

EMBARGO UNTIL 5A.M. FRIDAY, AUGUST 17, 2012

Airline Fee Survey

Last Date Surveyed	Airline Name	Type of Fee									
		Booking Fee	# Free Checked Bags	Checked Bag Fee	Carry-on Fee	Cancellation/Refund Policy	Date/Itinerary/Route Change Fee	Pet Fee	Unaccompanied Minor Fee	Seat Assignment Fee	Overweight Baggage Fee
7.18.12	Aer Lingus	online \$0; phone \$0; airport \$0	1	additional bags \$60 each	None (1 personal item and 1 bag free)	fully refundable within 24 hours of ticket purchase; otherwise basic tickets are non-refundable, but value of fare may be used toward purchase of another fare within 1 year	\$150 between US and Ireland; \$210 between US and Europe	same as checked baggage	\$0	\$30 to \$50	(Non-domestic) No fee under 50lbs, 50lbs+ \$60 fee
7.18.12	Air Canada/Express	online \$0; phone \$0; airport \$0	1	additional bags \$20 each	None (1 personal item and 1 bag free)	fully refundable within 24 hours of ticket purchase; otherwise basic tickets are non-refundable, but value of fare may be used toward purchase of additional fare within 1 year	prior to departure date \$75; same-day \$150	carry-on \$50 to \$100 each way depending on destination; checked \$105	\$100 each way	\$18 to \$31	(Non-domestic) No fee under 50lbs, 51-70lbs \$75 fee for 1st and 2nd bag;
7.18.12	Air France	online \$0; phone \$25; airport \$20	1	2nd bag \$100; additional bags \$285 (from US)	None (1 personal item and 1 bag free)	depends on ticket type and terms; basic tickets are non-refundable, but value of fare may be used toward purchase of additional fare within 1 year	varies depending on destination; but non-refundable administrative fees may apply if made at airport (\$20) or phone (\$25)	\$200 (from US)	ages 4-11 \$0; ages 12-17 \$50 to \$150 depending on destination	additional legroom \$70 to \$98	(Non-domestic) No fee under 50lbs, 51-70lbs \$100 fee, approved bags 70lbs+ \$300 fee
7.18.12	AirTran	online \$0; phone \$15; airport \$15	0	1st bag \$20; 2nd bag \$25; 3rd to 9th bags \$50 each; additional bags \$110 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; cancelled non-refundable tickets may be used toward another fare within 1 year, which may be subject to Change Fee of \$75 and additional service fees	\$75; same-day \$25	\$75 each way carry-on	non-stop \$49 each way; connecting \$69 each way	\$6 to \$20 depending on seat location	No fee under 50lbs, 51-100lbs \$50 fee

7.18.12	Alaska Airlines	online \$0; phone \$15; airport \$15	0	1st to 3rd bags \$20 each; additional bags \$50 each	None (1 personal item and 1 bag free)	fully refundable within 24 hours of ticket purchase; otherwise basic tickets are non-refundable; cancelled non-refundable tickets may be used toward another fare within 1 year, subject to service and Change Fee	online \$75 or phone \$100; within 6 hours of departure \$25	\$100 each way	ages 5 to 7 only non-stop \$25; ages 8-17 non-stop \$25 or connecting \$50 each way	\$0	No fee under 50lbs, 51-100lbs \$50 fee
7.18.12	Alitalia	online \$0; phone \$0; airport \$0	1	2nd bag \$100; additional bags \$285 (from US)	None (1 personal item and 1 bag free)	fully refundable within 24 hours of ticket purchase; basic tickets are non-refundable; cancelled non-refundable tickets may be used toward another fare within 1 year, subject to service and Change Fee	\$250 for tickets from US	\$200 to US; \$260 from US	\$75 each way (trans-continental)	\$0	No fee under 50lbs, 51-70lbs \$55-\$100 fee varies by destination
7.18.12	American Airlines	online \$0; phone \$25; airport \$35	0	1st bag \$25; 2nd bag \$35; additional bags \$150 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; cancelled non-refundable tickets may be used toward another fare within 1 year, which may be subject to service fees	\$75 to \$150 depending on ticket type and destination; \$75 same-day	carry-on \$125; checked \$175 each way	\$100 each way	\$4 to \$59	(Domestic) No fee under 50lbs, 51-70lbs \$100 fee, 71-100lbs \$200 fee (Non-domestic) No fee under 50lbs, 51-70lbs \$60 fee
7.18.12	British Airways	online \$0; phone \$25; airport \$35	1	2nd bag \$51; additional bags \$119	None (1 personal item and 1 bag free)	all tickets fully refundable within 24 hours of purchase; basic tickets are non-refundable, and the value of the fare might be able to be used toward purchase of another fare within 1 year, depending on terms and conditions of the ticket	online \$0; phone \$25; airport \$35	carry-on \$125; checked \$175 each way	\$75 each way	\$38 to choose seat before flight	No fee under 50lbs, 51-70lbs \$60 fee
7.18.12	Cape Air	online \$0; phone \$0; airport \$0	1	2nd and 3rd bags \$25 each	None (1 personal item and 1 bag free)	basic tickets non-refundable; ticket value may be used toward another fare within 1 year	before 24 hours prior to flight \$0	\$10 each way	\$0	\$0	No fee under 50lbs, 51-70lbs \$25 fee

