/A	Yes	CO-0101055	1,330	11,678	\$78.48	\$27.88	Yes	N/A - Collection system only - Flows to Thornton to Metro Wastewater	1330	11,678	\$20.28
Fleming, Town of	Municipality (e.g. City, Town)		Yes	0138010	210	408	43.15	36.05	Yes	COX6321.00	207	408	51.79
Florissant Water & Sanitation District	Water and Sanitation District		Yes	CO-0160175	94	148	153.7	\$146.70 including \$60 sewer+ \$7.00 Capital replacement fees	Yes	CO-0041416	94	148	\$60+\$3.50 capital replacement fees
Fort Lupton, City of	Municipality (e.g. City, Town)	City of Fort Lupton	Yes	CO0021440		7,829	84.45	72.73	Yes	CO0021440	2492	7829	42.04
Fountain Sanitation District	Sanitation District	Fountain Sanitation District	No						Yes	CO0020532	7899	26851	36.14
Fowler, Town of	Municipality (e.g. City, Town)		Yes	CO0145210	709	1144	29.5	38.95	Yes	CO0021571	670	1144	50.99
Fremont Sanitation District	Sanitation District		No						Yes	CO0039748	10055	24580	25.21

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Fruita, City of	Municipality (e.g. City, Town)		No						Yes	CO0048854	5124	13398	48
Fruitdale Sanitation District	Sanitation District		No						Yes		900	15785	29.55
Georgetown, Town of	Municipality (e.g. City, Town)		Yes	CO-0110015	620	1100	101.78	73.13	Yes	CO-027961	610	1100	55.2
Glendale, City of	Municipality (e.g. City, Town)		Yes	CO0103055	239	4400	115.61	52.51	Yes		239	4400	\$22.77
Granby SSA, Town of Grand County Water & Sanitation District #1	Municipality (e.g. City, Town)		Yes	CO0125710, CO0125518, CO0125674, CO0125321(4 separate service areas	each system is different	1900 is the most of all the systems 48 is the least	\$52.16 or so	flat rate in one and consumptive use in others	Yes	na	1300	1900	\$67.44
Greeley, City of	Municipality (e.g. City, Town)		Yes	CO0162321	28331	111748	63.55	65.54	Yes	CO-0040258	26650	111,748	21.31
Hazeltine Heights Water	Water District	Hazeltine Heights Water and Sanitation District	Yes	CO 0101070	88	270	60	60	No	n/a	0	0	n/a
Heeney Water District	Water District		Yes	159060	76	200		35	No				
Hermosa Sanitation District	Sanitation District		No	col588010	1500	3000	n/a	\$30.00	Yes	col588010	1500	3000	\$30.00
Hillrose, Town of	Municipality (e.g. City, Town)		Yes	144010	141	325	57.59	42.85	Yes	COG589030	141	325	37.4
Idaho Springs, City of	Municipality (e.g. City, Town)	City of Idaho Springs	Yes	CO00110020	1000	2000	\$80.63	\$48.99	Yes	CO0041068	1000	2000	\$41.37
Ignacio, Town of	Municipality (e.g. City, Town)		Yes	CO0134500	365	725	83.98	49.48	Yes	Collection System Only - No NPDES No.	400	725	75.8
Indian Hills Water District	Water District	Indian Hills Water District	Yes	CO0130065	360	1300	205	\$57.78	No				
Jamestown, Town of	Municipality (e.g. City, Town)		Yes	CO0107401	120	250	240	80	No				
Johnstown, Town of	Municipality (e.g. City, Town)		Yes	CO 0162418	5585	15638	37.22	43.12	Yes	CO 0047058, CO0021156	5514	15440	25.25
Kremmling Sanitation District	Sanitation District		No						Yes	CO0048437	868	1600	44
La Jara, Town of	Municipality (e.g. City, Town)		Yes	0111600	385	819	\$24	\$518	Yes	0020150	380	819	\$27
Las Animas, City of	Municipality (e.g. City, Town)		Yes	CO0106300	1168	2065	39.96	33.46	Yes	CO0040690	1065	2065	28.1
Leadville Sanitation District	Sanitation District	Wastewater	No						Yes	CO-0021164	3400	10000	28
Left Hand Water District	Water District		Yes	CO0107471	7733	21047	\$82.56	\$67.58	No	N/A			
Louisville, City of	Municipality (e.g. City, Town)		Yes	CO0107487	7200	21163	47.08	43.65	Yes	CO0023078	7200	21163	31.63
MANITOU SPRINGS, CITY OF	Municipality (e.g. City, Town)	nortega@manitospringsco.gov	Yes	CO0121450	2543	5546	78.16	39.31	Yes	Treated through Colorado Springs Utilities	2523	5546	36.8
Meeker Sanitation District	Sanitation District	n/a	No	n/a	n/a	n/a	n/a	n/a	Yes	CO0047139	1074	2500	\$40.00

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Minturn, Town of	Municipality (e.g. City, Town)	Town of Minturn	Yes	CO119510	747.9	1100	147.19	108.19	No				
Morgan County Quality Water District	Water District		Yes	CO 0144020	3048	7500	\$47.22	\$52.25	No	N/A			
Morrison, Town of	Municipality (e.g. City, Town)	Town of Morrison	Yes	CO0130085		9887	55	80	Yes				
Naturita, Town of	Municipality (e.g. City, Town)		Yes	CO0143533	298	534	\$63.00	\$43.00	Yes	CO0024007	270	534	\$43.00
Nederland, Town of	Municipality (e.g. City, Town)		Yes	CO-010	839	1,559	\$94.30	\$48.90	Yes	CO-0020222	611	1,559	\$79.90
Niwot Sanitation District	Sanitation District		No						Yes	CO0021695	2495	5000	\$32.50
North Carter Lake Water District	Water District		Yes	CO0135553	160	297	\$40.00	\$40.00	No				
North La Junta Sanitation District	Sanitation District	North La Junta Sanitation Dist	No						Yes	CO0039519	250	1200	\$40
North Pecos Water & Sanitation District	Water and Sanitation District	North Pecos Water & Sanitation District	Yes	co0116553	700	2500	\$43.70	\$59.83	Yes	None	675	2500	\$25.00
North Shore Water District	Water District		Yes		136			61	No				
North Table Mountain Water and Sanitation District	Water and Sanitation District		Yes	O130105	4600	10000	46.13	83.2	Yes	Metro WW Customer	4600	10000	24.7
Nucla, Town of	Water and Sanitation District	TOWN OF NUCLA	Yes	CO0-14559-000	630	714	\$51	\$33	Yes	CO-0048945	310	714	33
Ovid, Town of	Municipality (e.g. City, Town)	Ovid, Town of	Yes	CO0158005	185	350	\$45.00	\$40.00	Yes	COG588106	180	350	\$38.00
Pagosa Area Water and Sanitation District	Water and Sanitation District	Pagosa Area Water and Sanitation District	Yes	CO0104300	6009	11000	\$56.88	\$37.92	Yes	CO0104300	3344	11000	\$32.00
Peetz, Town of	Municipality (e.g. City, Town)	840736695	Yes	CO0138030	102	238	39	39	Yes	COX630023	102	238	50
Penrose Sanitation District	Sanitation District		No						Yes	CO0046523	119	400	\$40.75
Penrose Water District	Water District		Yes	CO0122700	1750	3031	81.1	61.86	No	NA			
PINE BROOK WATER DISTRICT	Water District	PINE BROOK WATER DISTRICT	Yes	CO 0107610	416	1150	\$240.00	\$150.00	No	N/A	0	N/A	N/A
Pioneer Lookout Water District	Water District	Pioneer Lookout Water District	Yes	CO0121625	43	175	\$58/mo	\$82	No				
