**IRS Taxpayer Assistance Center in Boston to open Saturday, February 12, for face-to-face help**

MA-2022-01, Feb. 11, 2022

BOSTON – The Internal Revenue Service announced special Saturday hours at its Boston Taxpayer Assistance Center (TAC) on Saturday, February 12, from 9 a.m.to 4 p.m. Visitors can walk-in for assistance with all services routinely offered at the TAC, except for making cash payments. No appointment is required.

The Boston TAC is located at the JFK Federal Building, 15 New Sudbury St. and will offer the following services:

* [Advance Child Tax Credit information and help](https://www.irs.gov/credits-deductions/2021-child-tax-credit-and-advance-child-tax-credit-payments-frequently-asked-questions)
* [Online Account Assistance](https://www.irs.gov/payments/your-online-account)
* [Individual Taxpayer Identification Number (ITIN) Renewal](https://www.irs.gov/individuals/individual-taxpayer-identification-number)
* [IRS Identity Theft Victim Assistance](https://www.irs.gov/individuals/how-irs-id-theft-victim-assistance-works)
* [Payments](https://www.irs.gov/payments) - check or money order only (no cash will be accepted)
* [Refunds](https://www.irs.gov/refunds/what-to-expect-for-refunds-this-year)
* [Tax Law Questions](https://www.irs.gov/help/tax-law-questions)
* [Transcripts and Forms](https://www.irs.gov/individuals/transcript-types-and-ways-to-order-them)

People can visit [IRS.gov/Help](https://www.irs.gov/help/telephone-assistance) for tools and information on these topics and many others.

“With the opening of the Boston TAC on Saturday, visitors will receive dedicated, in-person assistance from IRS employees,” said IRS Spokesperson Robyn Walker. “It’s a great opportunity for taxpayers to ask questions and resolve a tax problem.”

People should check [IRS.gov/saturdayhours](https://www.irs.gov/help/irs-face-to-face-saturday-help) before traveling to the office to ensure it will be open. The IRS is following [Centers for Disease Control social distancing guidelines](https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html) for COVID-19, and availability may change without notice. People are required to wear face masks, and social distancing protocols will be followed at this event.

**Come prepared**

To arrive prepared, individuals should bring the following information:

* Current government-issued photo identification,
* Social Security cards and/or ITIN numbers for members of their household, including spouse and dependents (if applicable) and
* Any IRS letters or notices received and requested documents.

During the visit, IRS staff may also request the following information:

* A current mailing address,
* An email address and
* Bank account information, to receive payments or refunds by direct deposit.

**Services provided**

The IRS’s [Contact Your Local Office](https://www.irs.gov/help/contact-your-local-irs-office) site lists all services provided at specific TACs.

Foreign language interpreters will also be available. The IRS staff will schedule appointments for a later date for Deaf or Hard of Hearing individuals who need sign language interpreter services.

If someone has a question(s) about a tax bill or an IRS audit, or needs help resolving a tax problem, they will receive assistance from IRS employees specializing in these services. If these employees are not available, the individual will receive a referral for these services. Taxpayer Advocate Service employees may also be available to assist with issues that meet certain criteria.

If help is needed with preparing a tax return, individuals can locate the nearest Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) site by using the IRS.gov [VITA Locator Tool](https://www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers) or calling 800-906-9887 to get free tax return preparation. Before going to a VITA or TCE site, people can see [Publication 3676-B](https://www.irs.gov/pub/irs-pdf/p3676bsp.pdf) for services provided and check out [What to Bring](https://www.irs.gov/individuals/checklist-for-free-tax-return-preparation) to ensure they have all the required documents and information. The income limit for VITA/TCE assistance is $58,000. To find a site operated by AARP Tax-Aide, taxpayers can visit the [AARP Site Locator Tool](https://www.aarp.org/money/taxes/aarp_taxaide/locations.html) or call 1-888-227-7669.

**More information:**

* [Volunteer Income Tax Assistance Center (VITA) or Tax Counseling for the Elderly locations](https://www.irs.gov/individuals/free-tax-return-preparation-for-qualifying-taxpayers).
* [How to Register for Certain Online Self-Help Tools](https://www.irs.gov/individuals/secure-access-how-to-register-for-certain-online-self-help-tools)
* [Reconciling Your Advance Child Tax Credit Payments on Your 2021 Tax Return](https://www.irs.gov/credits-deductions/2021-child-tax-credit-and-advance-child-tax-credit-payments-topic-h-reconciling-your-advance-child-tax-credit-payments-on-your-2021-tax-return)
* [IRS.gov/rrc](https://www.irs.gov/newsroom/recovery-rebate-credit) to learn about filing requirements for the Rebate Recovery Credit
* [IRS.gov/payments](https://www.irs.gov/payments) lists several payment options

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