7.18.12	Delta Air Lines; Delta Shuttle	online 0\$; phone \$25 to \$35; airport \$25 to \$35	0	1st bag \$25; 2nd bag \$35; 3rd bag \$125; 4th to 10th bags \$200 each	None (1 personal item and 1 bag free)	all tickets fully refundable within 24 hours of purchase if purchased online; basic tickets are non-refundable; cancelled ticket fares may be used toward purchase of another fare within 1 year subject to Change Fee	domestic \$150; international \$250	carry-on \$125; checked \$200 each way	\$100 each way	\$9 to \$99	(Domestic) No fee under 50lbs, 51-70lbs \$90 fee, 71-100lbs \$175 fee; (Non-domestic) No fee under 50 lbs, fees vary from \$75-\$200 for heavier bags depending on destination
7.18.12	Iberia	online \$0; phone \$25; airport \$25	1	2nd bag online \$40 or at airport \$60; additional bags online \$95 or at airport \$150	None (1 personal item and 1 bag free)	basic tickets are non-refundable; cancelled ticket fares may generally be used toward purchase of another fare within 1 year, subject to a 20 Euro refund/cancellation fee and an additional penalty charge based on ticket value and destination	varies depending on destination	carry-on \$150; checked \$300	\$100 each way	\$0 to \$80	No fee under 50lbs, 51-70lbs \$60-\$100 fee varies by destination, 71-100lbs \$200-\$450 fee varies by destination
7.18.12	Iceland air	online \$0; phone \$25; airport \$25	2	additional bags \$46 or \$120 or \$132 each (depending on destination)	None (1 personal item and 1 bag free)	depends on ticket type, terms, value, and destination; value of fare may generally be used to purchase another fare within 1 year	\$75 to \$275 depending on destination	same as additional bag fees	\$60 each way	\$0	(Non-domestic) No fee under 50lbs, 51-70lbs \$105-120 depending on destination
7.18.12	Japan Airlines	online \$0; phone \$20; airport \$40	2	additional bags \$150 each	None (1 personal item and 1 bag free)	before departure \$300, remaining value may be used toward value of another fare within 1 year; after departure non-refundable	to/from China \$250; to/from other Asia \$100	\$175 each way	\$0	Not Permitted	No fee under 50lbs, 51-70lbs \$60 fee, 71-100lbs \$300 fee
7.18.12	JetBlue Airways	online \$0; phone \$20; airport \$20	1	2nd bag \$40; additional bags \$75 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; ticket value may be used toward another flight fare within 1 year, subject to the Change Fee	\$50 for same-day and fares under \$99; \$100 for fares over \$99	\$100 each way	\$100 each way	\$10 to \$65	No fee under 50lbs, 51-70lbs \$50 fee, 71-100lbs \$100 fee
7.18.12	Lufthansa	online \$0; phone \$20; airport \$20	1	2nd bag \$100; additional bags \$200 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; 50% of the ticket fare may be credited to tickets purchased within 1 year	\$250 rebooking fee	\$100 to \$400 depending on pet carrier size	\$60 to \$150 depending on length of travel	Not Permitted	No fee under 50lbs, 51-70lbs varies by destination/length \$70-\$300, 71-100lbs varies by destination/length \$150-\$450 fee