Pueblo Board of Water Works	Water District	Board of Water Works of Pueblo Colorado	Yes	CO0151500	40762	113077	36.2	39.13	No				
Rico, Town of	Municipality (e.g. City, Town)	Town of Rico	Yes	CO 0117700	206	250	For up to 3000, we charge \$33 and then \$5 for each additional 1000 gallons	\$35+-	No	NA	0	250	NA
Rifle, City of	Municipality (e.g. City, Town)		Yes	CO 0123676	3500	8500	\$71.47 (2019)	\$47.49 (2019)	Yes	CO 0048151	3270	8500	\$66.92 (2019)
Rock Creek Mesa Water District	Water District		Yes	CO0121725	92	650-700	217.5	51.86	No				
Roxborough Water and Sanitation District	Water and Sanitation District		Yes	CO0118055 and CO0118070	3828	11,000	\$117.20	117.2	Yes	N/A	4189	11,000	\$42.40

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Rye, Town of	Municipality (e.g. City, Town)	Town of Rye	Yes	CO0151700	120	162	\$90.00	\$48.00	No	N/A	120	162	\$35.00
San Luis Water & Sanitation District	Water District		Yes	CO 112900	629	750	42	42	Yes	CO 0020044	629	750	42
Sedalia Water and Sanitation District	Water and Sanitation District		Yes	CO 0118060	92	Approx. 465	Approx \$50 per month for 10,000	Approx \$70/month	No				
Silt, Town of	Municipality (e.g. City, Town)		Yes	CO0123710	1400	3000	52.14	43.34	Yes	COG-588046	1400	3000	58.66
Silver Creek Water and Sanitation District	Water and Sanitation District		Yes	125710	582	1500	27.3325	27.3325	Yes		580	1500	31.325
Silver Heights Water & Sanitation District	Water and Sanitation District	Silver Heights Water & Sanitation District	Yes	CO018075	112	500	92.75(includes 34.50 sewer)	\$95.00	Yes		112	500	34.5
South Fork Water & Sanitation District	Water and Sanitation District	South Fork Water & Sanitation District	No						Yes	CO-588039	1026	750	22.5
Spring Canyon Water & Sanitation District	Water and Sanitation District		Yes	CO0135721	566	2120	100.45	78.65	Yes	permit retired	379	2120	73.05 flat rate
Springfield, Town of	Municipality (e.g. City, Town)		Yes	CO0105500	888	1378	23.2	19.5	Yes	COG589102	843	1378	15
St. Mary's Glacier Water & Sanitation District	Water and Sanitation District	Pinnacle Consulting Group inc.	Yes	CO0110040	250	480	\$95	\$95	Yes	CO0023094	250	280	\$95
Starkville, Town of	Municipality (e.g. City, Town)		Yes	CO0136724	80	100	120	40	No				
Sterling, City of	Municipality (e.g. City, Town)		Yes	CO-0138045	4722	13,971	86.66 Inside Water only 3/4 meter	74.06	Yes	CO-0026247	4722	13,971	50
Three Lakes Water and Sanitation District	Sanitation District		No						Yes		4484		35
Timbers Water and Sanitation District	Water and Sanitation District		Yes	CO0154743	78	184	77	77	Yes	COX632093	73	184	86.75
Town of Crowley	Municipality (e.g. City, Town)	Town of Crowley	Yes	CO0113300	115	188	41.2	40	Yes	COGS89126	115	188	15
Town of Lochbuie	Municipality (e.g. City, Town)		Yes	CO0162486	2667	6938	89.97	79.99	Yes	CO0047198	5394	13876	32.25
Walden, Town of	Municipality (e.g. City, Town)	Town of Walden	Yes	CO0129834	500	600 (Est)	\$35.50 Base, \$10.00 Usage	\$65.00	Yes	CO0020788	435	600	\$23.00
West Glenwood Springs Sanitation District	Sanitation District	West Glenwood Springs Sanitation District	No						Yes	COG58400	1650	4800	\$33.50
Westcreek Lakes Water District	Water District		Yes		75	50	45	45	No				
Westminster, City of	Municipality (e.g. City, Town)		Yes	On file at CDPHE	33,000	117,832	\$56.36	\$662/12=\$55.17	Yes	On file with CDPHE	33000	117862	4*\$7.84=\$31.36
Wheat Ridge Water District	Water District		Yes	CO 0130842	5,998	15,000 to 20,000	\$57.50	\$66.14	No				
Wiley, Town of	Municipality (e.g. City, Town)		Yes	CO0150900	220	405	68	30	Yes	COG589007	222	405	38
Williamsburg, Town of	Municipality (e.g. City, Town)	Town of Williamsburg	Yes	CO0122950	294	720 ?	\$88.16	\$68	No	N/A	294	720 ?	N/A
Willows Water District	Water District		Yes	0103100	4750	19,000	39.23		No				
Woodmoor Water and Sanitation District No 1	Water District	Woodmoor Water & Sanitation District No. 1	Yes		3949	8700	78	50	Yes		3940	8700	32

What is the name of the local government you're completing the survey on behalf of?	What was your drinking water account delinquency rate prior to COVID-19 (%)?	What is your current drinking water account delinquency rate (%)?	For the year to date, what percentage (%) of your drinking water revenue have you lost as a result of COVID-19?	What was your wastewater account delinquency rate prior to COVID-19 (%)?	What is your current wastewater account delinquency rate (%)?	For the year to date, what percentage (%) of your wastewater revenue have you lost as a result of COVID-19?	Has your water or wastewater system been forced to cut services, furlough or layoff staff, or postpone capital improvements as a result of COVID-19?	How long will you be able to continue to pay for all drinking water and/or wastewater system expenses under the current financial circumstances due to COVID-19?	What other challenges is your system facing due to the negative financial impact of revenue loss?	What solutions, both temporary or long term, is the system considering to address the loss of revenue?	What additional resources or help does your system need?	What other information would you like us know about the circumstances your system or community are facing? Please feel free to share stories of success and/or hardship. I know COVID has done some bad things to many communities but luckily we have not suffered any consequences from COVID. Our infection rate has been very low. We have seen no changes in peoples ability to pay their bills.
Akron, Town of	7%	6%	0%	7%	6%	0%		more than a year				
Allenspark Water and Sanitation District	3%	3%	0%				No	more than a year	No	No		
Arvada, City of	0.00%	0.01%	0.00037	0.00%	0.01%	0.00037		more than a year			Grants for capital projects and low interest infrastructure loans	We stopped doing any shutoffs per the governor's exec order. We won't restart shutoffs unless we are allowed to charge fees. We will settle up unpaid bills with property liens at the end of the year, as we typically do annually.
Aurora, City of	9.31%	9.50%	0.62%	9.31%	9.50%	0.18%	Furlough or lay off staff	more than a year	No	Customer assistance plans		
Basalt Sanitation District				negligible	negligible	0%		more than a year	Delaying/impeding capital improvements, Having adequate staffing in the case of illness		We are fortunate to be in an area that although affected, it has not been a significant factor	
Basalt, Town of	6%	6%	0%				No	more than a year	No	No	No	No
Baseline Water District	1%	1%	0%									
Bennett, Town of	20%	20%	0%	20%	20%	0%	No	don't know, don't wish to answer	No	No		
Blanca, Town of	8%	16%	16%	8%	16%	16%	Postpone capital improvements		Delaying/impeding capital improvements			
Bone Mesa Domestic Water District	11%	8%	0%					more than a year				
Boulder, City of	4.25%	9.70%	4%	4.25%	9.65%	6%	No	more than a year	No	Customer assistance plans	No	
Boxelder Sanitation District				7%	7%	7%	Postpone capital improvements	more than a year	System maintenance and repairs, Delaying/impeding capital improvements	Customer assistance plans		Our rate reduction plan was well received by our customers. Our staff has adapted to work from when applicable and our field staff has adapted to new safety procedures that had to be implemented during the COVID outbreak.
Brookside, Town of	2.22	2.22	1.5					more than a year			Being a very small system that didn't hire extra staff for COVID means that we can't use CARES money to offset the time spent on keeping up with COVID correspondence, zoom meetings, etc. We need more flexibility in the requirements to access the available CARES reimbursement monies.	COVID has definitely taken up a significant portion of time, but doesn't meet the 51% of my time, and we can't afford to bring someone on just to deal with COVID. Wouldn't make good financial or time management sense.
Buena Vista Sanitation District				5%	5%	0%	Postpone capital improvements	more than a year	Delaying/impeding capital improvements			
Buffalo Mountain Metropolitan District	0.5	0.5	0%	0.5	0.5	0	No	don't know, don't wish to answer	No	No		
Byers Water & Sanitation District	10	10	0	10	10	0	No	more than a year	No	No	No	No
Calhan, Town of	9%	10%	2%	9%	10%	0		more than a year	system maintenance and repairs, Delaying/impeding capital improvements, Having adequate staffing in the case of illness	Customer assistance plans		
Canon City, City of	3.05%	4.17%	19.76%				Postpone capital improvements	more than a year	Delaying/impeding capital improvements, Having adequate staffing in the case of illness	Customer assistance plans	Revenue replacement for lost fees	Future capital projects could be delayed.
Cedaredge, Town of	5.50%	5%	0	5.5	5	0		more than a year	No	Customer assistance plans		
Central Weld County Water District	0.05%	0.08%	0.03%					more than a year				
Chicago Creek Sanitation District				9	9			don't know, don't wish to answer	System maintenance and repairs	Obtain low-interest loan(s) or grants		Chicago Creek has not been noticeably impacted by CoVid. Our delinquent customers were delinquent prior to CoVid.
Chipeta Water District	1%	2%	0.10%					don't know, don't wish to answer				
Clifton Sanitation District				<1	1-2	0.5		more than a year		Customer assistance plans		
Cokedale, Town of	0.05	0.25	0.12	0.05	0.25	0.15	Postpone capital improvements	don't know, don't wish to answer	System maintenance and repairs, Delaying/impeding capital improvements, Paying bills like electricity, Paying staff, Paying for supplies like chemicals, Paying back existing debt, Maintaining compliance with state and/or federal regulations, Having adequate staffing in the case of illness	Customer assistance plans	The utility collection/shut off executive order needs to be lifted, making up for lost utility payments should be permitted under the CVRF funding	The Town has a large loan through the State Water and Power Authority. Either a payment deferral for six months or even a one payment forgiveness would be helpful.
Columbine Lake Water District								don't know, don't wish to answer				
Cortez Sanitation District				8	8	7	Postpone capital improvements	7-12 months	System maintenance and repairs, Delaying/impeding capital improvements, Having adequate staffing in the case of illness		We need the restriction on charging late fees lifted.	Our monthly user fees have not gone down significantly. (Y/E estimated at 96%) However, we have lost several thousands of dollars on interest on our investments (Y/E estimated at 35%) and late fees (Y/E estimated at 40%) that we have been unable to collect; even on accounts that were past due prior to Covid restrictions.

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COTTONWOOD WATER AND SANITATION DISTRICT	1%	1.25%	8%	1%	1.25%	8%	No	more than a year	Financial impacts have not yet caused the District to reduce services or delay capital projects.	The District has offset most of the current revenue loss with reduced expenditures for water acquisition and wastewater treatment.	None at this time, however some residential District customers have utilized support from city and county assistance programs to pay water and wastewater bills	No
Craig, City of	1.80%	2.40%	0%	1.80%	2.40%	0%	Cut Overtime and reduce seasonal employment	7-12 months	Coal reliance poses the greatest threat to operation over next 10 yrs.	We are strategically developing our 10 year Capital Plan to address the most important capital projects and looking at potential loans, bonds and other grant sources through federal funding to help bridge the gap in funding.	Currently the City's Finance Department and Utility Enterprises have been able to manage and support needs as they arise.	. I believe the most relevant potential impacts to the City of Craig's Water and Wastewater infrastructure could be the closure of or primary employers and the loss of direct and indirect jobs in our City and County totaling approximately 2000 employees over the next 10 years. This will have a direct impact on revenues and future capital improvement projects for these enterprises. Diversification of our economy becomes the premier goal in order to soften the blow created by these anticipated plant and mine closures.
Crested Butte, Town of	9% at 30 days, 2% at 90 days	9% at 30 days, 2% at 90 days	Town expects the majority of delinquent accounts to pay	9% at 30 days, 2% at 90 days	9% at 30 days, 2% at 90 days	Town expects the majority of delinquent accounts to pay	No	more than a year	Having adequate staffing in the case of illness, Adequate supplies due to shortages (PPE, chemicals, etc)			Wastewater and Water are part of an Enterprise Fund, which solely operates off tap fees and service rates. Our tourist economy impacts water and wastewater operations significantly, forcing many of our capital improvements, yet, it does not financially support the Enterprise Fund. Also, when utilizing population statistics, tourist populations are not part of the calculation.