7.18.12	PenAir	online \$0; phone \$0; airport \$35	Alaska 2; East Coast 1	Alaska: 3rd to 5th bags \$50 each; 6th to 8th bags \$75 each; additional bags \$150 each. East Coast: additional bags \$50 each	None (1 personal item and 1 bag free)	all tickets fully refundable within 24 hours of purchase; basic tickets are non-refundable; cancelled non- refundable tickets may be used toward another fare within 1 year, which may be subject to service and/or change fees	\$75	varies depending on size and weight of carrier, example \$50 for pets under the seat	varies, depending on destination and length of travel; example \$75 from Boston to Bar Harbor, ME	\$0	No fee under 50lbs, 51-70lbs \$50 fee, 71- 100lbs \$125 fee
7.18.12	Porter Airlines	online \$0; phone \$0; airport \$0	1	2nd bag \$20; additional bags \$50 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; ticket value may be used toward another flight fare within 1 year, subject to the Change Fee	online or phone \$75; same-day at airport \$150	\$50 each way	\$100 each way	\$15 to \$30	No fee under 50lbs, \$2.25/lb over up to 70lbs
7.18.12	SATA (Azores Express)	online \$20; phone \$0; airport \$0	2	additional bags \$190 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; ticket value may be used toward future fare within 1 year, subject to service and/or change fees	before 22 days prior to departure \$200; not permitted after 22 days prior to departure	carry-on \$190; checked \$190 to \$380 depending on weight	\$50 to \$190 depending on length of travel	\$15 to \$40	No fee under 50lbs, 51-104lbs \$185 fee, 105-137lbs \$369 fee, 138lbs+ \$554 fee
7.18.12	Southwest Airlines	online \$0; phone \$0; airport \$0	2	3rd to 9th bags \$50 each; additional bags \$100 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; ticket value may be used toward another flight fare within 1 year	\$0	\$75 each way	\$50 each way	\$0	No fee under 50lbs, 51-100lbs \$50 fee
7.18.12	Spirit Airlines	online \$10; phone \$10; airport \$10	0	1st bag \$38; 2nd bag \$45; additional bags \$95 each (at airport; varies with online check-in)	1 bag at check- in (online \$35; phone \$40; airport \$50)	basic tickets are non-refundable; ticket value may be used toward another flight fare within 1 year, subject to change fee	online \$115; phone or at airport \$125	\$100 each way	\$100 each way	\$0 to \$200	No fee under 40lbs, 41-50lbs \$25 fee, 51- 70lbs \$50 fee, 71- 100lbs \$100 fee
7.18.12	Sun Country	online \$0; phone \$15; airport \$15	0	1st bag \$25; 2nd bag \$35; additional bags \$75 each (at airport; varies with online check-in)	None (1 personal item and 1 bag free)	basic tickets are non-refundable; ticket value may be used toward another basic ticket fare within 1 year, subject to change fee	domestic \$75; international \$100	carry-on \$125; checked \$199 each way	\$75 per family each way	\$0 to \$25	No fee under 50lbs, 51-100lbs \$75 fee
7.18.12	Swiss Airlines	online \$0; phone \$20; airport \$20	1	additional bags \$200 to \$400 depending on weight and destination	None (1 personal item and 1 bag free)	basic tickets are non-refundable; ticket value may be able to be used toward other fares within 1 year, depending on ticket terms and conditions	varies, depending on ticket terms and conditions; specific information was unable to be obtained without purchasing a ticket	carry-on \$100; checked \$200 to \$500 depending on weight and destination each way	\$50 to \$190 depending on length of travel	\$0	(Non-domestic) No fee under 50lbs, 51- 70lbs \$200-\$400 fee varies by length, 71- 100lbs \$400-\$550 varies by length

7.18.12	United Airlines; United Express	online \$0; phone \$25; airport \$30	0	1st bag \$25; additional bags \$40 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; cancelled non-refundable tickets may be used toward another fare within 1 year, subject to a \$150 cancellation and re-crediting fee	destination change \$75	carry-on \$125 each way	\$99 each way	\$0	No fee under 50lbs, 51-70lbs \$100-\$200 fee varies by destination, 71- 100lbs \$200-400 fee varies by destination
7.18.12	US Airways; US Airways Express; US Airways Shuttle	online \$0; phone \$25; airport \$35	0	1st bag \$25; 2nd bag \$35; 3rd bag \$125; additional bags \$200 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; cancelled non-refundable tickets may be used toward another fare within 1 year, which may be subject to change fees	domestic/Americas \$150; transatlantic \$250	\$125 each way	\$100 per family each way	\$5 to \$99	No fee under 50lbs, 51-70lbs \$90-150 fee varies by destination, 71- 100lbs \$175 fee
7.18.12	Virgin America	online \$0; phone \$20; airport \$20	0	all bags \$25 each	None (1 personal item and 1 bag free)	basic tickets are non-refundable; remaining value applied toward future fare within 1 year, subject to change fees	online \$75 phone or at airport \$100	\$100 each way	\$75 to \$125 each way depending on length of travel	\$0	No fee under 50lbs, 51-70lbs \$50 fee, 71- 100lbs \$100 fee
7.18.12	Virgin Atlantic Airways	online \$0; phone \$25; airport \$25	1	2nd bag \$60; additional bags \$140 each (at airport; varies with online check-in	None (1 personal item and 1 bag free)	basic tickets are non-refundable; remaining value applied toward future fare within 1 year, subject to change fees	varies; depends on ticket at time of booking	varies depending on size and weight of carrier	None (unaccompanied minor must pay full fare	\$30 to \$180	No fee under 50lbs, 51-70lbs \$50 fee