Crook, Town of	0%	0%	0%	0%	0%	0%		more than a year				
Cuchara Sanitation Water District	2%	2%	0%	2%	2%	0%	No	don't know, don't wish to answer	Having adequate staffing in the case of illness	No	No	No
Dacono, City of	11%	15.50%	1.30%				No	more than a year	No	eventually bring back penalty fees	Placing customers on payment plans	No
Devonshire Heights Water and Sanitation				0	0	0	No	more than a year	No	No	No	
Dinosaur, Town of	10%	10%	0	10%	10%	0	No		No	No	No	No
Eagle River Water & Sanitation District	1%	2%	0%	1%	2%	0%	none	more than a year	none	certify to property taxes	none	none
East Alamosa Water & Sanitation District	14%	14%	0%	14%	14%	0%		more than a year				
East Boulder County Water District			0									
East Cherry Creek Valley Water & Sanitation District	2.85	3.82					No	don't know, don't wish to answer more than a year	Delay in new hiring	No	We manage payment plans - No forgiveness of bills unless leak adjustment	Customers have been using additional water and are contacting us regarding high usage. We have been able to manage calls and educate customers
Eaton, Town of												
Eckley, Town of	3	3	0	3	3	0		don't know, don't wish to answer				
Federal Heights, City of	1%	1%	1%	1%	1%	1%	No	more than a year	No	No	There is always some need among customers for help with utility bills	No
Fleming, Town of	2%	2%	0%	2%	2%	0%	No	more than a year	Having adequate staffing in the case of illness	No	No	No
Florissant Water & Sanitation District	15%	15%	15%	15%	15%	15%	No	don't know, don't wish to answer	No	No	No	No
Fort Lupton, City of	5%	5%	3%	5%	5%	3%	Postpone capital improvements	more than a year	Delaying/impeding capital improvements, Maintaining compliance with state and/or federal regulations		Delay of compliance with CDPHE regulations	
Fountain Sanitation District				3	7	2	Postpone capital improvements	7-12 months	System maintenance and repairs, Having adequate staffing in the case of illness		Staffing should outbreak occur	
Fowler, Town of	5%	30%	25%	5%	30%	25%	Postpone capital improvements	don't know, don't wish to answer	System maintenance and repairs, Paying for supplies like chemicals, Paying back existing debt, Maintaining compliance with state and/or federal regulations, Having adequate staffing in the case of illness	Customer assistance plans		
Fremont Sanitation District				2	2	5	Postpone capital improvements	more than a year	Delaying/impeding capital improvements, Having adequate staffing in the case of illness			

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Fruita, City of				1.24	1.9	YTD revenues are tracking higher than budget	Postponed capital equipment purchases	more than a year	Having adequate staffing in the case of illness	Forgiveness of penalty fees for delinquency		Reductions in revenue from delinquencies and waiver of penalty fees have been offset by growth of customer base.
Fruitdale Sanitation District				8	8	0	No	more than a year	Having adequate staffing in the case of illness	No Late Charges	No	
Georgetown, Town of	12%	14.50%	0	12%	14.50%	0	No	more than a year	Having adequate staffing in the case of illness	No	No	No
Glendale, City of	0	0	30	0	0	10	Postpone capital improvements	more than a year	Maintaining compliance with state and/or federal regulations, Retaining staff			
Granby SSA, Town of	10 customers	na	0	10	0	0	No	don't know, don't wish to answer	No	No	No	No
Grand County Water & Sanitation District #1	3.6	4.5	0%	3.60%	4.50%	0%	No	more than a year	No	No	No	We have not really been impacted as town has been at least as busy as any other time.
Greeley, City of	18%	37%	1%	18%	37%	1%		more than a year		Customer assistance plans	None. Water revenue has been strong because of the hot, dry weather.	
Hazeltine Heights Water	10%	10%	0	n/a	n/a	n/a		don't know, don't wish to answer			No	No
Heeney Water District	0.00		0	0	0	0		don't know, don't wish to answer				No
Hermosa Sanitation District				2%	2%	2%	No	more than a year	Maintaining compliance with state and/or federal regulations, Having adequate staffing in the case of illness	base increase	Safety Equipment	No
Hillrose, Town of	25.84%	18.31%	0%	25.84%	18.31%	0%		more than a year				
Idaho Springs, City of	3.26%	11.29%	10%	3.26%	11.29%	10%	Postpone capital improvements	don't know, don't wish to answer	Delaying/impeding capital improvements	Customer assistance plans	Continued grant and low interest loan funding	We are grateful for Department of Local Affairs grant funding and Colorado Water Resources Power Development Authority low interest loan funding for improvements and expansion of our wastewater treatment plant. We are fortunate that most of our system users have been able to stay current on the water/wastewater bills. We offer payment plans for those in need.
Ignacio, Town of	20%	22%	12%	25%	31%	28%	No	less than 2 months	Both water and wastewater systems rely on the Southern Ute Utility Division for treatment. Their rates are very high and we do not have confidence in their rate analysis. Town customers and tribal members are paying very high rates for water and wastewater service.	The Town is looking into water and wastewater treatment facilities.	Grant and loan funding for future facilities.	We believe we are paying excessively high water and sewer treatment rates. We are very interested in seeing what other rates are in our region and statewide.
Indian Hills Water District	9%	4%	0%				Postpone capital improvements	more than a year	none	not necessary	none at this time	drought conditions are a bigger problem vs. COVID
Jamestown, Town of	12	12	0									
Johnstown, Town of	6.59%	11.12	0	6.59	11.12	0		don't know, don't wish to answer		Customer assistance plans		
Kremmling Sanitation District				not sure	not sure	not sure	No current impacts	more than a year	n/a	n/a	None at this time	n/a
La Jara, Town of	3%	8%	8%	3%	8%	8%		don't know, don't wish to answer	system maintenance and repairs, Delaying/impeding capital improvements, Maintaining compliance with state and/or federal regulations	Forgiveness of unpaid customer bills		
Las Animas, City of	19%	14.50%	0.007874	20%	14%	0.010531	No	more than a year	Possibility of having to raise rates	Raising rates	Assistance programs for customers	There has been discussion about the private prison closing; this would have a severe negative financial impact on our community. Including the water and wastewater revenues since the City provides both services to the prison.
Leadville Sanitation District				10	10	2		don't know, don't wish to answer				
Left Hand Water District							No	more than a year	No	No	No	No
Louisville, City of	4.8	7.2		4.8	7.2		several budget line items to achieve the approximate 10%, all which would align closest with service cuts. We were able to avoid reductions in staff and have not yet delayed any capital improvements. If I recall correctly, we had about 30 individual line items that were reduced. The items can be described as training, reserve pumping charges, office supplies and outside consulting services.	N/A, system is presently unable to pay for all system expenses		Customer assistance plans		
MANITOU SPRINGS, CITY OF	7%	7%	0%	7%	7%	0%		more than a year	Having adequate staffing in the case of illness	No		
Meeker Sanitation District				12%	14%	0%	No	more than a year	No	No	No	Income from fossil fuel taxes have decreased substantially. Resulting in loss of revenue and budget cuts for government entities.

What is the name of the local government you're completing the survey on behalf of?	What was your drinking water account delinquency rate prior to COVID-19 (%)?	What is your current drinking water account delinquency rate (%)?	For the year to date, what percentage (%) of your drinking water revenue have you lost as a result of COVID-19?	What was your wastewater account delinquency rate prior to COVID-19 (%)?	What is your current wastewater water account delinquency rate (%)?	For the year to date, what percentage (%) of your wastewater revenue have you lost as a result of COVID-19?	Has your water or wastewater system been forced to cut services, furlough or layoff staff, or postpone capital improvements as a result of COVID-19?	How long will you be able to continue to pay for all drinking water and/or wastewater system expenses under the current financial circumstances due to COVID-19?	What other challenges is your system facing due to the negative financial impact of revenue loss?	What solutions, both temporary or long term, is the system considering to address the loss of revenue?	What additional resources or help does your system need?	What other information would you like us know about the circumstances your system or community are facing? Please feel free to share stories of success and/or hardship.
Minturn, Town of	2%	2.50%	Our sales tax dropped after COVID because the Governor said businesses didn't need to file until they were open again. Once we started opening in June, we quickly recovered and then some. Currently we are about 14% above last year, year to date and month over a year ago month we are showing nice gains. In truth, if the State can keep the economy open we will be just fine. I will note, we are going gang busters with online sales tax collections.	N/A	N/A	N/A		more than a year	Delaying/impeding capital improvements, Maintaining compliance with state and/or federal regulations			
Morgan County Quality Water District	1.25%	2.25%	0%				None	more than a year	no revenue loss	no revenue loss		
Morrison, Town of							Postpone capital improvements	don't know, don't wish to answer	System maintenance and repairs			
Naturita, Town of	9.03%	10.28%	0.32%	9.03 %	10.28 %	just late fees of \$5 per month		more than a year				The town of Naturita has so far been very buffered from any COVID related illness and seemed to almost thrive economically in some respects. For instance, we had a record sales tax revenue for the month of July (post mining industry)
Nederland, Town of	5%	7%	0%	5%	7%	0%		more than a year	System maintenance and repairs, Delaying/impeding capital improvements, Paying back existing debt, Maintaining compliance with state and/or federal regulations, Retaining staff, Having adequate staffing in the case of illness	Customer assistance plans, Raising rates, increasing Plant Investment Fees	Cheaper loans and relaxed criteria for access to grant opportunities.	
Niwot Sanitation District				7	7	0		more than a year				
North Carter Lake Water District	10	10	0				No		No	No	No	
North La Junta Sanitation District				9%	13.50%	12%	Postpone capital improvements	don't know, don't wish to answer	Delaying/impeding capital improvements, Maintaining compliance with state and/or federal regulations	Work with customers to get bills current	We need grant money to assist with lagoon change to evaporative pond	We are working with the state to improve our lagoon system to evap system to lower expenses and eliminate required testing. Progress has been slowed.
North Pecos Water & Sanitation District	18%	20%	1.50%	18%	20%	1.50%	No	don't know, don't wish to answer	System maintenance and repairs, Delaying/impeding capital improvements	No	No	No
North Shore Water District												
North Table Mountain Water and Sanitation District	8	8	0	8	8	0		more than a year			No	
Nucla, Town of	15%	20%	0%	15%	20%	0%		7-12 months				
Ovid, Town of	5%	5%	0	5%	5%	0		more than a year			Grant monies for system upgrades	
Pagosa Area Water and Sanitation District								more than a year				
Peetz, Town of	11.70%	11.70%	0	11.70%	11.70%	0	No	don't know, don't wish to answer	System maintenance and repairs		Easily accessible grants	Government regulations requiring major funding burden that can't be met through utility rates for such a small, disadvantaged population.
Penrose Sanitation District				5%	5%	5%	No		No	No		
Penrose Water District							No	more than a year				
PINE BROOK WATER DISTRICT	1%	2%	0%				No	more than a year	No	No		
Pioneer Lookout Water District	4%	9%	0%				Postpone capital improvements	more than a year	Delaying/impeding capital improvements			
Pueblo Board of Water Works	7.4	8.1						more than a year		Customer assistance plans		
Rico, Town of	3%	3%	0%	NA	NA	NA	No	more than a year	Delaying/impeding capital improvements, Retaining staff, Rico always has trouble with the two boxes checked.		Rico is always in need of better funding.	
Rifle, City of	15%	17%	2%	15%	17%	\$0.00	No	more than a year	Delayed maint. due to contractor schedules. Delays of less than 6 mo.	At this time we are waiting for clarification from state regarding penalties & late fees	No	
Rock Creek Mesa Water District	1%	1%	0				No					
Roxborough Water and Sanitation District	1%	5%	5%	1%	5%	3%	Postpone capital improvements, use reserves	more than a year	Delaying/impeding capital improvements	customer repayment plans	financial assistance to backfill lost revenues for late fees	

What is the name of the local government you're completing the survey on behalf of?	What was your drinking water account delinquency rate prior to COVID-19 (%)?	What is your current drinking water account delinquency rate (%)?	For the year to date, what percentage (%) of your drinking water revenue have you lost as a result of COVID-19?	What was your wastewater account delinquency rate prior to COVID-19 (%)?	What is your current wastewater account delinquency rate (%)?	For the year to date, what percentage (%) of your wastewater revenue have you lost as a result of COVID-19?	Has your water or wastewater system been forced to cut services, furlough or layoff staff, or postpone capital improvements as a result of COVID 19?	How long will you be able to continue to pay for all drinking water and/or wastewater system expenses under the current financial circumstances due to COVID-19?	What other challenges is your system facing due to the negative financial impact of revenue loss?	What solutions, both temporary or long term, is the system considering to address the loss of revenue?	What additional resources or help does your system need?	What other information would you like us know about the circumstances your system or community are facing? Please feel free to share stories of success and/or hardship.	
Rye, Town of	1%	1%	0%	1%	1%	0%		don't know, don't wish to answer			We need grants/funding for Water Treatment Plant, but not related to COVID.	We have not been impacted by COVID. However, we are in need of funding for Water Treatment Plant compliance.	
San Luis Water & Sanitation District	2%	1.50%	1.50%	1.50%	1.50%	1.50%	No	don't know, don't wish to answer	Delaying/impeding capital improvements	Allow additional time on delinquent account payments	No	Unemployment is a major issue in our community at this time	
Sedalia Water and Sanitation District	5%	7%	0%					Postpone capital improvements	more than a year	System maintenance and repairs, Delaying/impeding capital improvements	Regionalization	Funding for a very aging system.	
Silt, Town of	2.80%	8.40%	0%	2.80%	8.40%	0%		Postpone capital improvements	more than a year	System maintenance and repairs, Delaying/impeding capital improvements	Customer assistance plans	Grants	
Silver Creek Water and Sanitation District	3.80%	2.80%	0	3.80%	2.80%	0	NOPE		more than a year	NONE	NONE	NONE	We are fine and having no issues.
Silver Heights Water & Sanitation District	2.50%	2.50%	0%	0%	0%	0%	No		don't know, don't wish to answer	No	No	Need a loan for well pump replacement	Getting a loan is a headache
South Fork Water & Sanitation District				0%		0%			don't know, don't wish to answer	No		No	
Spring Canyon Water & Sanitation District		0.18	0.01	0.2	0.21	0.01	No		more than a year				
Springfield, Town of	19%	16.77%	1.77	19	16.77	2.1	No		more than a year				
St. Mary's Glacier Water & Sanitation District	5%	5%	0	5%	5%	0							
Starkville, Town of	12	12	0				No		more than a year	No	No	No	No
Sterling, City of	11%		0%	11%		0%	No		more than a year	No	Customer assistance plans	No	Water and wastewater bills are high due to increasing regulations from the state. these regulations have required more testing and reporting.
Three Lakes Water and Sanitation District									don't know, don't wish to answer				
Timbers Water and Sanitation District	10%	5%	0	10%	5%	0			more than a year				
Town of Crowley	0	0	0	0	0	0							
Town of Lochbuie	18	13	8%	0	0	None		Postpone capital improvements	don't know, don't wish to answer	Delaying/impeding capital improvements	Customer assistance plans	Training new Board members	We're plugging along hoping that we can assist those that need help.
Walden, Town of	2%	2%	2%	2%	2%	2%		Postpone capital improvements	more than a year	System maintenance and repairs, Delaying/impeding capital improvements, Maintaining compliance with state and/or federal regulations, Having adequate staffing in the case of illness	Cut back on large projects and maintain the system		
West Glenwood Springs Sanitation District				3%	4.50%	1%		Postpone capital improvements	more than a year	Delaying/impeding capital improvements, Having adequate staffing in the case of illness	none at this time	None	None
Westcreek Lakes Water District	2.5	2	0						more than a year				
Westminster, City of			1.50%			0	No		more than a year		currently suspending disconnects and late fees		
Wheat Ridge Water District	0.05	0.08%	.01% or less					Postpone capital improvements	more than a year	Delaying/impeding capital improvements	Customer assistance plans	Forgiveness of unpaid customer bills	
Wiley, Town of	10%	20%	5%	10%	20%	5%	No		don't know, don't wish to answer	No			
Williamsburg, Town of	6%	8%	0	0	0	0		Cut services	more than a year	No	Payment arrangements;remove late fees	loan forgiveness	Success-getting loan and grant for system improvements. Hardship- paying the loan has made increases to individual water bills for loan payments causing difficulty for billing and receiving payments from those with financial hardships.
Willows Water District	6%	6%					No		don't know, don't wish to answer	No	Customer assistance plans		
Woodmoor Water and Sanitation District No 1	2%	2%	0%	2%	2%	0%	No			No	Regionalization	No	No

What is the name of the local government you're completing the survey on behalf of?	Is your organization planning any major water and/or wastewater capital improvement projects in the next 18-24 months?	Please describe your upcoming project(s).	Would you like to be contacted with funding options for your upcoming project?	Were you able to complete the survey within the estimated 10-20 minutes?	How long did the survey actually take to complete?	What topics would you like to see in future surveys?
Akron, Town of	Yes	Infrastructure renewal	Yes	No	Greater than 20 minutes	
Allenspark Water and Sanitation District	No		No	Yes	0-5 minutes	
Arvada, City of	Yes	Water treatment reinvestment (major maintenance), capacity expansions for sewer interceptors, a new 1.5 million gallon storage tank to serve expanded service area.	Yes	No	Greater than 20 minutes	
Aurora, City of	Yes	Pipeline maintenance, water purification facility maintenance, system expansion	Yes	No	Greater than 20 minutes	
Basalt Sanitation District	Yes	Safety, mechanical, process improvement projects that can no longer be delayed. Approved \$1 million in projects for 2020 - 2021. Currently looking at the timing and urgency of another \$2million during the 2021 budget preparation and 5 year capital plan. Then will look for funding help for the next round of expenditures.	Yes	Yes	Greater than 10 minutes but less than 15	
Basalt, Town of	Yes	Meter system upgrade	Yes	Yes	Greater than 15 minutes but less than 20	N/A
Baseline Water District	No		No	Yes	Greater than 5 minutes but less than 10	
Bennett, Town of	Yes	Well drilling and water storage tank	Yes	Yes	0-5 minutes	
Blanca, Town of	Yes	Water Metering Upgrade	Yes	Maybe	Greater than 15 minutes but less than 20	
Bone Mesa Domestic Water District	Yes	meter system upgrade	Yes	Yes	Greater than 5 minutes but less than 10	
Boulder, City of	Yes	Improvements of all facets of the W/WW systems, plants, pipe systems, etc.	No	Yes	Greater than 15 minutes but less than 20	
Boxelder Sanitation District	Yes	We will be replacing and old aging sewer with a larger sewer that is necessary to accommodate future growth within the District.	Yes	Yes	Greater than 15 minutes but less than 20	Thanks for sending this out. We will be interested in seeing the outcome of the survey.
Brookside, Town of	No			Yes	Greater than 10 minutes but less than 15	
Buena Vista Sanitation District	No		No	Yes	Greater than 15 minutes but less than 20	
Buffalo Mountain Metropolitan District	Yes	Water tank rehabilitation, new PRV vault & water pipeline replacement	Yes	Yes	Greater than 15 minutes but less than 20	
Byers Water & Sanitation District	Yes	Preliminary Study	Yes	Yes	Greater than 10 minutes but less than 15	
Calhan, Town of	Yes	Sewer pond liners	Yes	Yes	Greater than 5 minutes but less than 10	
Canon City, City of	Yes	Filter media replacement and water mains	Yes	Yes	Greater than 5 minutes but less than 10	
Cedaredge, Town of	Yes	2.5 miles of waterline replacement	Yes	Yes	Greater than 15 minutes but less than 20	
Central Weld County Water District	No		No	Yes	Greater than 5 minutes but less than 10	
Chicago Creek Sanitation District	No	Repair/maintenance of manholes (relining)	Yes	Yes	Greater than 10 minutes but less than 15	
Chipeta Water District	Yes	2 of our storage tanks will be sand blasted and recoated on the interior	No	Yes	Greater than 10 minutes but less than 15	
Clifton Sanitation District	Yes	Sewer line extension to connect neighboring municipality, it is anticipated they will fund the project.	No	Yes	Greater than 10 minutes but less than 15	
Cokedale, Town of	Yes	Repair of a water storage tank.	No	Yes	Greater than 15 minutes but less than 20	
Columbine Lake Water District	No		No	Yes	0-5 minutes	
Cortez Sanitation District	Yes	A park realignment	Yes	Yes	Greater than 5 minutes but less than 10	

What is the name of the local government you're completing the survey on behalf of?	Is your organization planning any major water and/or wastewater capital improvement projects in the next 18-24 months?	Please describe your upcoming project(s).	Would you like to be contacted with funding options for your upcoming project?	Were you able to complete the survey within the estimated 10-20 minutes?	How long did the survey actually take to complete?	What topics would you like to see in future surveys?
COTTONWOOD WATER AND SANITATION DISTRICT	Yes	Meter upgrade/replacements; incremental water storage, as well as on-going distribution and collection system upgrades	Yes	No	Greater than 20 minutes	na
Craig, City of	Yes	We have to complete a sludge line project in 2021 or 2022 that was begun this year. We would like to implement a solid back-up generation plan for the water treatment plant in 2021 or 2022 and we have critical collection system and distribution system projects that must be completed on ageing water and sewer mains in 2021.	Yes	No	Greater than 20 minutes	Economic Development
Crested Butte, Town of	Yes	Wastewater: Secondary treatment process improvements and building, solids building equipment improvements. Water: raw water supply infrastructure replacement	Yes	No	Greater than 20 minutes	
Crook, Town of	Yes	New Sewer Collection System	Yes	Maybe	0-5 minutes	
Cuchara Sanitation Water District	Yes	Waste water plant improvements, storage tank painting, water main replacement, water plant controls upgrade	No	Yes	Greater than 10 minutes but less than 15	water and wastewater district salary survey for all employees
Dacono, City of	Yes	Water main & service line replacement	No	No	Greater than 10 minutes but less than 15	N/A
Devonshire Heights Water and Sanitation	No		No	Yes	Greater than 10 minutes but less than 15	
Dinosaur, Town of	Yes	Just trying to finish our lagoon lining project.	No	Yes	Greater than 10 minutes but less than 15	It is good
Eagle River Water & Sanitation District	Yes	wastewater improvements	No	Maybe	Greater than 15 minutes but less than 20	more about rates
East Alamosa Water & Sanitation District	Yes	Water Distribution Line Replacement	No	Yes	Greater than 5 minutes but less than 10	
East Boulder County Water District	No		No	Yes	0-5 minutes	
East Cherry Creek Valley Water & Sanitation District	Yes	1. Begin the conversion from free chlorine to chloramination disinfection 2. Replace pumps at Western Booster Pump Station	Yes	Yes	Greater than 15 minutes but less than 20	Drought restrictions
Eaton, Town of	Yes	Water line replacements	Yes	Yes	0-5 minutes	
Eckley, Town of	Yes	Water Tower/plant upgradse	Yes	Yes	Greater than 5 minutes but less than 10	
Federal Heights, City of	Yes	Routine older, ongoing, water main replacements, Routine water meter replacements, Sanitary sewer manhole lining project, Sewer Meter replacements (2)	No	Yes	Greater than 10 minutes but less than 15	Funding options for state-wide utility payment assistance program
Fleming, Town of	No	None	Yes	Yes	Greater than 10 minutes but less than 15	Don't know
Florissant Water & Sanitation District	Yes	We would like to be able to flush out our dirty water lines due to magnesium deposits. Hoping for a grant to flush out sewer lines. All manholes have been located & are currently working with the state. We thank you for all the help we have had thru the years from both DOLA & CDPHE.	Yes	Yes	Greater than 5 minutes but less than 10	Survey is good. If asking, I would like to see water testing be available at a much lower rate for these systems. We pay around \$800 a month just for testing. Kinda tough with only 94 customers. I have also ask DOLA to quit writing 40 year loans for these systems. Just too long & too expensive... We are paying on over \$300,000 in loans made in 1995....
Fort Lupton, City of	Yes	Upgrade our Waste Water Plant to meet CDPHE regulations	Yes	No	Greater than 20 minutes	
Fountain Sanitation District	Yes	Realignment and upsizing of failing sanitary main in major roadway.	No	Yes	Greater than 5 minutes but less than 10	Salary Survey
Fowler, Town of	Yes	Wastewater treatment facility	Yes	Yes	Greater than 10 minutes but less than 15	
Fremont Sanitation District	Yes	Wastewater Main Upgrades. Wastewater Treatment Plant Upgrades.	Yes	Yes	Greater than 10 minutes but less than 15	

What is the name of the local government you're completing the survey on behalf of?	Is your organization planning any major water and/or wastewater capital improvement projects in the next 18-24 months?	Please describe your upcoming project(s).	Would you like to be contacted with funding options for your upcoming project?	Were you able to complete the survey within the estimated 10-20 minutes?	How long did the survey actually take to complete?	What topics would you like to see in future surveys?
Fruita, City of	Yes	Sewer line replacements = \$487,500	No	Yes	Greater than 15 minutes but less than 20	
Fruitdale Sanitation District	Yes	Lining of Sewer Lines	No	Yes	Greater than 10 minutes but less than 15	
Georgetown, Town of	No		No	Yes	Greater than 5 minutes but less than 10	
Glendale, City of	No		No	No	Greater than 20 minutes	
Granby SSA, Town of	Yes	Water Planning	Yes	Yes	Greater than 10 minutes but less than 15	All service areas included in the survey
Grand County Water & Sanitation District #1	Yes	some water line replacement and sewer line maintenance	No	Yes	Greater than 5 minutes but less than 10	impact from changing CDPHE regulations
Greeley, City of	Yes	Water: Water rights acquisition, Water treatment plant rehabilitation, transmission line expansion/rehabilitation. Sewer: Regulation 85 compliance at the plant, trunk and lift station expansion.	No	Yes	Greater than 15 minutes but less than 20	
Hazeltine Heights Water	No		No	Yes	Greater than 5 minutes but less than 10	
Heeney Water District	No		No	Yes	Greater than 10 minutes but less than 15	
Hermosa Sanitation District	Yes	land purchase/land upgrade	Yes	Yes	Greater than 5 minutes but less than 10	n/a
Hillrose, Town of	No		No	Yes	Greater than 15 minutes but less than 20	
Idaho Springs, City of	Yes	Improvements and expansion of our wastewater treatment plant. Sedimentation tank improvements at the water treatment plant.	Yes	Yes	Greater than 10 minutes but less than 15	
Ignacio, Town of	Yes	We are looking at new water and wastewater treatment facilities	Yes	No	Greater than 20 minutes	Would like to see the results of this survey, if possible
Indian Hills Water District	Yes	Nitrate removal system, New storage tank	Yes	Yes	Greater than 5 minutes but less than 10	
Jamestown, Town of	No		No	Yes	0-5 minutes	
Johnstown, Town of	Yes	Build a water tower, upgrade sewer plant	No	Yes	Greater than 15 minutes but less than 20	
Kremmling Sanitation District	Yes	Extension of our reuse water system	Yes	Yes	Greater than 15 minutes but less than 20	
La Jara, Town of	Yes	We need to address an issue with water pressure pumps at our distribution site. We need to remove the sludge and begin aerate our waster waterlagoons.	Yes	Yes	Greater than 5 minutes but less than 10	
Las Animas, City of	Yes	Wastewater System Improvements project. All funding has been secured including EIAF grant through DOLA, D&E grant, and a SRF loan.	No	No	Greater than 20 minutes	
Leadville Sanitation District	Yes	Collection system and updates to treatment plant we will be replacing an older pump station.	Yes	Yes	Greater than 5 minutes but less than 10	
Left Hand Water District	Yes	Installing one mile of 24-inch steel transmission waterline. Upgrading one of our water treatment plants. Building a new pump station for better system flexibility. Building a new tank for expected growth.	Yes	No	Greater than 20 minutes	
Louisville, City of	Yes	Raw water main transmission expansion, WWTP solids handling improvements, electrical upgrades, water and sewer line replacement	Yes	Yes	Greater than 10 minutes but less than 15	
MANITOU SPRINGS, CITY OF	Yes	Infrastructure- Water/Sewer line replacement	Yes	Yes	Greater than 15 minutes but less than 20	
Meeker Sanitation District	Yes	We will be doing a retaining wall around wastewater treatment plant to comply with the new FEMA flood plan results.	Yes	Yes	Greater than 10 minutes but less than 15	Sound good the way it is

What is the name of the local government you're completing the survey on behalf of?	Is your organization planning any major water and/or wastewater capital improvement projects in the next 18-24 months?	Please describe your upcoming project(s).	Would you like to be contacted with funding options for your upcoming project?	Were you able to complete the survey within the estimated 10-20 minutes?	How long did the survey actually take to complete?	What topics would you like to see in future surveys?
Minturn, Town of	Yes	Update water lines from wells to system, new water tank for existing failing tank, new water plant for existing slow sand filters. Basically all new water plant and storage.	Yes	Yes	Greater than 5 minutes but less than 10	
Morgan County Quality Water District	Yes	wells replacement & raw water purchases	No	Yes	Greater than 5 minutes but less than 10	
Morrison, Town of	Yes	WASTEWATERPLANT AND WATER PLANT UPGRADE	Yes	Yes	Greater than 5 minutes but less than 10	
Naturita, Town of	Yes	We have been awarded a CDBG Grant to improve our water lines, hydrants, manholes and complete looping in the water lines	Yes	Yes	Greater than 15 minutes but less than 20	How are other municipalities coping with the increasing requirements by CDPHE for testing, TIN limits, e coli limits and the constant reporting?
Nederland, Town of	No	Town needs to install grit removal to protect existing facility longevity.	Yes	No	Greater than 20 minutes	
Niwot Sanitation District	Yes	Repair/Replacement to collection system	Yes	Yes	Greater than 10 minutes but less than 15	
North Carter Lake Water District	No		No	Yes	0-5 minutes	
North La Junta Sanitation District	Yes	Evaporative system	Yes	Yes	Greater than 5 minutes but less than 10	Dont have time for surveys. Usually surveys take up time with no results.
North Pecos Water & Sanitation District	Yes	Slip lining	No	No	Greater than 20 minutes	
North Shore Water District	No		No	Yes	0-5 minutes	
North Table Mountain Water and Sanitation District	Yes	Water treatment plant rehabilitation is in progress, we plan to continue with the project.	No	Maybe	Greater than 20 minutes	Miles of water and sewer pipe in the system. Does more miles of pipe per customer make quantifiable a difference on cost of service?
Nucla, Town of	Yes	up date water lines	Yes	Yes	Greater than 15 minutes but less than 20	
Ovid, Town of	Yes	Water and wastewater infrastructure upgrades		Yes	Greater than 5 minutes but less than 10	
Pagosa Area Water and Sanitation District	Yes	Demolition and construction of a new water treatment plant	Yes	Yes	Greater than 5 minutes but less than 10	
Peetz, Town of	Yes	Wastewater Treatment Facility & Arsenic Removal Media Installation & Water Tower Inspection and Improvements	Yes	No	Greater than 15 minutes but less than 20	
Penrose Sanitation District	No		No	Yes	Greater than 5 minutes but less than 10	
Penrose Water District	Yes	Water plant improvements for disinfection log removal	No	Maybe	Greater than 10 minutes but less than 15	
PINE BROOK WATER DISTRICT	Yes	AUTOMATION SYSTEM, POTABLE WATER TANK PAINTINGS	No	Yes	Greater than 5 minutes but less than 10	
Pioneer Lookout Water District	Yes	Repipe our delivery lines	Yes	Yes	0-5 minutes	
Pueblo Board of Water Works	Yes	Storage tank replacement	No	Yes	Greater than 10 minutes but less than 15	
Rico, Town of	No		Yes	Yes	Greater than 5 minutes but less than 10	
Rifle, City of	Yes	Replacement of various water and sewer lines that that have met the end of thier useful life.	Yes	Yes	Greater than 10 minutes but less than 15	Addressing PFA's and storm water
Rock Creek Mesa Water District	Yes	Painting exterior tanks, running additional distribution lines from one reservoir to another, purchase a truck to haul district water tanker, put in a SCADA system	Yes	Yes	0-5 minutes	
Roxborough Water and Sanitation District	Yes	transmission line replacement; pump station relocation	Yes	Yes	Greater than 5 minutes but less than 10	

What is the name of the local government you're completing the survey on behalf of?	Is your organization planning any major water and/or wastewater capital improvement projects in the next 18-24 months?	Please describe your upcoming project(s).	Would you like to be contacted with funding options for your upcoming project?	Were you able to complete the survey within the estimated 10-20 minutes?	How long did the survey actually take to complete?	What topics would you like to see in future surveys?
Rye, Town of	Yes	Bringing our water treatment plant into compliance.	Yes	Yes	0-5 minutes	
San Luis Water & Sanitation District	Yes	Repairs to lagoon lining and storage tank cleaning	Yes	Yes	Greater than 10 minutes but less than 15	None at this time
Sedalia Water and Sanitation District	Yes	Working on a grant/loan with USDA. \$5-7M project to replace major transmission lines throughout. Sedalia residents must vote for a mill levy increase for this to be feasible.	Yes	Yes	Greater than 15 minutes but less than 20	
Silt, Town of	Yes	New w/ww mains	Yes	Yes	Greater than 5 minutes but less than 10	
Silver Creek Water and Sanitation District	No		No	Yes	Greater than 10 minutes but less than 15	
Silver Heights Water & Sanitation District	Yes	Continuing pump replacement	Yes	Yes	Greater than 10 minutes but less than 15	Do not know
South Fork Water & Sanitation District	Yes	New Building and relining of ponds	Yes	Yes	Greater than 15 minutes but less than 20	
Spring Canyon Water & Sanitation District	No		No	Yes	Greater than 10 minutes but less than 15	
Springfield, Town of	Yes	Water treatment plant	No	No	Greater than 20 minutes	
St. Mary's Glacier Water & Sanitation District	Yes	Water System Improvements are underway. Addressing GWUDI issues.	No	Yes	Greater than 5 minutes but less than 10	
Starkville, Town of	Yes	new meters, new tank, replace 300 yards of water line, install backflow prevention at main meter.	Yes	Yes	Greater than 15 minutes but less than 20	N/A
Sterling, City of	Yes	Wastewater plant upgrades due to regulation 85 and 31	Yes	Yes	Greater than 20 minutes	
Three Lakes Water and Sanitation District	No		No	Maybe	Greater than 5 minutes but less than 10	
Timbers Water and Sanitation District	No		No	Yes	Greater than 5 minutes but less than 10	
Town of Crowley	No	N/A	No	Yes	Greater than 10 minutes but less than 15	
Town of Lochbuie	Yes	Wastewater Plant expansion - regulatory requirements	Yes	Yes	Greater than 20 minutes	Regulatory navigation.
Walden, Town of	No	Eventually get new meters for the ability to do radio reads	Yes	Yes	Greater than 5 minutes but less than 10	
West Glenwood Springs Sanitation District	Yes	new blowers for the plant and new tenting for the aeration basins	Yes	Yes	Greater than 15 minutes but less than 20	Not sure
Westcreek Lakes Water District	No		No	Yes	Greater than 10 minutes but less than 15	
Westminster, City of	Yes	Please see City's website with 2021 CIP budget. \$14.6M of Water CIP/\$13.7M of WW CIP	No	Yes	Greater than 5 minutes but less than 10	results from other Colo utilities
Wheat Ridge Water District	Yes	Complete replacement of Wadsworth main from 48th Avenue to 35th Avenue.	No	No	Greater than 20 minutes	
Wiley, Town of	Yes	waste water: going to put in 3 evaporative ponds in 2021	Yes	Yes	Greater than 5 minutes but less than 10	
Williamsburg, Town of	No	can't afford to	No	Maybe	Greater than 5 minutes but less than 10	None
Willows Water District	Yes	replace water line and or water service lines	No	Yes	Greater than 10 minutes but less than 15	
Woodmoor Water and Sanitation District No 1	Yes	upgrading water filter plants and pump stations	No	Yes	Greater than 5 minutes but less than 10	